



## Tango Energy Pty Ltd

- No contract term
- Time of use

- Call 1800 010 648
- [tangoenergy.com](http://tangoenergy.com)

### Estimated electricity cost

1 person 7.2 kWh/day	<b>LOW</b> 7.2 kWh/day	<b>\$880/year</b> No discount conditions apply to this offer
2 to 3 people 11.8 kWh/day	<b>MED</b> 11.8 kWh/day	<b>\$1,210/year</b> No discount conditions apply to this offer
4+ people 15.5 kWh/day	<b>HIGH</b> 15.5 kWh/day	<b>\$1,480/year</b> No discount conditions apply to this offer

### Features

- Direct debit payment required
- No pay on time discount
- No green power
- Fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 010 648** and quote this Offer ID **TAN354968MR**.

### Offer details

<b>Distributor</b>	AusNet Services (electricity)
<b>Offer type</b>	Market offer
<b>Fuel type</b>	Electricity
<b>Customer type</b>	Residential
<b>Release date</b>	06-12-2021
<b>Expiry date</b>	Contact the retailer

### Offer eligibility

This offer is only available to new residential customers who sign-up via the Tango Energy website, consent to electronic communications, make a one-off prepayment of \$200, pay their ongoing bills via direct debit, and take... more details below

### Contract details

<b>Contract term</b>	No contract term
<b>Cooling off period</b>	10 business days
<b>Eligibility criteria</b>	This offer is only available to new residential customers who sign-up via the Tango Energy website, consent to electronic communications, make a one-off prepayment of \$200, pay their ongoing bills via direct debit, and take up both gas and electricity with Tango Energy. The \$200 prepayment will apply as an initial credit on your electricity account.
<b>Prices are fixed</b>	
<b>Contract expiry details</b>	This is an ongoing Market Contract. Your electricity rates (daily supply charge and usage rates, excluding feed-in tariff, demand and other charges) are fixed for a minimum of 12 months subject to our terms and conditions.
<b>Full terms and conditions</b>	We may vary your electricity rates if your network tariff changes, your fixed price period ends, or we agree to change your energy plan in line with the terms of our Market Agreement. Our Market Agreement is available at <a href="http://tangoenergy.com/terms-and-conditions">http://tangoenergy.com/terms-and-conditions</a> . For further information about this offer, our market terms or solar feed-in eligibility call Tango Energy on 1800 010 648.
<b>ESC licence information</b>	Electricity and gas retail licence under Tango Energy Pty Ltd

### Fees

(incl. GST)

**Other fee** **Flat rate: \$0.00**

There are no exit fees associated with this offer. We may vary the Charges and fees at any time by notice to you, including by message on your bill. Details about Charges and fees are set out under the terms and conditions of your Market Agreement.

**Payment processing fee** **Percentage of bill: 0.32%**

0.32% for debit card payments made by MasterCard or Visa where we incur a merchant services fee. Not applicable to direct debit payments by debit card.

**Credit card payment processing fee** **Percentage of bill: 0.78%**

0.78% for credit card payments made by MasterCard, Visa or AMEX where we incur a merchant services fee. Not applicable to direct debit payments by credit card.

**Reconnection fee** **Flat rate: \$38.28**

\$38.28 (inc. GST) Standard rates apply during business hours. Fees may vary and will be quoted on request.

**Disconnection fee** **Flat rate: \$38.28**

\$38.28 (inc. GST) Standard rates apply during business hours. Fees may vary and will be quoted on request.

**Other fee** **Flat rate: \$7.50**

Dishonour fee. \$7.50 (exc. GST) if your payment is dishonoured or reversed.

#### Additional information

Usage aggregated according to Australian Eastern Standard Time (AEST). Your usage may be adjusted for local time (Australian Daylight Savings Time). Further information on our charges is available at: <http://tangoenergy.com/additional-charges>

## Billing details

**Bill frequency** 1 month  
**Payment options** Direct debit

## Offer rate and details

Local time

**Electricity charges (All year)** **Tariff (incl. GST)**

**Daily supply charge** 99.00 c/day

**Peak consumption** – Every day, 3pm - 9pm

All consumption usage per day 27.72c/kWh

**Off-peak consumption** – Every day, 12am - 3pm; Every day, 9pm - 12am

All consumption usage per day 15.40c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Solar feed-in tariff options

	Tariff
<b>Premium feed-in tariff</b>	60.00 c/kWh
<b>Current retailer feed-in tariff</b>	6.70 c/kWh

Climate zone 6: Mild temperate