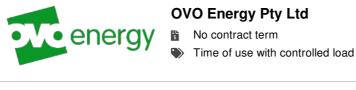
OVO Energy Pty Ltd — The Basic Plan





- Call 1300 937 686
- uww.ovoenergy.com.au

Estimated electricity cost			Feat	ures
1 person	LOW	\$850/year No discount conditions apply to this		No direct debit payment required
	7.2 kWh/day	offer	$\mathbf{\tilde{b}}$	No pay on time discount
2 to 3 people	MED 11.8 kWh/day	\$1,190/year No discount conditions apply to this offer	\$	Green power
	HIGH	\$1,470/year	9	No fixed price contract
4+ people	15.5 kWh/day	No discount conditions apply to this offer	= L \$	No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling 1300 937 686 and quote this Offer ID OVO323045MR.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	28-07-2021
Expiry date	Contact the retailer

Offer eligibility

Available to all customers on the applicable network tariff code

Discounts and incentives

Incentives

Interest Rewards

OVO Energy pay 3% interest on credit balances (after all monthly charges are considered). This is prorated for the number of days since your last bill.

100% Carbon Neutral

OVO Energy will offset 100% of the carbon footprint from your electricity consumption.

10% GreenPower as Standard

10% GreenPower is included as part of The Basic Plan. There is no additional charge to the customer.

Contract details

Contract term	No contract term		
Cooling off period	g off period 10 business days		
Eligibility criteria Available to all customers on the applicable network tariff code			
Prices are not fixed	OVO Energy may vary the rates at any time in accordance with the terms and conditions available at www.ovoenergy.com.au/terms		

This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.

Contract expiry details	Ongoing contract with no contract term		
Full terms and conditions are available at www.ovoenergy.com.au/terms			
Green power inclusions	This offer has 10% green power included in the offer rates.		
ESC licence information	Electricity and gas retail licence under OVO Energy Pty Ltd		

Fees

(incl. GST)

Flat rate: \$50.95

Flat rate: \$40.27

This is a charge from your distribution company. OVO Energy will only ever pass the exact cost through to you. Site attendance - A fee (inc GST) may be charged for the re-energisation of power to the site.

Disconnection fee

Connection fee

This is a charge from your distribution company. OVO Energy will only ever pass the exact cost through to you. Site attendance - A fee (inc GST) may be charged for disconnection when you move out of your property. Fees may vary for some customers.

Additional information

OVO Energy reserves the right to and will notify you if it changes or imposes additional fees or charges in relation to your energy supply. Please refer to ovoenergy.com.au/fees for more information.

Billing details Bill frequency Payment options	1 month Please contact the retailer to discuss payment options	
Offer rate and detail	S	
Local time		
Electricity charges - All-y	vear (All year)	Tariff (incl. GST)
Daily supply charge		88.03 c/day
Peak consumption – Eve	ry day, 3pm - 9pm	
All consumption usage per	day	28.27c/kWh
Off-peak consumption –	Every day, 9pm - 12am; Every day, 12am - 3pm	
All consumption usage per	day	15.86c/kWh
Controlled load charges		Tariff (incl. GST)
Controlled load consum	otion	14.73 c/kWh
Daily supply charge: a ch how much electricity is use	narge that applies for supplying electricity to your premises for each day of the d.	billing period, regardless of

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Tariff
8.00 c/kWh
60.00 c/kWh

GreenPower options

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When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
100% GreenPower	100% GreenPower for 4.95 c/kWh inc. GST.	4.95 cents per kWh

Climate zone 6: Mild temperate