

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <u>https://compare.energy.vic.gov.au</u>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 768 611 and quote this Offer ID AGD293809MR.

Offer details

| Distributor | Citipower |
|---------------|----------------------|
| Offer type | Market offer |
| Fuel type | Electricity |
| Customer type | Residential |
| Release date | 01-04-2021 |
| Expiry date | Contact the retailer |

Offer eligibility

Offer only available to customers with Seniors Card and an applicable network tariff. This offer applies to customers with an applicable network tariff. For solar feed-in tariff eligibility, or for further information about... more details below

Discounts and incentives

Incentives

\$25 sign up credit

This is a one-off (GST incl) credit which will appear on your first bill. Customers are eligible for only one upfront credit on an account in any 12 month period. This credit is not transferable

Up to \$200 in bonus credits

Get \$25 bonus credit (inc GST) every 3 months during your 24 month fixed term contract. Credits will appear on your next bill after being applied. If you terminate early, the credit will be paid on a pro-rata basis. These credits are not transferrable.

Contract details

| Contract term | 2 Year |
|----------------------|--|
| Cooling off period | 10 business days |
| Eligibility criteria | Offer only available to customers with Seniors Card and an applicable network tariff. This offer applies to customers with an applicable network tariff. For solar feed-in tariff eligibility, or for further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit aql.com.au. |

This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.

| Contract expiry details | This is a Fixed Term Contract. We will notify you prior to the end of your term that the Market Contract will terminate and the supply of electricity will continue under a Standard Retail Contract. |
|---------------------------|---|
| Full terms and conditions | Rates are fixed and will not vary for the duration of your Fixed Term Contract. Your rates may differ from AGL's published variable rates and other fixed rates that AGL may offer from time to time. Although rates are fixed, other charges and applicable tariffs may vary with notice to you. For more information about the terms & conditions applicable to this energy offer, please contact AGL on 131 245 or visit agl.com.au. |
| ESC licence information | Electricity and gas retail licence under AGL Sales Pty Limited |

Fees

Reconnection fee

Fee may be charged when reconnecting or reading your meter when you move into a property or change retailer. Includes GST. Fees may vary.

Disconnection fee

Fee may be charged when disconnecting or reading your meter when you move out of a property or change retailer. Includes GST. Fees may vary.

| Payment processing fee | Percentage of bill: 0.45% |
|---|---------------------------|
| The amount is GST inclusive and applies to card payments made at Australia Post outlets | |
| | |
| Payment processing fee | Percentage of bill: 0.39% |

Payment processing fee

The amount is GST inclusive and applies to payments made by credit cards.

Additional information

Additional fees and charges may apply. Please see the AGL fee schedules at agl.com.au/fees

Billing details

| Bill frequency | 1 month |
|-----------------|--|
| Payment options | Please contact the retailer to discuss payment options |

Offer rate and details

Local time

| Season 1 electricity charges - Summer (01-Dec - 31-Mar) | Tariff (incl. GST) |
|--|----------------------------|
| Daily supply charge | 126.94 c/day |
| Peak consumption | |
| All consumption usage per day | 18.70c/kWh |
| Demand charge – Mon - Fri, 3pm - 9pm | 34.10 cents per kW per Day |
| Summer Demand | |
| Demand calculation is based on the maximum measured interval consumption occurring | |
| between 3pm - 9pm Mon - Fri. | |
| Applies per Day on the maximum kW demand for all usage. | |
| Season 2 electricity charges - Non-Summer (01-Apr - 30-Nov) | Tariff (incl. GST) |
| Daily supply charge | 126.94 c/day |
| Peak consumption | |
| All consumption usage per day | 18.70c/kWh |

Demand charge – Mon - Fri, 3pm - 9pm

12.10 cents per kW per Day

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Flat rate: \$42.32

Percentage of bill: 0.79%

(incl. GST) Flat rate: \$41.69 Non-Summer Demand Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri.

Applies per Day on the maximum kW demand for all usage.

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

| | Tariff |
|---------------------------------|-------------|
| Current retailer feed-in tariff | 10.20 c/kWh |
| Premium feed-in tariff | 70.20 c/kWh |

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

| Option | Description | Price (incl. GST) |
|-----------------|--|-----------------------|
| 20% GreenPower | For \$1 per week inc. GST we ensure energy equal to 20% of your consumption will be fed into the grid from Accredited GreenPower generators. | 1.00 dollars per week |
| 100% GreenPower | For 4.4c / kWh inc. GST we ensure energy equal to 100% of your consumption will be fed into the grid from Accredited GreenPower generators. | 4.40 cents per kWh |