



## CovaU Pty Ltd

No contract term

Call 1300 689 866

[www.covau.com.au](http://www.covau.com.au)

## Estimated gas cost

1 person 92 MJ/day	<b>LOW</b> 92 MJ/day	<b>\$1,020/year</b> No discount conditions apply to this offer
2 to 3 people 159 MJ/day	<b>MED</b> 159 MJ/day	<b>\$1,450/year</b> No discount conditions apply to this offer
4+ people 201 MJ/day	<b>HIGH</b> 201 MJ/day	<b>\$1,710/year</b> No discount conditions apply to this offer

## Features

- No direct debit payment required
- No pay on time discount
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Prices exclude concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 689 866** and quote this Offer ID **COV281745MR**.

## Offer details

Distributor	AusNet Services (gas)
Offer type	Market offer
Fuel type	Gas
Customer type	Residential
Release date	27-01-2021
Expiry date	Contact the retailer

## Offer eligibility

This offer is available to residential customers in the Ausnet Services Adjoining West zone. For more details about the eligibility criteria, please contact CovaU on 1300 689 866.

## Discounts and incentives

## Guaranteed discounts

Guaranteed discount	(incl. GST) Percentage of usage: 20.00%
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## Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This offer is available to residential customers in the Ausnet Services Adjoining West zone. For more details about the eligibility criteria, please contact CovaU on 1300 689 866.
Prices are not fixed	We may vary your rates in line with our Terms and Conditions at any time by written notice to you. Notice will be given at least 5 business days prior to the variation.
Contract expiry details	The agreement continues until terminated by you or us in accordance with our Market Retail Terms & Conditions

<b>Full terms and conditions</b>	For full terms and conditions applicable to this energy offer, please visit <a href="http://www.covau.com.au/terms">www.covau.com.au/terms</a> or contact CovaU on 1300 689 866.
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<b>ESC licence information</b>	Electricity and gas retail licence under CovaU Pty Ltd
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## Fees

	(incl. GST)
<b>Disconnection fee</b>	<b>Flat rate: \$66.40</b>
Business Hours Rates. This fee is passed through from your distributor and may vary. Please contact your distributor to find out the current fee.	
<b>Reconnection fee</b>	<b>Flat rate: \$66.40</b>
Business Hours Rates. This fee is passed through from your distributor and may vary. Please contact your distributor to find out the current fee.	
<b>Cheque dishonour payment fee</b>	<b>Flat rate: \$9.50</b>
<b>Direct debit dishonour payment fee</b>	<b>Flat rate: \$9.50</b>
<b>Other fee</b>	<b>Flat rate: \$25.00</b>
Australia Post Dishonour Fee - Cheque dishonour and DD/CC Dishonour.	
<b>Other fee</b>	<b>Flat rate: \$3.00</b>
Over the counter payment fee – may apply for over the counter payments made at an Australia Post outlet.	
<b>Connection fee</b>	<b>Flat rate: \$10.30</b>
Business Hours Rates. This fee is passed through from your distributor and may vary. Please contact your distributor to find out the current fee.	
<b>Credit card payment processing fee</b>	<b>Percentage of bill: 0.82%</b>
The amount is GST inclusive and applies to payments made by debit and credit cards.	
<b>Credit card payment processing fee</b>	<b>Percentage of bill: 0.80%</b>
The amount is GST inclusive and applies to credit card payments via Australia Post.	
<b>Other fee</b>	<b>Flat rate: \$1.75</b>
Paper Bill Fee.	
<b>Additional information</b>	
You must pay us any charges your distributor imposes on us in relation to services performed by your distributor (or anyone else) at your supply address. For details on additional charges that may apply, visit <a href="http://www.covau.com.au/additionalfees">www.covau.com.au/additionalfees</a>	

## Billing details

<b>Bill frequency</b>	1 month
<b>Payment options</b>	Please contact the retailer to discuss payment options

## Offer rate and details

	Tariff (incl. GST)
<b>Season 1 gas charges - Off Peak (01-Jan - 31-May)</b>	
<b>Daily supply charge</b>	93.50 c/day
<b>Consumption</b>	
First 100.00 MJ usage per day	2.23c/MJ
Next 100.00 MJ usage per day	2.05c/MJ
Next 1,200.00 MJ usage per day	1.89c/MJ
Remaining usage per day	1.87c/MJ
<b>Season 2 gas charges - Peak (01-Jun - 30-Sep)</b>	
<b>Daily supply charge</b>	93.50 c/day

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**Consumption**

First 100.00 MJ usage per day	2.79c/MJ
Next 100.00 MJ usage per day	2.60c/MJ
Next 1,200.00 MJ usage per day	2.11c/MJ
Remaining usage per day	2.06c/MJ

**Season 3 gas charges - Off Peak (01-Oct - 31-Dec)****Tariff (incl. GST)**

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**Daily supply charge**

93.50 c/day

**Consumption**

First 100.00 MJ usage per day	2.23c/MJ
Next 100.00 MJ usage per day	2.05c/MJ
Next 1,200.00 MJ usage per day	1.89c/MJ
Remaining usage per day	1.87c/MJ

**Daily supply charge:** a charge that applies for supplying gas to your premises for each day of the billing period, regardless of how much gas is used.

**MJ:** a 'MJ' stands for megajoule and is the unit of measurement for your gas bill.

This gas offer is only available if you have reticulated gas supply at your premises.