



EnergyAustralia

EnergyAustralia Pty Ltd

- No contract term
- Two rate: single rate with controlled load

- Call 1800 104 928
- www.energyaustralia.com.au

Estimated electricity cost

| | | |
|-------------------------------|-----------------------------|---|
| 1 person 7.2 kWh/day | LOW 7.2 kWh/day | \$1,000/year \$1,020 if you do not meet your discount conditions |
| 2 to 3 people 11.8 kWh/day | MED 11.8 kWh/day | \$1,380/year \$1,410 if you do not meet your discount conditions |
| 4+ people 15.5 kWh/day | HIGH 15.5 kWh/day | \$1,700/year \$1,720 if you do not meet your discount conditions |

Features

- No direct debit payment required
- No pay on time discount
- Green power
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 104 928** and quote this Offer ID **TRU364816SR**.

Offer details

| | |
|----------------------|----------------------|
| Distributor | Jemena |
| Offer type | Standing offer |
| Fuel type | Electricity |
| Customer type | Residential |
| Release date | 13-01-2022 |
| Expiry date | Contact the retailer |

Offer eligibility

The details in this fact sheet are for residential customers located in the distribution area outlined with the meter configuration described. Unless specified 'Peak Only' is the default meter type.

Discounts and incentives

Conditional discounts

(incl. GST)

Online Move Home Credit **Fixed amount: \$25.00**

Offer available to eligible residential customers who move home via energyaustralia.com.au to an electricity or gas offer. Limit of one \$25 credit per energy type, per customer address. We may change or end this offer at any time. Credit will be applied to your first bill and is not transferable or redeemable for cash.

Incentives

PowerResponse program rebate

You may be eligible for our PowerResponse program, and by participating in events, you may be eligible for rebates which may change over time. See website energyaustralia.com.au/power-response for details on eligibility criteria, T&C's and rebates.

Contract details

| | |
|---------------------------|------------------|
| Contract term | No contract term |
| Cooling off period | 10 business days |

| | |
|----------------------------------|---|
| Eligibility criteria | The details in this fact sheet are for residential customers located in the distribution area outlined with the meter configuration described. Unless specified 'Peak Only' is the default meter type. |
| Prices are not fixed | The rates for the Victorian Default Offer are regulated by the Essential Services Commission (ESC). The ESC will review these rates annually starting on 1 January each year. We'll notify you before a rate change occurs. |
| Contract expiry details | This contract continues for as long as you remain on the plan. |
| Full terms and conditions | Please refer to our website www.energyaustralia.com.au for solar feed-in eligibility and full terms and conditions. |
| ESC licence information | Electricity and gas retail licence under EnergyAustralia Pty Ltd |

Fees

| | (incl. GST) |
|---|----------------------------------|
| Disconnection fee Disconnecting electricity to your property or reading your meter where applicable - Business hours | Flat rate: \$54.45 |
| Reconnection fee Reconnection fee - Business hours | Flat rate: \$54.45 |
| Disconnection fee Remote Disconnection fee - Business hours | Flat rate: \$0.00 |
| Reconnection fee Remote Reconnection fee - Business hours | Flat rate: \$0.00 |
| Other fee Solar meter installation fee | Flat rate: \$54.90 |
| Other fee Special Meter Read fee | Flat rate: \$52.46 |
| Other fee Remote Special Meter Read fee | Flat rate: \$0.00 |
| Credit card payment processing fee Credit card merchant service fee of 0.36% for all payments with Visa or Mastercard. | Percentage of bill: 0.36% |
| Credit card payment processing fee Credit card merchant service fee of 1.5% for all payments with American Express. | Percentage of bill: 1.50% |
| Other fee Paper bill fee incl. GST per bill effective from 6 April 2020. Refer to www.energyaustralia.com.au/home/help-and-support/faqs/paper-bill-fee for details. | Flat rate: \$1.69 |
| Additional information Additional fees may apply. For more information, please visit the retailers website at www.energyaustralia.com.au . | |

Billing details

| | |
|------------------------|--|
| Bill frequency | 3 months |
| Payment options | Please contact the retailer to discuss payment options |

Offer rate and details

Local time

| | |
|--|---------------------------|
| Electricity charges (All year) | Tariff (incl. GST) |
| Daily supply charge | 114.91 c/day |
| Peak consumption All consumption usage per day | 23.07c/kWh |
| Controlled load charges | Tariff (incl. GST) |

Controlled load consumption

17.56 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

| | Tariff |
|--|---------------|
| Current retailer feed-in tariff | 7.10 c/kWh |
| Premium feed-in tariff | 66.00 c/kWh |

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

| Option | Description | Price (incl. GST) |
|------------------------|---|--------------------------|
| 10% GreenPower | PureEnergy 10% = \$0.0495 x (10% x total usage) | 4.95 cents per kWh |
| 20% GreenPower | PureEnergy 20% = \$0.0495 x (20% x total usage) | 4.95 cents per kWh |
| 100% GreenPower | PureEnergy 100% = \$0.0495 per kWh | 4.95 cents per kWh |

Climate zone 6: Mild temperate