



EnergyAustralia

EnergyAustralia Pty Ltd

2 Year
Time of use

Call 1800 104 928
www.energyaustralia.com.au

Estimated Electricity costs

We are unable to provide an estimate for this offer.

Please contact **EnergyAustralia Pty Ltd** on **1800 104 928** for pricing details.



Features

- No direct debit payment required
- No pay on time discount
- Green power
- No fixed price contract
- Paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 104 928** and quote this Offer ID **TRU362194MS**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Small business
Release date	01-01-2022
Expiry date	Contact the retailer

Offer eligibility

The details presented in this fact sheet are for a small business customer located in the distribution area outlined with a metering configuration as described. Unless otherwise specified, 'Peak Only' is the default meter type.

Discounts and incentives

Guaranteed discounts

(incl. GST)

Guaranteed Whole of Bill Discount	Percentage of bill amount: 2.00%
2% Guaranteed total energy bill discount. Discount applies to GST exclusive usage and supply charges, and not to fees and other charges such as late payment fees or Greenpower	

Contract details

Contract term	2 Year
Cooling off period	10 business days
Eligibility criteria	The details presented in this fact sheet are for a small business customer located in the distribution area outlined with a metering configuration as described. Unless otherwise specified, 'Peak Only' is the default meter type.
Prices are not fixed	The rates for Business Balance Plan may vary, either when we change regulated rates, or when we review our rates each year. We'll notify you before any rate change occurs.
Contract expiry details	The Benefit Period for this plan is for 2 years. We will provide you with notice of your options prior to the end of the Benefit Period. Your contract will continue until it is ended by either party.

Full terms and conditions	Please refer to our website www.energyaustralia.com.au for solar feed-in eligibility and full terms and conditions.
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ESC licence information	Electricity and gas retail licence under EnergyAustralia Pty Ltd
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Fees

(incl. GST)

Credit card payment processing fee	Percentage of bill: 0.36%
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Credit card merchant service fee of 0.36% for all payments with Visa or Mastercard.

Credit card payment processing fee	Percentage of bill: 1.50%
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Credit card merchant service fee of 1.5% for all payments with American Express.

Disconnection fee	Flat rate: \$40.27
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Reconnection fee	Flat rate: \$39.68
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Additional information

Additional fees may apply. For more information, please visit the retailers website at www.energyaustralia.com.au.

Billing details

Bill frequency	3 months
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Payment options	Please contact the retailer to discuss payment options
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Offer rate and details

Local time

Electricity charges (All year)	Tariff (incl. GST)
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Daily supply charge	133.63 c/day
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Peak consumption – Mon - Fri, 9am - 9pm

All consumption usage per day	28.57c/kWh
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Off-peak consumption – Every day, 9pm - 12am; Every day, 12am - 9am; Sat - Sun, 9am - 9pm

All consumption usage per day	16.75c/kWh
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Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

Tariff

Current retailer feed-in tariff	7.10 c/kWh
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Premium feed-in tariff	66.00 c/kWh
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GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
10% GreenPower	PureEnergy 10% = \$0.0495 x (10% x total usage)	4.95 cents per kWh

Option	Description	Price (incl. GST)
25% GreenPower	PureEnergy 25% = \$0.0495 x (25% x total usage)	4.95 cents per kWh
100% GreenPower	PureEnergy 100% = \$0.0495 per kWh	4.95 cents per kWh