



Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling 13 24 61 and quote this Offer ID OR2240821MR.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2021
Expiry date	Contact the retailer

Offer eligibility

Offer only available to residential customers.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Offer only available to residential customers.
Prices are not fixed	We may vary the Charges (including their amount, nature and structure) by notice to you at any time. The notice will be at least 5 business days prior to the effective date of the variation.
Contract expiry details	Ongoing contract which continues until you or we end it. The benefit period is 12 months.
Full terms and conditions	Not available all areas or for new properties being connected for the first time. For residential customers only. To find out more visit www.originenergy.com.au/2889/Terms-and-conditions
ESC licence information	Electricity and gas retail licence under Origin Energy Electricity Limited

Fees

(incl. GST)

Disconnection fee

Flat rate: \$42.32

A \$42.32 (GST Incl) fee may apply when your property is disconnected (including when you move). This fee is passed through from your distributor and may vary. Please visit your distributor's website to find out the current fee.

This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.

Reconnection fee

Flat rate: \$41.69

	may apply when your property is reconnected (including when you r vary. Please visit your distributor's website to find out the current fe	
Credit card payment p	rocessing fee	Percentage of bill: 0.25%
A 0.25% fee (GST Incl)	may apply to payments made by VISA debit card.	
Payment processing f	ee	Flat rate: \$2.70
If you pay at an Australi	a Post outlet, a payment processing fee of the higher of \$2.70 or 0.4	9% (incl GST) may apply.
Other fee		Flat rate: \$1.75
\$1.75 (incl GST) applies	for each paper bill.	
Credit card payment p	rocessing fee	Percentage of bill: 0.59%
A 0.59% fee (GST Incl)	may apply to payments made by VISA credit card.	
Credit card payment p	rocessing fee	Percentage of bill: 0.20%
A 0.20% fee (GST Incl)	may apply to payments made by Mastercard debit card.	
Credit card payment p	rocessing fee	Percentage of bill: 0.73%
A 0.73% fee (GST Incl)	may apply to payments made by Mastercard credit card.	
Additional information	1	
	arges your distributor imposes on us in relation to services performe or details on additional charges that may apply see www.originenergy	
Billing details		
Bill frequency	3 months	
Payment options	Please contact the retailer to discuss payment options	
Offer rate and det	ails	
AEST only		

Electricity charges (All year)	Tariff (incl. GST)
Daily supply charge	114.20 c/day
Peak consumption – Mon - Fri, 7am - 11pm	
All consumption	24.86c/kWh
Off-peak consumption – Everyday, 12am - 7am; Everyday, 11pm - 12am; Sat - Sun, 7am -	
11pm	
All consumption	17.48c/kWh

upplying ay ιy ŀ app how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options	
	Tariff
Current retailer feed-in tariff	10.20 c/kWh
Premium feed-in tariff	60.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
25% GreenPower	For \$0.65 per week 25% of your electricity usage is matched with electricity from Government accredited GreenPower sources	0.65 dollars per week
50% GreenPower	For 1.4 cents/kWh 50% of your electricity usage is matched with electricity from Government accredited GreenPower sources	1.40 cents per kWh
100% GreenPower	For 2.8 cents/kWh 100% of your electricity usage will be matched with electricity from Government accredited wind GreenPower	2.80 cents per kWh

Climate zone 6: Mild temperate