



Energy Locals

- No contract term
- Two rate: single rate with controlled load

- Call **1300 693 637**
- energylocals.com.au

Estimated Electricity costs

This plan includes demand charges.

We are unable to provide an estimate for this offer.

Please contact **Energy Locals** on **1300 693 637** for pricing details.



Features

- No direct debit payment required
- No pay on time discount
- Green power
- No fixed price contract
- Paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 693 637** and quote this Offer ID **ENE351884MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	27-10-2021
Expiry date	Contact the retailer

Offer eligibility

Available to residential customers in Citipower distribution region Residential Single Rate on network tariff(s) CRCDS. Feed-In Tariffs are only valid if applicable.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Available to residential customers in Citipower distribution region Residential Single Rate on network tariff(s) CRCDS. Feed-In Tariffs are only valid if applicable.
Prices are not fixed	Due to changes in the market and economic conditions, we may update your tariff and/or fees. We will provide at least 5 business days' notice before the change takes place.
Contract expiry details	Energy Locals offers no lock in contracts or exit fees. Prices may vary in accordance with the terms and conditions.
Full terms and conditions	Our energy prices are determined by a range of factors, including government rebates, network fees and wholesale market costs. These factors are outside of our control, and we may need to change the amount you are charged for energy in response to any changes.
ESC licence information	Electricity retail licence under Energy Locals Pty Ltd

Fees

Annual fee	(incl. GST) Flat rate: \$107.88
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Membership of \$8.99 per month inc GST to access these wholesale rates

Late payment fee **Flat rate: \$16.00**

Charged when full payment has not been received by the invoice due date. This charge is not subject to GST.

Direct debit dishonour payment fee **Flat rate: \$10.00**

Charged when a direct debit payment has dishonoured or reversed. This charge is not subject to GST.

Credit card payment processing fee **Percentage of bill: 1.00%**

Energy Locals accepts payments from Visa and Mastercard. A processing fee is charged when using one of these payment methods.

Payment processing fee **Flat rate: \$2.00**

Charged for providing a paper bill

Connection fee **Flat rate: \$39.68**

May be charged when you move into a property or change retailer. Actual fee may vary.

Disconnection fee **Flat rate: \$40.27**

May be charged when you move out and require a final meter read. Actual fee may vary.

Additional information

Additional fees may apply. For more information, please visit the retailers website at energylocals.com.au.

Billing details

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

Offer rate and details

Local time

Season 1 electricity charges - Summer (01-Dec - 31-Mar) **Tariff (incl. GST)**

Daily supply charge 51.00 c/day

Peak consumption

All consumption usage per day 17.50c/kWh

Demand charge – Mon - Fri, 3pm - 9pm 39.00 cents per kW per Day

Demand Rates apply between 1500 and 2100 Monday to Friday (excluding Public Holidays)

Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri.

Applies per Day on the maximum kW demand for all usage.

Season 2 electricity charges - Non Summer (01-Apr - 30-Nov) **Tariff (incl. GST)**

Daily supply charge 39.00 c/day

Peak consumption

All consumption usage per day 17.50c/kWh

Demand charge – Mon - Fri, 3pm - 9pm 13.50 cents per kW per Day

Demand Rates apply between 1500 and 2100 Monday to Friday (excluding Public Holidays)

Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri.

Applies per Day on the maximum kW demand for all usage.

Controlled load charges **Tariff (incl. GST)**

Controlled load consumption 12.00 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	7.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
10% GreenPower	10% GreenPower option.	0.40 cents per kWh
50% GreenPower	50% GreenPower option.	2.00 cents per kWh
100% GreenPower	100% GreenPower option.	3.90 cents per kWh