| M2 Energy P/L (trading as I Rate with Controlled Load | Dodo Power & Ga | s) — Residential Market - Single | Offer ID: DOD284536MR |
|--|----------------------|---|--|
| | Gas) | trading as Dodo Power & | Call 13 36 36 www.dodo.com |
| Estimated electricity co | st | | Features |
| 1 person | LOW 7.2 kWh/day | \$870/year No discount conditions apply to this offer | No direct debit payment required |
| 2 to 3 peop | MED 11.8 kWh/day | \$1,200/year No discount conditions apply to this offer | Green power |
| 4+ people | HIGH 15.5 kWh/day | \$1,460/year No discount conditions apply to this offer | No fixed price contract Paper bills available |

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **13 36 36** and quote this Offer ID DOD284536MR.

Offer details

| Distributor | Citipower |
|---------------|----------------------|
| Offer type | Market offer |
| Fuel type | Electricity |
| Customer type | Residential |
| Release date | 08-02-2021 |
| Expiry date | Contact the retailer |

Offer eligibility

Applicable to a Residential Customer in the CitiPower distribution zone & verification of meter type. See terms & conditions for other eligibility criteria, including solar feed-in tariff eligibility.

Discounts and incentives

Incentives

Promotional Offers

From time to time, Dodo Power & Gas may provide promotional offers (including one-off payments and/or products) though promotional codes, which may be redeemed when signing up. These codes do not change the rates, fees or charges of this offer.

| Contract details | |
|-------------------------|--|
| Contract term | No contract term |
| Cooling off period | 10 business days |
| Eligibility criteria | Applicable to a Residential Customer in the CitiPower distribution zone & verification of meter type. See terms & conditions for other eligibility criteria, including solar feed-in tariff eligibility. |
| Prices are not fixed | We may vary your rates and charges by providing you notice of any changes at least 5 business days before the change is effective, usually July of any year, and in any event no later than your next bill such as for tariff reassignments. |
| Contract expiry details | No Term contracts do not expire |

This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.

| Full terms and conditions | See our full terms and conditions at www.dodo.com/energy/terms-prices-and-regulatory-information. If you are eligible, you can apply to receive Victorian Government concessions. |
|---------------------------|---|
| ESC licence information | Electricity and gas retail licence under M2 Energy Pty Ltd |

Fees

| | (incl. GST) |
|---|---|
| Other fee | Flat rate: \$2.20 |
| A printed bill fee applies to each posted bill. | |
| Credit card payment processing fee | Percentage of bill: 2.89% |
| A surcharge applies to all American Express and Diners Club card payments. F any surcharge. | Payments made via MasterCard or Visa do not incur |
| Direct debit dishonour payment fee | Flat rate: \$9.50 |
| Dishonoured Payment fee may apply to payments we attempt that are subsequ | uently declined. |
| Disconnection fee | Flat rate: \$39.00 |
| Service fees may apply when we request to de-energise a property or if you re | quire a meter reading for any purpose. |
| Connection fee | Flat rate: \$39.00 |
| Service fees may apply when we request to energise a property or if you require | re a meter reading for any purpose. |
| Additional information | |

Additional information

For further details on the information presented in this fact sheet, or the terms and conditions of the contract, please visit www.dodo.com/energy/terms-prices-and-regulatory-information.

| Billing deta |
|--------------|
|--------------|

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

Offer rate and details

AEST only

| Electricity charges (All year) | Tariff (incl. GST) |
|--------------------------------|--------------------|
| Daily supply charge | 100.50 c/day |
| Peak consumption | |
| All consumption usage per day | 19.30c/kWh |
| Controlled load charges | Tariff (incl. GST) |
| Controlled load consumption | 16.29 c/kWh |

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

| Tariff |
|-------------|
| 12.00 c/kWh |
| 60.00 c/kWh |
| |

GreenPower options

This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

| Option | Description | Price (incl. GST) |
|-----------------|--|-------------------|
| 10% GreenPower | GreenPower \$0.099 per kWh (inc GST) – Electricity equal to 10% of your consumption is sourced from GreenPower. Discounts do not apply to GreenPower. | |
| 100% GreenPower | \$0.099 per kWh (inc GST) – Electricity equal to 100% of your consumption is sourced from GreenPower. Discounts do not apply to GreenPower. | |

Climate zone 6: Mild temperate