

Price and product information statement



This information statement presents a summary of the tariff and terms applicable to this offer. AGL has a range of products available for different customer needs. If you would like further information or are interested in taking up this offer please visit agl.com.au/residential/energy-plans or call AGL on **131 245**.

AGL Residential Freedom Western Australia, Residential Customers, Gas Date of publication 1 January 2021

PRODUCT DETAILS

- > **Evergreen.** Your market contract is ongoing until it is ended by you or us.
- > **Price changes.** The energy rates may be varied at any time with written notice to you (which may consist of a statement on your next bill after the change). Fees and other charges can also be varied under the terms of your market contract.
- > **Terms and conditions.** For more information about the terms and conditions of this offer, including our direct debit arrangements, please contact AGL on **131 245** (24 hours a day, 7 days a week) or visit our website at agl.com.au

ENERGY CHARGES ATCO Gas Australia

Gas Usage	Units	GST excl.	GST incl.
Anytime, First 12 units per day	c/unit	13.61	14.971
Anytime, usage thereafter	c/unit	12.29	13.519
Supply Charge	c/day	19.72	21.692

ELIGIBILITY

The details presented in this price and product information statement are for a **residential customer** in the ATCO Gas distribution area.

OTHER FEES AND CHARGES

- > Account Service Fee of 6.78 (incl. GST) cents per day
- > Special Read Fee of \$14.42 (incl. GST) may be charged when you move property or change retailer.
- > If you pay a bill using a payment method that results in us incurring a merchant services fee. (including card payment made at Australia Post outlets) you may be charged a 0.45% payment processing fee.
- > If you pay a bill using a payment method that results in us incurring a merchant services fee. (including payment by debit card) you may be charged a 0.39% payment processing fee.
- > If you pay a bill using a payment method that results in us incurring a merchant services fee. (including payment by credit card) you may be charged a 0.79% payment processing fee.

- > If you pay late, you may be charged a \$12.73 Late Payment Fee.
- > A \$2.00 (incl. GST) over the counter payment fee may apply for payments made in-person at a Post Office.
- > A \$1.75 (incl. GST) paper bill fee may apply for each bill sent by post.
- > Other charges relating to your meter or supply address may apply under this Energy Plan. See the Fee Schedule and General Terms.

OTHER IMPORTANT INFORMATION

- > The initial charges set out in this Price and Product Information Statement are based on available information and assumptions about your distribution region and network tariff. If we subsequently determine that the information was incorrect, we will advise you of the new charges that will apply to your Energy Plan from its commencement, and of your options.