



## Diamond Energy Pty Ltd

- No contract term
- Two rate: single rate with controlled load

- Call 1300 838 009
- [www.diamondenergy.com.au](http://www.diamondenergy.com.au)

## Estimated electricity cost

1 person	<b>LOW</b> 7.2 kWh/day	<b>\$880/year</b> \$980 if you do not meet your discount conditions
2 to 3 people	<b>MED</b> 11.8 kWh/day	<b>\$1,240/year</b> \$1,380 if you do not meet your discount conditions
4+ people	<b>HIGH</b> 15.5 kWh/day	<b>\$1,560/year</b> \$1,730 if you do not meet your discount conditions

## Features

- No direct debit payment required
- Pay on time discount
- Green power
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1300 838 009** and quote this Offer ID **DIA284065MR**.

## Offer details

Distributor	Jemena
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-02-2021
Expiry date	31-01-2022

## Offer eligibility

Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation... more details below

## Discounts and incentives

## Conditional discounts

(incl. GST)

<b>Direct Debit discount (ongoing)</b>	<b>Percentage of bill amount: 3.00%</b>
An ongoing discount of 3% to daily supply and consumption charges where full payment is made by automated direct debit.	
<b>Pay On Time discount (ongoing)</b>	<b>Percentage of bill amount: 3.00%</b>
An ongoing discount of 3% to daily supply and consumption charges for customers who agree to receive invoices by email and full payment is made by the due date. The Pay on Time discount may appear as a credit on your next bill.	
<b>Renewable Energy Discount (ongoing)</b>	<b>Percentage of bill amount: 4.00%</b>
An ongoing discount of 4% to daily supply and consumption charges for customers who agree to receive invoices by email and full payment is made by automated direct debit.	

## Contract details

Contract term	No contract term
Cooling off period	10 business days

<b>Eligibility criteria</b>	Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. This offer is also available to customers with eligible solar-PV systems.
<b>Prices are not fixed</b>	Electricity charges may be updated on the day that is one month after network tariff price changes. We may vary discounts, solar feed-in rates and other charges from time to time and notify you in accordance with applicable regulations.
<b>Contract expiry details</b>	This is an ongoing agreement with ongoing benefits and continues until you or we end it.
<b>Full terms and conditions</b>	For full terms & conditions and solar feed in tariff eligibility, visit our website <a href="http://www.diamondenergy.com.au">www.diamondenergy.com.au</a> . For each customer / property you refer during your agreement with us, you receive additional Thrive Discounts on daily supply charge and usage rates of 2% (for first 2yrs they are with us) and then 1% (for further years they are with us). Your friend receives a \$35 (incl. GST) sign up credit. Additional credits are also available.
<b>ESC licence information</b>	Electricity retail licence under Diamond Energy Pty Ltd

## Fees

	(incl. GST)
<b>Account establishment fee</b>	<b>Flat rate: \$22.00</b>
<b>Credit card payment processing fee</b>	<b>Percentage of bill: 0.60%</b>
<b>Cheque dishonour payment fee</b>	<b>Flat rate: \$20.00</b>
<b>Direct debit dishonour payment fee</b>	<b>Flat rate: \$10.00</b>
<b>Disconnection fee</b>	<b>Flat rate: \$11.44</b>
A \$11.44 (GST Incl) fee may apply when your property is disconnected remotely (including when you move). This fee is passed through from your distributor and may vary. Please visit your distributor's website to find out the current fee.	
<b>Reconnection fee</b>	<b>Flat rate: \$42.30</b>
A \$42.30 (GST Incl) fee may apply when your property is reconnected (including when you move). This fee is passed through from your distributor and may vary. Please visit your distributor's website to find out the current fee.	
<b>Reconnection fee</b>	<b>Flat rate: \$11.44</b>
A \$11.44 (GST Incl) fee may apply when your property is reconnected remotely (including when you move). This fee is passed through from your distributor and may vary. Please visit your distributor's website to find out the current fee.	
<b>Additional information</b>	
Charges passed through from your distributor which can vary from time to time. Other fees may also apply. Visit <a href="http://diamondenergy.com.au/service-fees-charges/">http://diamondenergy.com.au/service-fees-charges/</a> for more information.	

## Billing details

<b>Bill frequency</b>	3 months
<b>Payment options</b>	Please contact the retailer to discuss payment options

## Offer rate and details

Local time

<b>Electricity charges (All year)</b>	<b>Tariff (incl. GST)</b>
<b>Daily supply charge</b>	100.00 c/day
<b>Peak consumption</b>	
First 340.00 kWh usage per month	23.50c/kWh
Remaining usage per month	26.03c/kWh
<b>Controlled load charges</b>	<b>Tariff (incl. GST)</b>
<b>Controlled load consumption</b>	18.85 c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
<b>100% GreenPower</b>	For 5.5c / kWh inc. GST we ensure energy equal to 100% of your consumption will be fed into the grid from Accredited GreenPower generators	5.50 cents per kWh
<b>50% GreenPower</b>	For 2.75 c / kWh inc. GST we ensure energy equal to 50% of your consumption will be fed into the grid from Accredited GreenPower generators	2.75 cents per kWh

*Climate zone 6: Mild temperate*