



CovaU Pty Ltd

No contract term

Call 1300 689 866

www.covau.com.au

Estimated gas cost

1 person 92 MJ/day	LOW 92 MJ/day	\$870/year No discount conditions apply to this offer
2 to 3 people 159 MJ/day	MED 159 MJ/day	\$1,220/year No discount conditions apply to this offer
4+ people 201 MJ/day	HIGH 201 MJ/day	\$1,430/year No discount conditions apply to this offer

Features

- No direct debit payment required
- No pay on time discount
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Prices exclude concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 689 866** and quote this Offer ID **COV281743MR**.

Offer details

Distributor	AusNet Services (gas)
Offer type	Market offer
Fuel type	Gas
Customer type	Residential
Release date	27-01-2021
Expiry date	Contact the retailer

Offer eligibility

This offer is available to residential customers in the Ausnet Services West zone. For more details about the eligibility criteria, please contact CovaU on 1300 689 866.

Discounts and incentives

Guaranteed discounts

Guaranteed discount	(incl. GST) Percentage of usage: 20.00%
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Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This offer is available to residential customers in the Ausnet Services West zone. For more details about the eligibility criteria, please contact CovaU on 1300 689 866.
Prices are not fixed	We may vary your rates in line with our Terms and Conditions at any time by written notice to you. Notice will be given at least 5 business days prior to the variation.
Contract expiry details	The agreement continues until terminated by you or us in accordance with our Market Retail Terms & Conditions
Full terms and conditions	For full terms and conditions applicable to this energy offer, please visit www.covau.com.au/terms or contact CovaU on 1300 689 866.

ESC licence information

Electricity and gas retail licence under CovaU Pty Ltd

Fees

	(incl. GST)
Disconnection fee	Flat rate: \$66.40
Business Hours Rates. This fee is passed through from your distributor and may vary. Please contact your distributor to find out the current fee.	
Reconnection fee	Flat rate: \$66.40
Business Hours Rates. This fee is passed through from your distributor and may vary. Please contact your distributor to find out the current fee.	
Cheque dishonour payment fee	Flat rate: \$9.50
Direct debit dishonour payment fee	Flat rate: \$9.50
Other fee	Flat rate: \$25.00
Australia Post Dishonour Fee - Cheque dishonour and DD/CC Dishonour.	
Other fee	Flat rate: \$3.00
Over the counter payment fee – may apply for over the counter payments made at an Australia Post outlet.	
Connection fee	Flat rate: \$10.30
Business Hours Rates. This fee is passed through from your distributor and may vary. Please contact your distributor to find out the current fee.	
Credit card payment processing fee	Percentage of bill: 0.82%
The amount is GST inclusive and applies to payments made by debit and credit cards.	
Credit card payment processing fee	Percentage of bill: 0.80%
The amount is GST inclusive and applies to credit card payments via Australia Post.	
Other fee	Flat rate: \$1.75
Paper Bill Fee.	
Additional information	
You must pay us any charges your distributor imposes on us in relation to services performed by your distributor (or anyone else) at your supply address. For details on additional charges that may apply, visit www.covau.com.au/additionalfees	

Billing details

Bill frequency	1 month
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

	Tariff (incl. GST)
Season 1 gas charges - Off Peak (01-Jan - 31-May)	
Daily supply charge	93.50 c/day
Consumption	
First 100.00 MJ usage per day	1.71c/MJ
Next 100.00 MJ usage per day	1.69c/MJ
Next 1,200.00 MJ usage per day	1.61c/MJ
Remaining usage per day	1.53c/MJ
Season 2 gas charges - Peak (01-Jun - 30-Sep)	
Daily supply charge	93.50 c/day

Consumption

First 100.00 MJ usage per day	2.23c/MJ
Next 100.00 MJ usage per day	2.05c/MJ
Next 1,200.00 MJ usage per day	1.74c/MJ
Remaining usage per day	1.74c/MJ

Season 3 gas charges - Off Peak (01-Oct - 31-Dec)**Tariff (incl. GST)**

Daily supply charge	93.50 c/day
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Consumption

First 100.00 MJ usage per day	1.71c/MJ
Next 100.00 MJ usage per day	1.69c/MJ
Next 1,200.00 MJ usage per day	1.61c/MJ
Remaining usage per day	1.53c/MJ

Daily supply charge: a charge that applies for supplying gas to your premises for each day of the billing period, regardless of how much gas is used.

MJ: a 'MJ' stands for megajoule and is the unit of measurement for your gas bill.

This gas offer is only available if you have reticulated gas supply at your premises.