



## OVO Energy Pty Ltd

- No contract term
- Time of use with controlled load

- Call 1300 937 686
- [www.ovoenery.com.au](http://www.ovoenery.com.au)

### Estimated electricity cost

<p>1 person</p>	<p><b>LOW</b></p> <p>7.2 kWh/day</p>	<p><b>\$800/year</b></p> <p>No discount conditions apply to this offer</p>
<p>2 to 3 people</p>	<p><b>MED</b></p> <p>11.8 kWh/day</p>	<p><b>\$1,110/year</b></p> <p>No discount conditions apply to this offer</p>
<p>4+ people</p>	<p><b>HIGH</b></p> <p>15.5 kWh/day</p>	<p><b>\$1,360/year</b></p> <p>No discount conditions apply to this offer</p>

### Features

- Direct debit payment required
- No pay on time discount
- Green power
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1300 937 686** and quote this Offer ID **OVO310465MR**.

### Offer details

<b>Distributor</b>	Citipower
<b>Offer type</b>	Market offer
<b>Fuel type</b>	Electricity
<b>Customer type</b>	Residential
<b>Release date</b>	01-07-2021
<b>Expiry date</b>	Contact the retailer

### Offer eligibility

Available to all customers on tariff C2R/C2RB/C3R/C3RB with controlled load in the Citipower network

## Discounts and incentives

### Incentives

#### Interest Rewards

OVO Energy pay 3% interest on credit balances (after all monthly charges are considered). This is prorated for the number of days since your last bill.

#### 100% Carbon Neutral

OVO Energy will offset 100% of the carbon footprint from your electricity consumption.

#### 10% GreenPower as Standard

10% GreenPower is included as part of The One Plan. There is no additional charge to the customer.

### Contract details

<b>Contract term</b>	No contract term
<b>Cooling off period</b>	10 business days
<b>Eligibility criteria</b>	Available to all customers on tariff C2R/C2RB/C3R/C3RB with controlled load in the Citipower network
<b>Prices are not fixed</b>	OVO Energy may vary the rates at any time in accordance with the terms and conditions available at <a href="http://www.ovoenery.com.au/terms">www.ovoenery.com.au/terms</a>

<b>Contract expiry details</b>	Ongoing contract with no contract term
<b>Full terms and conditions</b>	OVO Energy's terms and conditions are available at <a href="http://www.ovoenergy.com.au/terms">www.ovoenergy.com.au/terms</a>
<b>Green power inclusions</b>	This offer has 10% green power included in the offer rates.
<b>ESC licence information</b>	Electricity and gas retail licence under OVO Energy Pty Ltd

## Fees

(incl. GST)

**Connection fee** **Flat rate: \$50.95**

This is a charge from your distribution company. OVO Energy will only ever pass the exact cost through to you. Site attendance - A fee (inc GST) may be charged for the re-energisation of power to the site.

**Disconnection fee** **Flat rate: \$40.27**

This is a charge from your distribution company. OVO Energy will only ever pass the exact cost through to you. Site attendance - A fee (inc GST) may be charged for disconnection when you move out of your property. Fees may vary for some customers.

### Additional information

OVO Energy reserves the right to and will notify you if it changes or imposes additional fees or charges in relation to your energy supply. Please refer to [ovoenergy.com.au/fees](http://ovoenergy.com.au/fees) for more information.

## Billing details

<b>Bill frequency</b>	1 month
<b>Payment options</b>	Direct debit

## Offer rate and details

Local time

**Electricity charges - All-year (All year)** **Tariff (incl. GST)**

**Daily supply charge** 85.47 c/day

**Peak consumption** – Mon - Fri, 7am - 11pm

All consumption usage per day 21.73c/kWh

**Off-peak consumption** – Mon - Fri, 11pm - 12am; Mon - Fri, 12am - 7am; Sat - Sun, all day

All consumption usage per day 15.13c/kWh

**Controlled load charges** **Tariff (incl. GST)**

**Controlled load consumption** 13.75 c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Solar feed-in tariff options

	Tariff
<b>Current retailer feed-in tariff</b>	10.20 c/kWh
<b>Premium feed-in tariff</b>	60.00 c/kWh

## GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

<b>Option</b>	<b>Description</b>	<b>Price (incl. GST)</b>
<b>100% GreenPower</b>	100% GreenPower for 4.95 c/kWh inc. GST.	4.95 cents per kWh

*Climate zone 6: Mild temperate*