



Tango Energy Pty Ltd

- No contract term
- Time of use

- Call 1800 010 648
- tangoenergy.com

Estimated electricity cost

1 person 7.2 kWh/day	LOW 7.2 kWh/day	\$920/year No discount conditions apply to this offer
2 to 3 people 11.8 kWh/day	MED 11.8 kWh/day	\$1,270/year No discount conditions apply to this offer
4+ people 15.5 kWh/day	HIGH 15.5 kWh/day	\$1,560/year No discount conditions apply to this offer

Features

- No direct debit payment required
- No pay on time discount
- No green power
- Fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 010 648** and quote this Offer ID **TAN348741MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-11-2021
Expiry date	Contact the retailer

Offer eligibility

To be eligible for this offer you must be a residential customer, and if your property is connected to gas in an area serviced by Tango Energy, you must also be receiving or otherwise sign-up to receive gas supply from Tango Energy.

Discounts and incentives

Incentives

Solar Saver Guarantee

We guarantee that we will not reduce our feed-in tariff of 8.5 cents per kWh under the Solar Saver plan within the first 12 months of you taking up the plan provided that you remain on this electricity plan.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	To be eligible for this offer you must be a residential customer, and if your property is connected to gas in an area serviced by Tango Energy, you must also be receiving or otherwise sign-up to receive gas supply from Tango Energy.
Prices are fixed	
Contract expiry details	This is an ongoing Market Contract. Your electricity rates (daily supply charge and usage rates) are fixed for a minimum of 12 months subject to our Market Agreement terms and conditions. Other fees and charges are excluded.

Full terms and conditions

We may vary your electricity rates if your network tariff changes, your fixed rate period ends, or we change your energy plan in line with our Market Agreement. Our Market Agreement is available at <http://tangoenergy.com/terms-and-conditions>. For further information about this offer, our market terms or solar feed-in eligibility call Tango Energy on 1800 010 648.

ESC licence information Electricity and gas retail licence under Tango Energy Pty Ltd

Fees

(incl. GST)

Other fee

Flat rate: \$0.00

There are no exit fees associated with this offer. We may vary the Charges and fees at any time by notice to you, including by message on your bill. Details about Charges and fees are set out under the terms and conditions of your Market Agreement.

Payment processing fee

Percentage of bill: 0.32%

0.32% for debit card payments made by MasterCard or Visa where we incur a merchant services fee. Not applicable to direct debit payments by debit card.

Credit card payment processing fee

Percentage of bill: 0.78%

0.78% for credit card payments made by MasterCard, Visa or AMEX where we incur a merchant services fee. Not applicable to direct debit payments by credit card.

Reconnection fee

Flat rate: \$39.68

\$39.68 (incl. GST) Standard rates apply during business hours. Fees may vary and will be quoted on request.

Disconnection fee

Flat rate: \$40.27

\$40.27 (incl. GST) Standard rates apply during business hours. Fees may vary and will be quoted on request.

Other fee

Flat rate: \$7.50

Dishonour fee. \$7.50 (exc. GST) if your payment is dishonoured or reversed.

Other fee

Flat rate: \$2.00

Paper bill fee \$2.00 (incl. GST) for each paper bill.

Additional information

Usage aggregated according to Australian Eastern Standard Time (AEST). Your usage may be adjusted for local time (Australian Daylight Savings Time). Further information on our charges is available at: <http://tangoenergy.com/additional-charges>

Billing details**Bill frequency**

1 month

Payment options

Please contact the retailer to discuss payment options

Offer rate and details**Local time****Electricity charges (All year)**

Tariff (incl. GST)

Daily supply charge

100.10 c/day

Peak consumption – Every day, 3pm - 9pm

All consumption usage per day

29.15c/kWh

Off-peak consumption – Every day, 12am - 3pm; Every day, 9pm - 12am

All consumption usage per day

16.61c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	8.50 c/kWh
Premium feed-in tariff	60.00 c/kWh

Climate zone 6: Mild temperate