



EnergyAustralia

## EnergyAustralia Pty Ltd

1 Year

Call 1800 104 928

[www.energyaustralia.com.au](http://www.energyaustralia.com.au)

## Estimated gas cost

1 person 92 MJ/day	<b>LOW</b> 92 MJ/day	<b>\$970/year</b> No discount conditions apply to this offer
2 to 3 people 159 MJ/day	<b>MED</b> 159 MJ/day	<b>\$1,480/year</b> No discount conditions apply to this offer
4+ people 201 MJ/day	<b>HIGH</b> 201 MJ/day	<b>\$1,800/year</b> No discount conditions apply to this offer

## Features

- No direct debit payment required
- No pay on time discount
- Fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Prices exclude concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 104 928** and quote this Offer ID **TRU282020MR**.

## Offer details

<b>Distributor</b>	Australian Gas Networks
<b>Offer type</b>	Market offer
<b>Fuel type</b>	Gas
<b>Customer type</b>	Residential
<b>Release date</b>	01-02-2021
<b>Expiry date</b>	Contact the retailer

## Offer eligibility

The details presented in this fact sheet are for a residential customer located in the distribution area outlined with a metering configuration as described. Unless otherwise specified, 'Peak Only' is the default meter type.

## Contract details

<b>Contract term</b>	1 Year
<b>Cooling off period</b>	10 business days
<b>Eligibility criteria</b>	The details presented in this fact sheet are for a residential customer located in the distribution area outlined with a metering configuration as described. Unless otherwise specified, 'Peak Only' is the default meter type.
<b>Prices are fixed</b>	
<b>Contract expiry details</b>	The Benefit Period for this plan is for 1 year. We will provide you with notice of your options prior to the end of the Benefit Period. Your contract will continue until it is ended by either party.
<b>Full terms and conditions</b>	For full terms and conditions, please refer to our website <a href="http://www.energyaustralia.com.au">www.energyaustralia.com.au</a> .
<b>ESC licence information</b>	Electricity and gas retail licence under EnergyAustralia Pty Ltd

## Fees

<b>Credit card payment processing fee</b>	(incl. GST) Percentage of bill: 0.36%
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Credit card merchant service fee of 0.36% for all payments with Visa or Mastercard.

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**Credit card payment processing fee****Percentage of bill: 1.50%**

Credit card merchant service fee of 1.5% for all payments with American Express.

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**Disconnection fee****Flat rate: \$80.30**

Disconnecting the flow of gas to your property - Business hours

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**Reconnection fee****Flat rate: \$93.50**

Reconnection - Business hours

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**Other fee****Flat rate: \$14.08**

Special Meter Read - Non Metro

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**Other fee****Flat rate: \$10.23**

Special Meter Read - Metro

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**Other fee****Flat rate: \$1.69**

Paper bill fee incl. GST per bill effective from 6 April 2020. Refer to [www.energyaustralia.com.au/home/help-and-support/faqs/paper-bill-fee](http://www.energyaustralia.com.au/home/help-and-support/faqs/paper-bill-fee) for details.

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**Additional information**

"Additional fees and charges may apply. Please refer to [www.energyaustralia.com.au/conditions-and-pricing/other-charges](http://www.energyaustralia.com.au/conditions-and-pricing/other-charges). You can avoid the payment processing fees by paying from your bank account using direct debit or Bpay."

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**Billing details**

**Bill frequency** 2 months

**Payment options** Please contact the retailer to discuss payment options

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**Offer rate and details****Gas charges - All year (All year)****Tariff (incl. GST)**

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**Daily supply charge**

72.60 c/day

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**Consumption**

All consumption usage per day

2.09c/MJ

**Daily supply charge:** a charge that applies for supplying gas to your premises for each day of the billing period, regardless of how much gas is used.

**MJ:** a 'MJ' stands for megajoule and is the unit of measurement for your gas bill.

This gas offer is only available if you have reticulated gas supply at your premises.