

Home Your Way

Citipower

OFFER VALID FROM 01/01/2021



Customer type	Fuel type	Offer Type	Release Date
Residential	Electricity	Standing offer	01/01/2021

Single Rate (C1R) QEN260230SR

Electricity Charges	Price (inc. GST)
All consumption	21.400 c/KWh
Supply charge (c/day)	113.300 c/day

Single + Controlled Load (C1R + CDS) QEN260231SR

Electricity Charges	Price (inc. GST)
All consumption	21.400 c/KWh
Controlled Load	16.290 c/KWh
Supply charge (c/day)	113.300 c/day

Time of Use (C2R) QEN260208SR

Electricity Charges	Price (inc. GST)
Peak Consumption	30.687 c/KWh
Off Peak Consumption	19.047 c/KWh
Supply charge (c/day)	113.300 c/day

Flexi (C13R) QEN260210SR

Electricity Charges	Price (inc. GST)
Peak Consumption	31.648 c/KWh
Shoulder Consumption	25.100 c/KWh
Off Peak Consumption	19.643 c/KWh
Supply charge (c/day)	113.300 c/day

Fees

Cheque dishonour payment fee	Flat rate - \$14.85 inc. GST
Other fees	Paper Bill Charge Flat rate - \$2.75 inc. GST

Terms of contract

No contract term

Other details

Cooling-off period

You have a 10 business day cooling off period under the National Energy Retail Law.

Eligibility

Eligible customers must be located in the VIC Citipower distribution area.

Price changes

QEnergy will notify you of any changes to pricing or contract terms and conditions in writing 10 business days prior.

Definitions

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity you use.

KWh: a 'KWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's Website	Full Terms & Conditions
QEnergy Limited	2 / 12 Cordelia Street South Brisbane QLD 4101	1300 QENERGY	www.qenergy.com.au	Please visit www.qenergy.com.au

Victorian Energy Compare

For information to help you compare the retail offers available to you, please visit www.compare.energy.vic.gov.au