



## CovaU Pty Ltd

- No contract term
- Single rate

- Call 1300 689 866
- [www.covau.com.au](http://www.covau.com.au)

### Estimated Electricity costs

This plan includes demand charges.

We are unable to provide an estimate for this offer.

Please contact **CovaU Pty Ltd** on **1300 689 866** for pricing details.



### Features

- No direct debit payment required
- No pay on time discount
- No green power
- No fixed price contract
- Paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 689 866** and quote this Offer ID **COV337101SR**.

### Offer details

<b>Distributor</b>	Citipower
<b>Offer type</b>	Standing offer
<b>Fuel type</b>	Electricity
<b>Customer type</b>	Residential
<b>Release date</b>	01-09-2021
<b>Expiry date</b>	31-12-2021

### Offer eligibility

Available to Residential customers in the Citipower network area with applicable metering system configuration. For more details about the eligibility criteria and solar feed-in eligibility, please contact CovaU on 1300 689 866.

### Contract details

<b>Contract term</b>	No contract term
<b>Cooling off period</b>	10 business days
<b>Eligibility criteria</b>	Available to Residential customers in the Citipower network area with applicable metering system configuration. For more details about the eligibility criteria and solar feed-in eligibility, please contact CovaU on 1300 689 866.
<b>Prices are not fixed</b>	Our Standard Offer prices may vary but will not change more often than once every 6 months. We will notify customer in a newspaper, our website & by sending a notice, at least 5 business days prior to the variation.
<b>Contract expiry details</b>	The agreement continues until terminated by you or us in accordance with our Standard Retail Terms & Conditions
<b>Full terms and conditions</b>	See our full terms and conditions to <a href="http://www.covau.com.au">www.covau.com.au</a> for details.
<b>ESC licence information</b>	Electricity and gas retail licence under CovaU Pty Ltd

### Fees

(incl. GST)

<b>Disconnection fee</b>	<b>Flat rate: \$40.27</b>
Business Hours Rates. This fee is passed through from your distributor and may vary. Please contact your distributor to find out the current fee.	
<b>Reconnection fee</b>	<b>Flat rate: \$50.95</b>
Business Hours Rates. This fee is passed through from your distributor and may vary. Please contact your distributor to find out the current fee.	
<b>Direct debit dishonour payment fee</b>	<b>Flat rate: \$9.50</b>
<b>Cheque dishonour payment fee</b>	<b>Flat rate: \$9.50</b>
<b>Other fee</b>	<b>Flat rate: \$25.00</b>
Australia Post Dishonour Fee - Cheque Dishonour Fee and Direct Debit /Credit Card Dishonour Fee.	
<b>Other fee</b>	<b>Flat rate: \$3.00</b>
Over the counter payment fee – may apply for over the counter payments made at an Australia Post outlet.	
<b>Other fee</b>	<b>Flat rate: \$32.63</b>
Special Meter Read Fee. This fee is passed through from your distributor and may vary. Please contact your distributor to find out the current fee.	
<b>Additional information</b>	
You must pay us any charges your distributor imposes on us in relation to services performed by your distributor (or anyone else) at your supply address. For details on additional charges that may apply, visit <a href="http://www.covau.com.au/additionalfees">www.covau.com.au/additionalfees</a>	

## Billing details

<b>Bill frequency</b>	1 month
<b>Payment options</b>	Please contact the retailer to discuss payment options

## Offer rate and details

Local time

### Season 1 electricity charges - Summer (01-Jan - 31-Mar) Tariff (incl. GST)

<b>Daily supply charge</b>	101.20 c/day
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#### Peak consumption

All consumption	22.46c/kWh
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<b>Demand charge – Mon - Fri, 3pm - 9pm</b>	1,182.23 cents per kW per Month
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Summer period covers December to March.

Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri.

Applies per Month on the maximum kW demand for all usage. Minimum charges based on demand of 0.0 kW.

### Season 2 electricity charges - Non-Summer (01-Apr - 30-Nov) Tariff (incl. GST)

<b>Daily supply charge</b>	101.20 c/day
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#### Peak consumption

All consumption	22.46c/kWh
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<b>Demand charge – Mon - Fri, 3pm - 9pm</b>	405.28 cents per kW per Month
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Non-summer period is April to November.

Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri.

Applies per Month on the maximum kW demand for all usage. Minimum charges based on demand of 0.0 kW.

### Season 3 electricity charges - Summer (01-Dec - 31-Dec) Tariff (incl. GST)

<b>Daily supply charge</b>	101.20 c/day
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**Peak consumption**

All consumption

22.46c/kWh

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**Demand charge – Mon - Fri, 3pm - 9pm**

1,182.23 cents per kW per Month

Summer period covers December to March.

Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri.

Applies per Month on the maximum kW demand for all usage. Minimum charges based on demand of 0.0 kW.

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.