Simply Energy — VIC Simp	Offer ID: SIM334007	7MR		
Simply energy	Simply Energy           Other contract te           Time of use with		Call 1800 280 599	
Estimated electricity cost Features				
1 person	LOW 7.2 kWh/day	<b>\$890/year</b> No discount conditions apply to this offer	No direct debit payment required	
2 to 3 peop	e MED 11.8 kWh/day	<b>\$1,240/year</b> No discount conditions apply to this offer	No green power	
4+ people	HIGH 15.5 kWh/day	<b>\$1,520/year</b> No discount conditions apply to this offer	No fixed price contract	

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <a href="https://compare.energy.vic.gov.au">https://compare.energy.vic.gov.au</a>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1800 280 599** and quote this Offer ID **SIM334007MR**.

## Offer details

Distributor	Jemena
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-09-2021
Expiry date	Contact the retailer

# Offer eligibility

You are not eligible for our offer unless we have market contract rates for residential customers with your meter type in your distribution area. You must meet our creditworthiness and other eligibility criteria. Gas offers... more details below

# **Discounts and incentives**

### **Guaranteed discounts**

### **Guaranteed Discount**

(incl. GST)
Percentage of bill amount: 11.00%

You'll receive a 11% Guaranteed Discount off our electricity usage and supply charges.

Contract details	
Contract term	Other
Cooling off period	10 business days
Eligibility criteria	You are not eligible for our offer unless we have market contract rates for residential customers with your meter type in your distribution area. You must meet our creditworthiness and other eligibility criteria. Gas offers are only available if the supply address is connected for gas.
Prices are not fixed	We may vary your rates and charges at any time, including if any underlying information is incorrect, you get a new meter or your distributor changes your tariff. We'll give you advance notice of any change, which may be on your bill.
Contract expiry details	Ongoing energy plan until you or we end it. We may end this energy plan at any time by giving you 20 Business Days notice.

This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.

Full terms and conditions	Direct debit payments, electronic bills and communications are features we'd like you to use. If these are not arranged at the time of sign up we may contact you with instructions on how to set these up. If this isn't your thing, that's ok, though you may be charged a fee to reflect costs for other payment types and paper bills, as described under "fees."
ESC licence information	Electricity and gas retail licence under Simply Energy

# Fees

	(incl. GST)
Other fee	Flat rate: \$1.65
A \$1.65 (inc. GST) charge will apply to paper bills sent in the post.	
Credit card payment processing fee	Percentage of bill: 0.36%
You may be charged credit card fees in all channels (other than direct debit) of 0.36% for Mastercard.	
Credit card payment processing fee	Percentage of bill: 0.42%
You may be charged credit card fees in all channels (other than direct debit) of 0.42% for Visa.	
Direct debit dishonour payment fee	Flat rate: \$9.00
You may also be charged a dishonour fee for direct debit of \$9.00 (incl GST).	
Other fee	Flat rate: \$2.50
You may be charged payment channel fees of \$2.50 (incl GST) for Australia Post over the counter payr	nents.
Other fee	Flat rate: \$0.34
You may be charged payment channel fees of \$0.34 (incl GST) for payments made via Bpay.	
Other fee	Flat rate: \$0.40
You may be charged payment channel fees of \$0.40 (incl GST) for payments made via Cheque	
Additional information	
Additional fees may apply. For more information, please visit the retailers website at www.simplyenerg	y.com.au.

Billing details Bill frequency Payment options	1 month Please contact the retailer to discuss payment options	
Offer rate and det	ails	
AEST only		
Electricity charges (Al	l year)	Tariff (incl. GST)
Daily supply charge		107.10 c/day
Peak consumption – E	Every day, 3pm - 9pm	
All consumption usage p	per day	30.53c/kWh

Off-peak consumption – Every day, 12am - 3pm; Every day, 9pm - 12am

# All consumption usage per day

### **Controlled load charges**

### **Controlled load consumption**

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

19.33c/kWh

18.99 c/kWh

Tariff (incl. GST)

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

# Solar feed-in tariff options Tariff Current retailer feed-in tariff Premium feed-in tariff 60.00 c/kWh

Climate zone 6: Mild temperate