



## CovaU Pty Ltd

- No contract term
- Single rate

- Call 1300 689 866
- [www.covau.com.au](http://www.covau.com.au)

## Estimated electricity cost

1 person	<b>LOW</b> 7.2 kWh/day	<b>\$910/year</b> No discount conditions apply to this offer
2 to 3 people	<b>MED</b> 11.8 kWh/day	<b>\$1,280/year</b> No discount conditions apply to this offer
4+ people	<b>HIGH</b> 15.5 kWh/day	<b>\$1,570/year</b> No discount conditions apply to this offer

## Features

- No direct debit payment required
- No pay on time discount
- No green power
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 689 866** and quote this Offer ID **COV365276MR**.

## Offer details

<b>Distributor</b>	Jemena
<b>Offer type</b>	Market offer
<b>Fuel type</b>	Electricity
<b>Customer type</b>	Residential
<b>Release date</b>	21-10-2021
<b>Expiry date</b>	Contact the retailer

## Offer eligibility

Available to Residential customers in the applicable network area with applicable metering system configuration. For more details about the eligibility criteria and solar feed-in eligibility, please contact CovaU on 1300 689 866.

## Discounts and incentives

## Guaranteed discounts

(incl. GST)

## Guaranteed discounts

Percentage of usage: 30.00%

Discounts applied to GST inclusive energy usage charges.

## Incentives

## Online Signup Bonus

\$50 one-off sign-up credits (including GST) will be applied on your first invoice after switching to CovaU. Offer is available to new customers who sign up through CovaU's website only.

## Contract details

<b>Contract term</b>	No contract term
<b>Cooling off period</b>	10 business days

<b>Eligibility criteria</b>	Available to Residential customers in the applicable network area with applicable metering system configuration. For more details about the eligibility criteria and solar feed-in eligibility, please contact CovaU on 1300 689 866.
<b>Prices are not fixed</b>	We may vary your rates in line with our Terms and Conditions at any time by written notice to you. Notice will be given at least 5 business days prior to the variation.
<b>Contract expiry details</b>	The agreement continues until terminated by you or us in accordance with our Market Retail Terms & Conditions
<b>Full terms and conditions</b>	See our full terms and conditions to <a href="http://www.covau.com.au">www.covau.com.au</a> for details.
<b>ESC licence information</b>	Electricity and gas retail licence under CovaU Pty Ltd

## Fees

	(incl. GST)
<b>Other fee</b>	<b>Flat rate: \$25.00</b>
\$25.00 (inc. GST) Australia Post Dishonour Fee - Cheque dishonour and DD/CC Dishonour.	
<b>Disconnection fee</b>	<b>Flat rate: \$78.07</b>
\$78.07 (inc. GST) Business Hours Rates. Fee is passed through from your distributor and may vary.	
<b>Reconnection fee</b>	<b>Flat rate: \$54.45</b>
\$54.45 (inc. GST) Business Hours Rates. Fee is passed through from your distributor and may vary.	
<b>Direct debit dishonour payment fee</b>	<b>Flat rate: \$9.50</b>
NA	
<b>Credit card payment processing fee</b>	<b>Percentage of bill: 0.82%</b>
0.82% (inc. GST) applies to payments made by debit and credit cards.	
<b>Cheque dishonour payment fee</b>	<b>Flat rate: \$9.50</b>
NA	
<b>Connection fee</b>	<b>Flat rate: \$52.46</b>
\$52.46(inc. GST) Special Meter Read Rates. Fee is passed through from your distributor and may vary.	
<b>Other fee</b>	<b>Flat rate: \$3.00</b>
\$3.00 (inc. GST) Over the counter payment fee may apply for over the counter payments made at an Australia Post outlet.	
<b>Other fee</b>	<b>Flat rate: \$1.75</b>
\$1.75 (inc. GST) Paper Bill Fee.	
<b>Other fee</b>	<b>Percentage of bill: 0.80%</b>
A 0.803% (inc. GST) applies to credit card payments via Australia Post.	
<b>Additional information</b>	
You must pay us any charges your distributor imposes on us in relation to services performed by your distributor (or anyone else) at your supply address. For details on additional charges that may apply, visit <a href="http://www.covau.com.au/additionalfees">www.covau.com.au/additionalfees</a>	

## Billing details

<b>Bill frequency</b>	1 month
<b>Payment options</b>	Please contact the retailer to discuss payment options

## Offer rate and details

Local time

<b>Electricity charges - Peak (All year)</b>	<b>Tariff (incl. GST)</b>
<b>Daily supply charge</b>	94.60 c/day
<b>Peak consumption</b>	
All consumption usage per day	31.00c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Solar feed-in tariff options

	<b>Tariff</b>
<b>Current retailer feed-in tariff</b>	10.20 c/kWh

*Climate zone 6: Mild temperate*