

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 13 24 61 and quote this Offer ID OR2288249MR.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	16-03-2021
Expiry date	Contact the retailer

Offer eligibility

Offer only available to residential customers.

Discounts and incentives

Incentives

Account Credit

A \$25 (incl. GST) credit will be applied towards your next bill.

Contract details	
Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Offer only available to residential customers.
Prices are fixed	
Contract expiry details	Ongoing contract which continues until you or we end it. The benefit period is 12 months.
Full terms and conditions	Not available all areas or for new properties being connected for the first time. For residential customers only. To find out more visit www.originenergy.com.au/2889/Terms-and-conditions
ESC licence information	Electricity and gas retail licence under Origin Energy Electricity Limited

This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.

Fees	
	(incl. GST)
Disconnection fee	Flat rate: \$42.32
A \$42.32 (GST Incl) fee may apply when your property is disconnected (including when you move your distributor and may vary. Please visit your distributor's website to find out the current fee.	ve). This fee is passed through from
Reconnection fee	Flat rate: \$41.69
A \$41.69 (GST Incl) fee may apply when your property is reconnected (including when you move your distributor and may vary. Please visit your distributor's website to find out the current fee.	e). This fee is passed through from
Credit card payment processing fee A 0.25% fee (GST Incl) may apply to payments made by VISA debit card.	Percentage of bill: 0.25%
Payment processing fee If you pay at an Australia Post outlet, a payment processing fee of the higher of \$2.70 or 0.49%	Flat rate: \$2.70
Other fee	
\$1.75 (incl GST) applies for each paper bill.	Flat rate: \$1.75
Credit card payment processing fee	Percentage of bill: 0.59%
A 0.59% fee (GST Incl) may apply to payments made by VISA credit card.	
Credit card payment processing fee A 0.20% fee (GST Incl) may apply to payments made by Mastercard debit card.	Percentage of bill: 0.20%
Credit card payment processing fee	Percentage of bill: 0.73%
A 0.73% fee (GST Incl) may apply to payments made by Mastercard credit card.	reformage of bin. 0.70%
Additional information	
You must pay us any charges your distributor imposes on us in relation to services performed by your supply address. For details on additional charges that may apply see www.originenergy.com	
Billing details	
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Bill frequency 3 months Payment options Please contact the retailer to discuss payment options Offer rate and details Image: Contact the retailer to discuss payment options	Tariff (incl. GST)
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Bill frequency 3 months Payment options Please contact the retailer to discuss payment options Offer rate and details AEST only Electricity charges (All year) Daily supply charge Peak consumption – Mon - Fri, 3pm - 9pm All consumption	100.13 c/day
Bill frequency 3 months Payment options Please contact the retailer to discuss payment options Offer rate and details AEST only Electricity charges (All year) Daily supply charge Peak consumption – Mon - Fri, 3pm - 9pm All consumption All consumption Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am - 10pm	100.13 c/day 23.49c/kWh
Bill frequency 3 months Payment options Please contact the retailer to discuss payment options Offer rate and details AEST only Electricity charges (All year) Daily supply charge Peak consumption – Mon - Fri, 3pm - 9pm All consumption All consumption Shoulder consumption – Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am - 10pm All consumption All consumption	100.13 c/day 23.49c/kWh
Bill frequency 3 months Payment options Please contact the retailer to discuss payment options Offer rate and details AEST only Electricity charges (All year) Daily supply charge Peak consumption – Mon - Fri, 3pm - 9pm All consumption All consumption Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am - 10pm All consumption Off-peak consumption – Everyday, 12am - 7am; Everyday, 10pm - 12am	100.13 c/day 23.49c/kWh 20.16c/kWh
Bill frequency 3 months Payment options Please contact the retailer to discuss payment options Offer rate and details AEST only Electricity charges (All year) Daily supply charge Peak consumption – Mon - Fri, 3pm - 9pm All consumption All consumption Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am - 10pm All consumption Off-peak consumption – Keryday, 12am - 7am; Everyday, 10pm - 12am All consumption Story of the second sec	100.13 c/day 23.49c/kWh 20.16c/kWh 14.94c/kWh
Bill frequency 3 months Payment options Please contact the retailer to discuss payment options Offer rate and details AEST only Electricity charges (All year) Daily supply charge Peak consumption – Mon - Fri, 3pm - 9pm All consumption Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am - 10pm All consumption Off-peak consumption – Everyday, 12am - 7am; Everyday, 10pm - 12am All consumption Controlled load charges	100.13 c/day 23.49c/kWh 20.16c/kWh 14.94c/kWh Tariff (incl. GST) 14.67 c/kWh

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	10.20 c/kWh
Premium feed-in tariff	60.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
25% GreenPower	For \$0.65 per week 25% of your electricity usage is matched with electricity from Government accredited GreenPower sources	0.65 dollars per week
50% GreenPower	For 1.4 cents/kWh 50% of your electricity usage is matched with electricity from Government accredited GreenPower sources	1.40 cents per kWh
100% GreenPower	For 2.8 cents/kWh 100% of your electricity usage will be matched with electricity from Government accredited wind GreenPower	2.80 cents per kWh

Climate zone 6: Mild temperate