



household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 946 898 and quote this Offer ID DIS365956MR.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2022
Expiry date	30-06-2022

Offer eligibility

This product is for Victorian Residential customers on the applicable network tariff. Direct Debit or Credit Card Payment and E-Billing Only.

Discounts and incentives Guaranteed discounts

(incl. GST)

Percentage of usage: 12.00%

Guaranteed Discount

Contract details		
Contract term	No contract term	
Cooling off period	10 business days	
Eligibility criteria	This product is for Victorian Residential customers on the applicable network tariff. Direct Debit or Credit Card Payment and E-Billing Only.	
Prices are not fixed	Discover Energy may vary the rates and charges throughout the contract term, we will notify you of any changes to pricing or contract terms and conditions in writing at least 5 business days prior.	
Contract expiry details	Ongoing contract which continues until you or we end it.	
Full terms and conditions	Terms & Conditions apply. For full terms and conditions, visit www.discoverenergy.com.au	

This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.

Fees

(incl. GST) **Disconnection fee** Flat rate: \$42.32 A \$42.32 (GST Incl) fee may apply when your property is disconnected (including when you move). This fee is passed through from your distributor and may vary. Please visit your distributor's website to find out the current fee. Flat rate: \$41.69 Reconnection fee A \$41.69 (GST Incl) fee may apply when your property is reconnected (including when you move). This fee is passed through from your distributor and may vary. Please visit your distributor's website to find out the current fee. Percentage of bill: 1.00% Credit card payment processing fee Credit Card Payment Processing Fee. Direct debit dishonour payment fee Flat rate: \$9.50 A \$9.50 (GST Incl) fee may be charged if payment is dishonoured or reversed. Additional information For information on additional fees that may apply, please see the website: https://www.discoverenergy.com.au/help_and_support/faqs? question area=Fees+and+Charges#fags-content **Billing details Bill frequency** 1 month **Payment options** Direct debit Offer rate and details Local time Season 1 electricity charges - Summer (01-Dec - 31-Mar) Tariff (incl. GST) 99.99 c/day Daily supply charge Peak consumption 21.99c/kWh All consumption 38.88 cents per kW per Day Demand charge - Mon - Fri, 3pm - 9pm A charge per day for the maximum demand between 3 pm (1500 hours) to 9 pm (2100 hours) on weekdays in a calendar month during 1 December to 31 March (inclusive) Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri. Applies per Month on the maximum kW demand for all usage. Season 2 electricity charges - Non Summer (01-Apr - 30-Nov) Tariff (incl. GST) Daily supply charge 99.99 c/day Peak consumption All consumption 21.99c/kWh Demand charge - Mon - Fri, 3pm - 9pm 13.31 cents per kW per Day A charge per day for the maximum demand between 3 pm (1500 hours) to 9 pm (2100 hours) on weekdays in a calendar month during 1 April to 31 November (inclusive) Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri. Applies per Month on the maximum kW demand for all usage. Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

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Tariff
6.70 c/kWh
60.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
10% GreenPower	Greenpower 10% = \$0.0495 × (10% × total usage)	4.95 cents per kWh
20% GreenPower	Greenpower 20% = \$0.0495 × (20% × total usage)	4.95 cents per kWh
100% GreenPower	Greenpower 100% = \$0.0495 per kWh	4.95 cents per kWh