



Energy Locals

- No contract term
- Time of use with controlled load

- Call 1300 693 637
- energylocals.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$860/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,230/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,530/year No discount conditions apply to this offer

Features

- No direct debit payment required
- No pay on time discount
- Green power
- No fixed price contract
- Paper bills available
- Estimates include an annual fee

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1300 693 637** and quote this Offer ID **ENE329720MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-08-2021
Expiry date	31-07-2022

Offer eligibility

Available to residential customers in Citipower distribution region Residential Time of Use on network tariff(s) CRTOUCDs. Feed-In Tariffs are only valid if applicable.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Available to residential customers in Citipower distribution region Residential Time of Use on network tariff(s) CRTOUCDs. Feed-In Tariffs are only valid if applicable.
Prices are not fixed	Due to changes in the market and economic conditions, we may update your tariff and/or fees. We will provide at least 5 business days' notice before the change takes place.
Contract expiry details	No fixed contract.
Full terms and conditions	Our energy prices are determined by a range of factors, including government rebates, network fees and wholesale market costs. These factors are outside of our control, and we may need to change the amount you are charged for energy in response to any changes.
ESC licence information	Electricity retail licence under Energy Locals Pty Ltd

Fees

(incl. GST)

Annual fee	Flat rate: \$107.88
Membership of \$8.99 per month inc GST to access these wholesale rates	
Late payment fee	Flat rate: \$16.00
Charged when full payment has not been received by the invoice due date.	
Direct debit dishonour payment fee	Flat rate: \$11.00
Charged when a direct debit payment has dishonoured or reversed.	
Credit card payment processing fee	Percentage of bill: 1.00%
Energy Locals accepts payments from Visa and Mastercard. A processing fee is charged when using one of these payment methods.	
Payment processing fee	Flat rate: \$2.00
Charged for providing a paper bill	
Connection fee	Flat rate: \$39.68
May be charged when you move into a property or change retailer. Actual fee may vary.	
Disconnection fee	Flat rate: \$40.27
May be charged when you move out and require a final meter read. Actual fee may vary.	
Additional information	
Additional fees may apply. For more information, please visit the retailers website at energylocals.com.au .	

Billing details

Bill frequency	1 month
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges - Year-round (All year)	Tariff (incl. GST)
Daily supply charge	51.00 c/day
Peak consumption – Every day, 3pm - 9pm All consumption usage per day	30.50c/kWh
Off-peak consumption – Every day, 12am - 3pm; Every day, 9pm - 12am All consumption usage per day	17.00c/kWh
Controlled load charges	Tariff (incl. GST)
Controlled load consumption	12.00 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	7.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
10% GreenPower	10% GreenPower option.	0.40 cents per kWh
50% GreenPower	50% GreenPower option.	2.00 cents per kWh
100% GreenPower	100% GreenPower option.	3.90 cents per kWh

Climate zone 6: Mild temperate