

## Home Your Way

SP Ausnet

OFFER VALID FROM 01/09/2021



Customer type	Fuel type	Offer Type	Release Date
Residential	Electricity	Standing offer	01/09/2021

## Single Rate (QEN341886SR)

Electricity Charges	Price (inc. GST)
First 340 KWh / mth	28.100 c/KWh
Balance KWh / mth	29.720 c/kWh
Supply charge (c/day)	119.370 c/day

## Single + Controlled Load (QEN341887SR)

Electricity Charges	Price (inc. GST)
First 340 KWh / mth	28.100 c/KWh
Balance KWh / mth	29.720 c/kWh
Controlled Load	19.710 c/KWh
Supply charge (c/day)	119.370 c/day

## Time of Use (QEN341873SR)

Electricity Charges	Price (inc. GST)
Peak Consumption	39.060 c/KWh
Off Peak Consumption	19.810 c/KWh
Supply charge (c/day)	119.370 c/day

## Fees

Cheque dishonour payment fee	Flat rate - \$14.85 inc. GST
Other fees	Paper Bill Charge Flat rate - \$2.75 inc. GST

## Terms of contract

**No contract term**

## Other details

### Cooling-off period

You have a 10 business day cooling off period under the National Energy Retail Law.

### Eligibility

Eligible customers must be located in the VIC SP Ausnet distribution area.

### Price changes

QEnergy will notify you of any changes to pricing or contract terms and conditions in writing 10 business days prior.

## Definitions

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity you use.

**KWh:** a 'KWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's Website	Full Terms & Conditions
QEnergy Limited	2 / 12 Cordelia Street South Brisbane QLD 4101	1300 QENERGY	<a href="http://www.qenergy.com.au">www.qenergy.com.au</a>	Please visit <a href="http://www.qenergy.com.au">www.qenergy.com.au</a>

## Victorian Energy Compare

For information to help you compare the retail offers available to you, please visit [www.compare.energy.vic.gov.au](http://www.compare.energy.vic.gov.au)