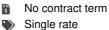




# Tango Energy Pty Ltd



# Call 1800 010 648

**\_** tangoenergy.com

Estimated electricity cost			Feat	ures
1 person	LOW 7.2 kWh/day	\$850/year No discount conditions apply to this		No direct debit payment required
	7.2 KWII/day	offer	$\bigcirc$	No pay on time discount
2 to 3 people	MED 11.8 kWh/day	<b>\$1,180/year</b> No discount conditions apply to this offer	\$	No green power
		<b>\$1,440</b> / <sub>year</sub>		Fixed price contract
4+ people	<b>HIGH</b> 15.5 kWh/day	No discount conditions apply to this offer	= <b>∟</b> \$	Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 010 648 and quote this Offer ID TAN348731MR.

# Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-11-2021
Expiry date	Contact the retailer

# Offer eligibility

To be eligible for this offer you must be a residential customer, and if your property is connected to gas in an area serviced by Tango Energy, you must also be receiving or otherwise sign-up to receive gas supply from Tango Energy.

# **Discounts and incentives**

# Incentives

# Solar Saver Guarantee

We guarantee that we will not reduce our feed-in tariff of 8.5 cents per kWh under the Solar Saver plan within the first 12 months of you taking up the plan provided that you remain on this electricity plan.

Contract details		
Contract term	No contract term	
Cooling off period	10 business days	
Eligibility criteria	To be eligible for this offer you must be a residential customer, and if your property is connected to gas in ar area serviced by Tango Energy, you must also be receiving or otherwise sign-up to receive gas supply from Tango Energy.	
Prices are fixed		
Contract expiry details	This is an ongoing Market Contract. Your electricity rates (daily supply charge and usage rates) are fixed for a minimum of 12 months subject to our Market Agreement terms and conditions. Other fees and charges are excluded.	

We may vary your electricity rates if your network tariff changes, your fixed rate period ends, or we change your energy plan in line with our Market Agreement. Our Market Agreement is available at http://tangoenergy.com/terms-and-conditions. For further information about this offer, our market terms or solar feed-in eligibility call Tango Energy on 1800 010 648.

ESC licence information Electricity and gas retail licence under Tango Energy Pty Ltd

# Fees

Other fee

(incl. GST)

### Flat rate: \$0.00

Flat rate: \$39.68

Flat rate: \$40.27

Flat rate: \$7.50

Flat rate: \$2.00

19.47c/kWh

Percentage of bill: 0.32%

Percentage of bill: 0.78%

There are no exit fees associated with this offer. We may vary the Charges and fees at any time by notice to you, including by message on your bill. Details about Charges and fees are set out under the terms and conditions of your Market Agreement.

### Payment processing fee

0.32% for debit card payments made by MasterCard or Visa where we incur a merchant services fee. Not applicable to direct debit payments by debit card.

### Credit card payment processing fee

0.78% for credit card payments made by MasterCard, Visa or AMEX where we incur a merchant services fee. Not applicable to direct debit payments by credit card.

### **Reconnection fee**

\$39.68 (inc. GST) Standard rates apply during business hours. Fees may vary and will be quoted on request.

### **Disconnection fee**

\$40.27 (inc. GST) Standard rates apply during business hours. Fees may vary and will be quoted on request.

# Other fee

Dishonour fee. \$7.50 (exc. GST) if your payment is dishonoured or reversed.

### Other fee

Paper bill fee \$2.00 (inc. GST) for each paper bill.

### Additional information

Usage aggregated according to Australian Eastern Standard Time (AEST). Your usage may be adjusted for local time (Australian Daylight Savings Time). Further information on our charges is available at: http://tangoenergy.com/additional-charges

# **Billing details**

Bill frequency Payment options 1 month Please contact the retailer to discuss payment options

# Offer rate and details

Local time

Electricity charges - Peak (All year)	Tariff (incl. GST)
Daily supply charge	93.50 c/day
Peak consumption	

### All consumption usage per day

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

# Solar feed-in tariff options Tariff Current retailer feed-in tariff Premium feed-in tariff 60.00 c/kWh

Climate zone 6: Mild temperate