

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 13 24 61 and quote this Offer ID OR2353435MR.

### **Offer details**

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	07-12-2021
Expiry date	Contact the retailer

#### Offer eligibility

Offer only available to residential customers.

#### **Discounts and incentives**

#### **Incentives**

#### Account Credit

A \$25 (incl. GST) credit will be applied towards your next bill.

#### Origin Go Zero

If you take up Origin Go Zero, we will offset 100% of the greenhouse gas emissions from your electricity or gas supply through Climate Active, a government-backed carbon neutral certification scheme. The cost is \$1.50 per week.

Contract details		
Contract term	No contract term	
Cooling off period	10 business days	
Eligibility criteria	Offer only available to residential customers.	
Prices are fixed		
Contract expiry details	Ongoing contract which continues until you or we end it. The benefit period is 12 months.	

This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.

ESC licence information Electricity and gas retail licence under Origin Energy Electricity Limited

## Fees

	(incl. GST)
Disconnection fee	Flat rate: \$40.27
A \$40.27 (GST Incl) fee may apply when your property is disconnected (including when you move). I distributor and may vary. Please visit your distributor's website to find out the current fee.	This fee is passed through from your
Reconnection fee	Flat rate: \$39.68
A \$39.68 (GST Incl) fee may apply when your property is reconnected (including when you move). The distributor and may vary. Please visit your distributor's website to find out the current fee.	his fee is passed through from your
Credit card payment processing fee	Percentage of bill: 0.25%
A 0.25% fee (GST Incl) may apply to payments made by VISA debit card.	
Payment processing fee	Flat rate: \$2.70
If you pay at an Australia Post outlet, a payment processing fee of the higher of $2.70$ or $0.49\%$ (incl	GST) may apply.
Other fee	Flat rate: \$1.75
\$1.75 (incl GST) applies for each paper bill.	
Credit card payment processing fee	Percentage of bill: 0.59%
A 0.59% fee (GST Incl) may apply to payments made by VISA credit card.	
Credit card payment processing fee	Percentage of bill: 0.20%
A 0.20% fee (GST Incl) may apply to payments made by Mastercard debit card.	
Credit card payment processing fee	Percentage of bill: 0.73%
A 0.73% fee (GST Incl) may apply to payments made by Mastercard credit card.	
Additional information	
You must pay us any charges your distributor imposes on us in relation to services performed by you your supply address. For details on additional charges that may apply see www.originenergy.com.au	

# Billing detailsBill frequency3 monthsPayment optionsPlease contact the retailer to discuss payment options

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Offer rate and details	
AEST only	
Electricity charges (All year)	Tariff (incl. GST)
Daily supply charge	100.14 c/day
Peak consumption	
All consumption usage per day	20.92c/kWh
Controlled load charges	Tariff (incl. GST)
Controlled load consumption	15.06 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

# Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	6.70 c/kWh
Premium feed-in tariff	60.00 c/kWh

# **GreenPower options**

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
25% GreenPower	For \$0.65 per week 25% of your electricity usage is matched with electricity from Government accredited GreenPower sources	0.65 dollars per week
50% GreenPower	For 1.4 cents/kWh 50% of your electricity usage is matched with electricity from Government accredited GreenPower sources	1.40 cents per kWh
100% GreenPower	For 2.8 cents/kWh 100% of your electricity usage will be matched with electricity from Government accredited wind GreenPower	2.80 cents per kWh

Climate zone 6: Mild temperate