



M2 Energy P/L (trading as Dodo Power & Gas)

- No contract term
- Flexible Pricing

- Call 13 36 36
- www.dodo.com

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$940/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,320/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,620/year No discount conditions apply to this offer

Features

- No direct debit payment required
- No pay on time discount
- Green power
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **13 36 36** and quote this Offer ID **DOD294646MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	19-04-2021
Expiry date	Contact the retailer

Offer eligibility

Applicable to a Residential Customer in the CitiPower distribution zone & verification of meter type. See terms & conditions for other eligibility criteria, including solar feed-in tariff eligibility.

Discounts and incentives

Incentives

Promotional Offers

From time to time, Dodo Power & Gas may provide promotional offers (including one-off payments and/or products) though promotional codes, which may be redeemed when signing up. These codes do not change the rates, fees or charges of this offer.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Applicable to a Residential Customer in the CitiPower distribution zone & verification of meter type. See terms & conditions for other eligibility criteria, including solar feed-in tariff eligibility.
Prices are not fixed	We may vary your rates and charges by providing you notice of any changes at least 5 business days before the change is effective, usually July of any year, and in any event no later than your next bill such as for tariff reassignments.
Contract expiry details	No Term contracts do not expire

Full terms and conditions	See our full terms and conditions at www.dodo.com/energy/terms-prices-and-regulatory-information . If you are eligible, you can apply to receive Victorian Government concessions.
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ESC licence information	Electricity and gas retail licence under M2 Energy Pty Ltd
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Fees

(incl. GST)

Other fee	Flat rate: \$2.20
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A printed bill fee applies to each posted bill.

Credit card payment processing fee	Percentage of bill: 2.89%
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A surcharge applies to all American Express and Diners Club card payments. Payments made via MasterCard or Visa do not incur any surcharge.

Direct debit dishonour payment fee	Flat rate: \$9.50
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Dishonoured Payment fee may apply to payments we attempt that are subsequently declined.

Disconnection fee	Flat rate: \$39.00
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Service fees may apply when we request to de-energise a property or if you require a meter reading for any purpose.

Connection fee	Flat rate: \$39.00
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Service fees may apply when we request to energise a property or if you require a meter reading for any purpose.

Additional information

For further details on the information presented in this fact sheet, or the terms and conditions of the contract, please visit www.dodo.com/energy/terms-prices-and-regulatory-information.

Billing details

Bill frequency	1 month
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Payment options	Please contact the retailer to discuss payment options
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Offer rate and details

AEST only

Electricity charges (All year)	Tariff (incl. GST)
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Daily supply charge	93.91 c/day
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Peak consumption – Mon - Fri, 3pm - 9pm

All consumption usage per day	28.82c/kWh
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Shoulder consumption – Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am - 10pm

All consumption usage per day	22.53c/kWh
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Off-peak consumption – Everyday, 10pm - 12am; Everyday, 12am - 7am

All consumption usage per day	17.74c/kWh
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Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

Tariff

Current retailer feed-in tariff	12.00 c/kWh
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Premium feed-in tariff	60.00 c/kWh
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GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
10% GreenPower	\$0.099 per kWh (inc GST) – Electricity equal to 10% of your consumption is sourced from GreenPower. Discounts do not apply to GreenPower.	0.99 cents per kWh
100% GreenPower	\$0.099 per kWh (inc GST) – Electricity equal to 100% of your consumption is sourced from GreenPower. Discounts do not apply to GreenPower.	9.90 cents per kWh

Climate zone 6: Mild temperate