| AGL Sales Pty Limited - | - Residential Basics | | | Offer ID: AGD293858MR |
|-------------------------|--|---|-------------------------|--|
| agl | AGL Sales Pty L 1 Year 1 Wo rate: single | _imited rate with controlled load | | l 1300 768 611 w.agl.com.au |
| Estimated electricity | cost | | Feat | tures |
| 1 perso | LOW 7.2 kWh/day | \$970/year No discount conditions apply to this offer | | No direct debit payment required No pay on time discount |
| 2 to 3 p | MED 11.8 kWh/day | \$1,330/year No discount conditions apply to this offer | \$ | Green power |
| 4+ peop | HIGH 15.5 kWh/day | \$1,620/year No discount conditions apply to this offer | ₽ ■ \$ | No fixed price contract Paper bills available |

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au. Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 768 611 and guote this Offer ID AGD293858MR.

Offer details

| Distributor | Citipower |
|---------------|----------------------|
| Offer type | Market offer |
| Fuel type | Electricity |
| Customer type | Residential |
| Release date | 01-04-2021 |
| Expiry date | Contact the retailer |

Offer eligibility

This offer applies to customers with an applicable network tariff. For solar feed-in tariff eligibility, or for further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit agl.com.au.

Discounts and incentives

Incentives

Up to \$100 in bonus credits

Get \$25 bonus credit (inc GST) every 3 months during your 12 month fixed term contract. Credits will appear on your next bill after being applied. If you terminate early, the credit will be paid on a pro-rata basis. These credits are not transferrable.

Contract details

| Contract term | 1 Year | | |
|---|---|--|--|
| Cooling off period | 10 business days | | |
| Eligibility criteria | This offer applies to customers with an applicable network tariff. For solar feed-in tariff eligibility, or for further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit agl.com.au. | | |
| Prices are not fixed | This plan also includes variable rates, retail fees and charges, which can change at any time with notice to you. If we vary your rates, we will give you at least 5 business days prior notice of the variation. Other charges may be varied with notice | | |
| Contract expiry details This is a Fixed Term Contract. We will notify you prior to the end of your term that the Market Contract expired and the supply of electricity will continue under a Standard Retail Contract. | | | |

This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.

| Full terms and conditions | Offer only available in areas where AGL operates. For further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit agl.com.au | |
|---------------------------|---|--|
| ESC licence information | Electricity and gas retail licence under AGL Sales Pty Limited | |

Fees

| rees | | |
|---|---------------------------|--|
| | (incl. GST) | |
| Reconnection fee | Flat rate: \$41.69 | |
| Fee may be charged when reconnecting or reading your meter when you move into a property or change Fees may vary. | Flat rate: \$42.32 | |
| Disconnection fee | | |
| Fee may be charged when disconnecting or reading your meter when you move out of a property or char Fees may vary. | | |
| Payment processing fee | Percentage of bill: 0.45% | |
| The amount is GST inclusive and applies to card payments made at Australia Post outlets | | |
| Other fee | Flat rate: \$1.75 | |
| A paper bill fee may apply for each bill sent by post. Includes GST | | |
| Other fee | Flat rate: \$2.00 | |
| An over the counter payment fee may apply for payments made in-person at a Post Office. Includes GST | | |
| Payment processing fee | Percentage of bill: 0.39% | |
| The amount is GST inclusive and applies to payments made by debit cards. | | |
| Payment processing fee | Percentage of bill: 0.79% | |
| The amount is GST inclusive and applies to payments made by credit cards. | | |
| Additional information | | |
| Additional fees and charges may apply. Please see the AGL fee schedules at agl.com.au/fees | | |
| | | |
| Billing details | | |
| Bill frequency 1 month | | |
| Payment options Please contact the retailer to discuss payment options | | |
| Offer rate and details | | |
| | | |
| Local time | | |
| Electricity charges (All year) | Tariff (incl. GST) | |
| Daily supply charge | 113.30 c/day | |
| Peak consumption | | |
| All consumption usage per day | 21.40c/kWh | |
| Controlled load charges | Tariff (incl. GST) | |

Controlled load consumption

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

16.29 c/kWh

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

| | Tariff |
|---------------------------------|-------------|
| Current retailer feed-in tariff | 10.20 c/kWh |
| Premium feed-in tariff | 70.20 c/kWh |

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

| Option | Description | Price (incl. GST) |
|-----------------|--|-----------------------|
| 20% GreenPower | For \$1 per week inc. GST we ensure energy equal to 20% of your consumption will be fed into the grid from Accredited GreenPower generators. | 1.00 dollars per week |
| 100% GreenPower | GreenPower For 4.4c / kWh inc. GST we ensure energy equal to 100% of your consumption will be fed into the grid from Accredited GreenPower generators. | |

Climate zone 6: Mild temperate