

CovaU Pty Ltd

No contract term

Two rate: single rate with controlled load

Call 1300 689 866

www.covau.com.au

Estimated electricity cost



1 person

2 to 3 people

LOW 7.2 kWh/day \$910/year

No discount conditions apply to this

MED 11.8 kWh/day \$1,250/year

No discount conditions apply to this

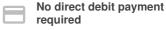
HIGH

15.5 kWh/day

\$1,530/year

No discount conditions apply to this

Features





No pay on time discount



No green power



No fixed price contract



Paper bills available



Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 689 866 and quote this Offer ID COV365275MR.

Offer details

Distributor Citipower Offer type Market offer Fuel type Electricity **Customer type** Residential Release date 21-10-2021

Expiry date Contact the retailer

Offer eligibility

Available to Residential customers in the applicable network area with applicable metering system configuration. For more details about the eligibility criteria and solar feed-in eligibility, please contact CovaU on 1300 689 866.

Discounts and incentives

Guaranteed discounts

Guaranteed discounts

Discounts applied to GST inclusive energy usage charges.

(incl. GST)

Percentage of usage: 30.00%

Incentives

Online Signup Bonus

\$50 one-off sign-up credits (including GST) will be applied on your first invoice after switching to CovaU. Offer is available to new customers who sign up through CovaU's website only.

Contract details

Contract term No contract term Cooling off period 10 business days

Eligibility criteria	Available to Residential customers in the applicable network area with applicable metering system configuration. For more details about the eligibility criteria and solar feed-in eligibility, please contact CovaU on 1300 689 866.
Prices are not fixed	We may vary your rates in line with our Terms and Conditions at any time by written notice to you. Notice will be given at least 5 business days prior to the variation.
Contract expiry details	The agreement continues until terminated by you or us in accordance with our Market Retail Terms & Conditions
Full terms and conditions	See our full terms and conditions to www.covau.com.au for details.
ESC licence information	Electricity and gas retail licence under CovaU Pty Ltd

Fees

(incl. GST)

Other fee Flat rate: \$25.00

\$25.00 (inc. GST) Australia Post Dishonour Fee - Cheque dishonour and DD/CC Dishonour.

Disconnection fee Flat rate: \$40.27

\$40.27 (inc. GST) Business Hours Rates. Fee is passed through from your distributor and may vary.

Reconnection fee Flat rate: \$39.68

\$39.68 (inc. GST) Business Hours Rates. Fee is passed through from your distributor and may vary.

Direct debit dishonour payment fee Flat rate: \$9.50

NA

Credit card payment processing fee Percentage of bill: 0.82%

0.82% (inc. GST) applies to payments made by debit and credit cards.

Cheque dishonour payment fee Flat rate: \$9.50

NA

Connection fee Flat rate: \$32.68

\$32.68 (inc. GST) Special Meter Read Rates. Fee is passed through from your distributor and may vary.

Other fee Flat rate: \$3.00

\$3.00 (inc. GST) Over the counter payment fee ? may apply for over the counter payments made at an Australia Post outlet.

Other fee Flat rate: \$1.75

\$1.75 (inc. GST) Paper Bill Fee.

Other fee Percentage of bill: 0.80%

A 0.803% (inc. GST) applies to credit card payments via Australia Post.

Additional information

You must pay us any charges your distributor imposes on us in relation to services performed by your distributor (or anyone else) at your supply address. For details on additional charges that may apply, visit www.covau.com.au/additionalfees

Billing details

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges - Peak (All year)

Tariff (incl. GST)

Daily supply charge 101.20 c/day

Peak consumption

All consumption usage per day 29.25c/kWh

Controlled load charges Tariff (incl. GST)

Controlled load consumption

21.45 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

Tariff

Current retailer feed-in tariff

10.20 c/kWh

Climate zone 6: Mild temperate