Diamond Energy Pty Ltd

No contract term
Flexible Pricing

Call 1300 838 009
www.diamondenergy.com.au

Estimated electricity cost

1 person	**LOW** 7.2 kWh/day	$1,240/year No discount conditions apply to this offer
2 to 3 people	**MED** 11.8 kWh/day	$1,750/year No discount conditions apply to this offer
4+ people	**HIGH** 15.5 kWh/day	$2,160/year No discount conditions apply to this offer

Features

- No direct debit payment required
- No pay on time discount
- No green power
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 838 009** and quote this Offer ID **DIA256159SR**.

Offer details

Distributor	AusNet Services (electricity)
Offer type	Victorian Default Offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2021
Expiry date	30-06-2022

Offer eligibility

Eligibility, availability criteria and terms and conditions apply.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Eligibility, availability criteria and terms and conditions apply.
Prices are not fixed	Variations to our Charges will be published on our website 10 business days before commencement with details in your next bill if the variation affects you. Standing offer prices will not be varied more often than once every 6 months.
Contract expiry details	No fixed term. This agreement continues on a rolling monthly or quarterly basis as per the bill frequency.
Full terms and conditions	Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For full terms & conditions, visit our website www.diamondenergy.com.au or contact us on 1300 838 009
ESC licence information	Electricity retail licence under Diamond Energy Pty Ltd

Fees

(incl. GST)

Account establishment fee	**Flat rate: $22.00**
Credit card payment processing fee	**Percentage of bill: 0.60%**
Cheque dishonour payment fee	**Flat rate: $20.00**
Direct debit dishonour payment fee	**Flat rate: $10.00**

Additional information

Other fees may apply including for such items as meter special reads, meter installation, reconfiguration, energisation and de-energisation. Visit http://diamondenergy.com.au/service-fees-charges/ for more information

Billing details

Bill frequency	3 months
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year)	**Tariff (incl. GST)**
Daily supply charge	123.56 c/day
Peak consumption – Mon - Fri, 3pm - 9pm	
First 110.00 kWh usage per month	38.72c/kWh
Remaining usage per month	44.77c/kWh
Shoulder consumption – Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am - 10pm	
All consumption usage per month	30.56c/kWh
Off-peak consumption – Everyday, 10pm - 12am; Everyday, 12am - 7am	
All consumption usage per month	22.39c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Climate zone 6: Mild temperate