



Simply Energy

- Other contract term
- Flexible Pricing with controlled load

- Call 1800 280 599
- www.simplyenergy.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$970/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,330/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,620/year No discount conditions apply to this offer

Features

- No direct debit payment required
- No pay on time discount
- No green power
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1800 280 599** and quote this Offer ID **SIM255028MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2021
Expiry date	Contact the retailer

Offer eligibility

You are not eligible for our offer unless we have market contract rates for residential customers with your meter type in your distribution area. You must meet our creditworthiness and other eligibility criteria. Gas offers... more details below

Contract details

Contract term	Other
Cooling off period	10 business days
Eligibility criteria	You are not eligible for our offer unless we have market contract rates for residential customers with your meter type in your distribution area. You must meet our creditworthiness and other eligibility criteria. Gas offers are only available if the supply address is connected for gas.
Prices are not fixed	We may vary your rates and charges at any time, including if any underlying information is incorrect, you get a new meter or your distributor changes your tariff. We'll give you advance notice of any change, which may be on your bill.
Contract expiry details	Ongoing energy plan until you or we end it. We may end this energy plan at any time by giving you 20 Business Days' notice.
Full terms and conditions	Direct debit payments, electronic bills and communications are features we'd like you to use. If these are not arranged at the time of sign up we may contact you with instructions on how to set these up. If this isn't your thing, that's ok, though you may be charged a fee to reflect costs for other payment types and paper bills, as described under "fees."
ESC licence information	Electricity and gas retail licence under Simply Energy

Fees

(incl. GST)

Other fee Flat rate: \$1.65

A Paper Bill fee of \$1.65 (inc GST) will apply to all bills sent in the post.

Credit card payment processing fee Percentage of bill: 0.42%

You may be charged credit card fees in all channels (other than direct debit) of 0.42% for Visa

Credit card payment processing fee Percentage of bill: 0.36%

You may be charged credit card fees in all channels (other than direct debit) of 0.36% for Mastercard.

Direct debit dishonour payment fee Flat rate: \$9.00

You may also be charged a dishonour fee for direct debit of \$9.00 (incl GST).

Other fee Flat rate: \$9.00

You may be charged payment channel fees of \$2.50 (incl GST) for Australia Post over the counter payments.

Other fee Flat rate: \$9.00

You may be charged payment channel fees of \$0.34 (incl GST) for payments made via Bpay.

Other fee Flat rate: \$0.40

You may be charged payment channel fees of \$0.40 (incl GST) for payments made via Cheque

Additional information

Additional fees may apply. For more information, please visit the retailers website at www.simplyenergy.com.au.

Billing details

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

Offer rate and details

AEST only

Season 1 electricity charges - Summer (01-Jan - 31-Mar) Tariff (incl. GST)

Daily supply charge 113.30 c/day

Peak consumption – Mon - Fri, 3pm - 9pm

All consumption usage per day 27.08c/kWh

Shoulder consumption – Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am - 10pm

All consumption usage per day 21.46c/kWh

Off-peak consumption – Everyday, 10pm - 12am; Everyday, 12am - 7am

All consumption usage per day 16.56c/kWh

Season 2 electricity charges - Winter (01-Apr - 30-Sep) Tariff (incl. GST)

Daily supply charge 113.30 c/day

Peak consumption – Mon - Fri, 3pm - 9pm

All consumption usage per day 27.08c/kWh

Shoulder consumption – Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am - 10pm

All consumption usage per day 21.46c/kWh

Off-peak consumption – Everyday, 10pm - 12am; Everyday, 12am - 7am

All consumption usage per day 16.56c/kWh

Season 3 electricity charges - Summer (01-Oct - 31-Dec) Tariff (incl. GST)

Daily supply charge 113.30 c/day

Peak consumption – Mon - Fri, 3pm - 9pm

All consumption usage per day 27.08c/kWh

Shoulder consumption – Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am - 10pm

All consumption usage per day 21.46c/kWh

Off-peak consumption – Everyday, 10pm - 12am; Everyday, 12am - 7am

All consumption usage per day 16.56c/kWh

Controlled load charges

Tariff (incl. GST)

Controlled load consumption

16.28 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	10.20 c/kWh
Premium feed-in tariff	60.00 c/kWh

Climate zone 6: Mild temperate