Lumo Energy Australia Pty Ltd

- No contract term
- Flexible Pricing with controlled load

Call **1300 115 866**
www.lumoenergy.com.au

Estimated electricity cost

1 person	**LOW** 7.2 kWh/day	**$1,130**/year	No discount conditions apply to this offer
2 to 3 people	**MED** 11.8 kWh/day	**$1,580**/year	No discount conditions apply to this offer
4+ people	**HIGH** 15.5 kWh/day	**$1,950**/year	No discount conditions apply to this offer

Features

- **No direct debit payment required**
- **No pay on time discount**
- **No green power**
- **No fixed price contract**
- **Paper bills available**

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 115 866** and quote this Offer ID **LU2240558SR**.

Offer details

Distributor	AusNet Services (electricity)
Offer type	Victorian Default Offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2021
Expiry date	Contact the retailer

Offer eligibility

This offer is available to Residential customers and is subject to the identification of the network tariff and metering requirements. For solar feed-in eligibility, please visit http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic

Discounts and incentives

Incentives

No contract term
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Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This offer is available to Residential customers and is subject to the identification of the network tariff and metering requirements. For solar feed-in eligibility, please visit http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic
Prices are not fixed	We may vary our rates no more than once per 6 months. We will publish any variation in a newspaper and on our website at least 10 business days before it starts. We also notify you of the variation by no later than your next bill.
Contract expiry details	Your contract is ongoing until it is ended by you or us.
Full terms and conditions	For full terms and conditions applicable to this offer, please visit http://www.lumoenergy.com.au/help-centre/useful-docs

This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.

ESC licence information	Electricity and gas retail licence under Lumo Energy Australia Pty Ltd

Fees

(incl. GST)

Connection fee	**Flat rate: $21.99**
Business Hours Manual	

Connection fee	**Flat rate: $7.51**
Business Hours Remote	

Additional information

For the full schedule of fees applicable to this offer, please visit http://www.lumoenergy.com.au/help-centre/fee-schedule-vic or call us on 1300 11 58 66.

Billing details

Bill frequency	1 month
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year)	Tariff (incl. GST)
Daily supply charge	116.42 c/day
Peak consumption – Mon - Fri, 3pm - 9pm	
First 11.18 kWh usage per day	27.03c/kWh
Remaining usage per day	28.82c/kWh
Shoulder consumption – Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am - 10pm	
First 11.18 kWh usage per day	27.03c/kWh
Remaining usage per day	28.82c/kWh
Off-peak consumption – Everyday, 12am - 7am; Everyday, 10pm - 12am	
First 11.18 kWh usage per day	27.03c/kWh
Remaining usage per day	28.82c/kWh

Controlled load charges	Tariff (incl. GST)
Controlled load consumption	19.24 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	10.20 c/kWh
Premium feed-in tariff	66.00 c/kWh

Climate zone 6: Mild temperate