

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 13 24 61 and quote this Offer ID OR2288239MR.

Offer details

| Distributor | Citipower |
|---------------|----------------------|
| Offer type | Market offer |
| Fuel type | Electricity |
| Customer type | Residential |
| Release date | 16-03-2021 |
| Expiry date | Contact the retailer |

Offer eligibility

Offer only available to residential customers.

Discounts and incentives

Incentives

Account Credit

A \$25 (incl. GST) credit will be applied towards your next bill.

| Contract details | |
|---------------------------|--|
| Contract term | No contract term |
| Cooling off period | 10 business days |
| Eligibility criteria | Offer only available to residential customers. |
| Prices are fixed | |
| Contract expiry details | Ongoing contract which continues until you or we end it. The benefit period is 12 months. |
| Full terms and conditions | Not available all areas or for new properties being connected for the first time. For residential customers only. To find out more visit www.originenergy.com.au/2889/Terms-and-conditions |
| ESC licence information | Electricity and gas retail licence under Origin Energy Electricity Limited |

This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.

| Fees | |
|--|---|
| | (incl. GST) |
| Disconnection fee | Flat rate: \$42.32 |
| A \$42.32 (GST Incl) fee may apply when your property is disconnected (incl your distributor and may vary. Please visit your distributor's website to find o | uding when you move). This fee is passed through from ut the current fee. |
| Reconnection fee | Flat rate: \$41.69 |
| A \$41.69 (GST Incl) fee may apply when your property is reconnected (inclu your distributor and may vary. Please visit your distributor's website to find o | ding when you move). This fee is passed through from ut the current fee. |
| Credit card payment processing fee A 0.25% fee (GST Incl) may apply to payments made by VISA debit card. | Percentage of bill: 0.25% |
| Payment processing fee | Flat rate: \$2.70 |
| If you pay at an Australia Post outlet, a payment processing fee of the highe | r of \$2.70 or 0.49% (incl GST) may apply. |
| Other fee \$1.75 (incl GST) applies for each paper bill. | Flat rate: \$1.75 |
| Credit card payment processing fee | Percentage of bill: 0.59% |
| A 0.59% fee (GST Incl) may apply to payments made by VISA credit card. | |
| Credit card payment processing fee A 0.20% fee (GST Incl) may apply to payments made by Mastercard debit c | Percentage of bill: 0.20% ard. |
| | Percentage of bill: 0.73% |
| Credit card payment processing fee | |
| Credit card payment processing fee A 0.73% fee (GST Incl) may apply to payments made by Mastercard credit of | ard. |
| Additional information | |
| A 0.73% fee (GST Incl) may apply to payments made by Mastercard credit of Additional information You must pay us any charges your distributor imposes on us in relation to see | ervices performed by your distributor (or anyone else) at |
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Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

| | Tariff |
|---------------------------------|-------------|
| Current retailer feed-in tariff | 10.20 c/kWh |
| Premium feed-in tariff | 60.00 c/kWh |

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

| Option | Description | Price (incl. GST) |
|-----------------|--|-----------------------|
| 25% GreenPower | For \$0.65 per week 25% of your electricity usage is matched with electricity from Government accredited GreenPower sources | 0.65 dollars per week |
| 50% GreenPower | For 1.4 cents/kWh 50% of your electricity usage is matched with electricity from Government accredited GreenPower sources | 1.40 cents per kWh |
| 100% GreenPower | For 2.8 cents/kWh 100% of your electricity usage will be matched with electricity from Government accredited wind GreenPower | 2.80 cents per kWh |

Climate zone 6: Mild temperate