



QEnergy Limited

- No contract term
- Two rate: single rate with controlled load

- Call 1300 448 535
- www.qenergy.com.au

Estimated electricity cost

| | | |
|---------------|-----------------------------|---|
| 1 person | LOW 7.2 kWh/day | \$760/year No discount conditions apply to this offer |
| 2 to 3 people | MED 11.8 kWh/day | \$1,100/year No discount conditions apply to this offer |
| 4+ people | HIGH 15.5 kWh/day | \$1,380/year No discount conditions apply to this offer |

Features

- No direct debit payment required
- No pay on time discount
- No green power
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 448 535** and quote this Offer ID **QEN346363MR**.

Offer details

| | |
|----------------------|----------------------|
| Distributor | Citipower |
| Offer type | Market offer |
| Fuel type | Electricity |
| Customer type | Residential |
| Release date | 30-09-2021 |
| Expiry date | Contact the retailer |

Offer eligibility

To be eligible for QEnergy's offer a customer must be a residential customer in Victoria, have a credit history satisfactory to QEnergy and be located within the Citipower distribution zone.

Contract details

| | |
|----------------------------------|--|
| Contract term | No contract term |
| Cooling off period | 10 business days |
| Eligibility criteria | To be eligible for QEnergy's offer a customer must be a residential customer in Victoria, have a credit history satisfactory to QEnergy and be located within the Citipower distribution zone. |
| Prices are not fixed | QEnergy may vary your electricity rates not more than once every 12 months by giving you notice of this change not less than five (5) business days before it comes into effect. |
| Contract expiry details | Term: Open Contract |
| Full terms and conditions | Terms & Conditions apply. For full terms and conditions, visit www.qenergy.com.au |
| ESC licence information | Electricity retail licence under QEnergy Ltd |

Fees

| | |
|-------------------------------------|--|
| Cheque dishonour payment fee | (incl. GST) Flat rate: \$14.85 |
|-------------------------------------|--|

Other fee Flat rate: \$2.75
Paper bill fee

Additional information

Additional fees may apply. For more information, please visit the retailers website at www.qenergy.com.au.

Billing details

Bill frequency 1 month
Payment options Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year) **Tariff (incl. GST)**

Daily supply charge 60.94 c/day

Peak consumption

All consumption usage per month 20.55c/kWh

Controlled load charges **Tariff (incl. GST)**

Controlled load consumption 13.33 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

| | Tariff |
|--|---------------|
| Current retailer feed-in tariff | 6.70 c/kWh |
| Premium feed-in tariff | 60.00 c/kWh |

Climate zone 6: Mild temperate