



## Energy Locals

- No contract term
- Time of use with controlled load

- Call 1300 693 637
- [energylocals.com.au](http://energylocals.com.au)

### Estimated electricity cost

1 person	<b>LOW</b> 7.2 kWh/day	<b>\$1,010/year</b> No discount conditions apply to this offer
2 to 3 people	<b>MED</b> 11.8 kWh/day	<b>\$1,380/year</b> No discount conditions apply to this offer
4+ people	<b>HIGH</b> 15.5 kWh/day	<b>\$1,680/year</b> No discount conditions apply to this offer

### Features

- No direct debit payment required
- No pay on time discount
- No green power
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 693 637 and quote this Offer ID **ENE358864SR**.

### Offer details

<b>Distributor</b>	Citipower
<b>Offer type</b>	Standing offer
<b>Fuel type</b>	Electricity
<b>Customer type</b>	Residential
<b>Release date</b>	Not released
<b>Expiry date</b>	Contact the retailer

### Offer eligibility

Available to Residential customers in Citipower distribution region Time of Use on network tariff(s) CRTOUCDS. Feed-In Tariffs are only valid if applicable.

### Contract details

<b>Contract term</b>	No contract term
<b>Cooling off period</b>	10 business days
<b>Eligibility criteria</b>	Available to Residential customers in Citipower distribution region Time of Use on network tariff(s) CRTOUCDS. Feed-In Tariffs are only valid if applicable.
<b>Prices are not fixed</b>	Due to changes in the market and economic conditions, we may update your tariff and/or fees. We will provide at least 5 business days' notice before the change takes place.
<b>Contract expiry details</b>	No fixed contract.
<b>Full terms and conditions</b>	Our energy prices are determined by a range of factors, including government rebates, network fees and wholesale market costs. These factors are outside of our control, and we may need to change the amount you are charged for energy in response to any changes.
<b>ESC licence information</b>	Electricity retail licence under Energy Locals Pty Ltd

### Fees

<b>Late payment fee</b>	(incl. GST) <b>Flat rate: \$16.00</b>
Charged when full payment has not been received by the invoice due date. This charge is not subject to GST.	
<b>Direct debit dishonour payment fee</b>	<b>Flat rate: \$10.00</b>
Charged when a direct debit payment has dishonoured or reversed. This charge is not subject to GST.	
<b>Credit card payment processing fee</b>	<b>Percentage of bill: 1.00%</b>

Energy Locals accepts payments from Visa and Mastercard. A processing fee is charged when using one of these payment methods.

<b>Payment processing fee</b>	<b>Flat rate: \$2.00</b>
Charged for providing a paper bill	
<b>Connection fee</b>	<b>Flat rate: \$39.68</b>
May be charged when you move into a property or change retailer. Actual fee may vary.	
<b>Disconnection fee</b>	<b>Flat rate: \$40.27</b>
May be charged when you move out and require a final meter read. Actual fee may vary.	
<b>Additional information</b>	
Additional fees may apply. For more information, please visit the retailers website at <a href="http://energylocals.com.au">energylocals.com.au</a> .	

## Billing details

<b>Bill frequency</b>	1 month
<b>Payment options</b>	Please contact the retailer to discuss payment options

## Offer rate and details

Local time

<b>Electricity charges - Year-round (All year)</b>	<b>Tariff (incl. GST)</b>
<b>Daily supply charge</b>	119.48 c/day
<b>Peak consumption</b> – Every day, 3pm - 9pm All consumption usage per day	30.91c/kWh
<b>Off-peak consumption</b> – Every day, 12am - 3pm; Every day, 9pm - 12am All consumption usage per day	16.96c/kWh
<b>Controlled load charges</b>	<b>Tariff (incl. GST)</b>
<b>Controlled load consumption</b>	15.42 c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Solar feed-in tariff options

	<b>Tariff</b>
<b>Current retailer feed-in tariff</b>	6.70 c/kWh

*Climate zone 6: Mild temperate*