

Victorian Energy Fact Sheet

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.

**ELECTRICITY**OFFER **VICTORIAN DEFAULT OFFER**DISTRIBUTOR **CITIPOWER**

About Powershop

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get energy insights and stay in control of your energy use

OVER 200,000
app downloads



Get the best service from our award winning Customer Team

93% average
customer
satisfaction rating



Get 100% carbon offset energy at no extra cost to you

OVER 1.8 Million
tonnes of carbon offset
thanks to Powershop customers

About this offer

The Victorian Default Offer (VDO) is a set of electricity rates set by the Essential Services Commission (ESC).

Most of our other offers are more competitively priced so you should consider signing up to one of them.

Give us a ring if you need some help.

Need Help?

Visit our help centre:

powershop.com.au/help

Call us on:

1800 462 668

The following pages have been created by the Victorian Energy Compare Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates, tariff and climate zone applies to you.

You can also visit

powershop.com.au/vic-energy-fact-sheets



Powershop Australia Pty Ltd

- No contract term
- Single rate

- Call 1800 462 668
- www.powershop.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$970/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,330/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,620/year No discount conditions apply to this offer

Features

- Direct debit payment required
- No pay on time discount
- No green power
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD242055SR**.

Offer details

Distributor	Citipower
Offer type	Victorian Default Offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2021
Expiry date	31-12-2021

Offer eligibility

Eligibility criteria may apply, contact Powershop for details.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	If the Victorian Default Offer rates are varied we'll include details of the variation with your next bill. The Victoria Default Offer will not be varied more than once every six months.
Contract expiry details	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Full terms and conditions	We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: www.powershop.com.au/terms-and-conditions
ESC licence information	Electricity and gas retail licence under Powershop Australia Pty Ltd

Fees

Other fee	(incl. GST) Flat rate: \$0.00
In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees	

Disconnection fee**Flat rate: \$42.42**

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee**Flat rate: \$12.04**

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

Additional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.

Billing details

Bill frequency	1 month
Payment options	Direct debit

Offer rate and details

Local time

Electricity charges (All year)**Tariff (incl. GST)**

Daily supply charge	113.30 c/day
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Peak consumption

All consumption	21.40c/kWh
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Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	10.20 c/kWh
Premium feed-in tariff	70.20 c/kWh

Climate zone 6: Mild temperate






Powershop Australia Pty Ltd






- No contract term
- Two rate: single rate with controlled load

- Call 1800 462 668
- www.powershop.com.au

Estimated electricity cost

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 2 to 3 people	MED 11.8 kWh/day	\$1,330/year No discount conditions apply to this offer
 4+ people	HIGH 15.5 kWh/day	\$1,620/year No discount conditions apply to this offer

Features

-  Direct debit payment required
-  No pay on time discount
-  No green power
-  No fixed price contract
-  No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD242054SR**.

Offer details

Distributor	Citipower
Offer type	Victorian Default Offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2021
Expiry date	31-12-2021

Offer eligibility

Eligibility criteria may apply, contact Powershop for details.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	If the Victorian Default Offer rates are varied we'll include details of the variation with your next bill. The Victoria Default Offer will not be varied more than once every six months.
Contract expiry details	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Full terms and conditions	We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: www.powershop.com.au/terms-and-conditions
ESC licence information	Electricity and gas retail licence under Powershop Australia Pty Ltd

Fees

Other fee	(incl. GST) Flat rate: \$0.00
In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees	

Disconnection fee**Flat rate: \$42.42**

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Disconnection fee**Flat rate: \$12.04**

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

Additional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.

Billing details

Bill frequency	1 month
Payment options	Direct debit

Offer rate and details

Local time

Electricity charges (All year)**Tariff (incl. GST)**

Daily supply charge	113.30 c/day
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Peak consumption

All consumption	21.40c/kWh
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Controlled load charges**Tariff (incl. GST)**

Controlled load consumption	16.29 c/kWh
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Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	10.20 c/kWh
Premium feed-in tariff	70.20 c/kWh

Climate zone 6: Mild temperate



Powershop Australia Pty Ltd

- No contract term
- Single rate

- Call 1800 462 668
- www.powershop.com.au

Estimated Electricity costs

This plan includes demand charges.

We are unable to provide an estimate for this offer.

Please contact **Powershop Australia Pty Ltd** on **1800 462 668** for pricing details.

Features

- Direct debit payment required
- No pay on time discount
- No green power
- No fixed price contract
- No paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD242047SR**.

Offer details

Distributor	Citipower
Offer type	Standing offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2021
Expiry date	31-12-2021

Offer eligibility

Eligibility criteria may apply, contact Powershop for details.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	If the Victorian Default Offer rates are varied we'll include details of the variation with your next bill. The Victoria Default Offer will not be varied more than once every six months.
Contract expiry details	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Full terms and conditions	We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: www.powershop.com.au/terms-and-conditions
ESC licence information	Electricity and gas retail licence under Powershop Australia Pty Ltd

Fees

Other fee	(incl. GST) Flat rate: \$0.00
In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees	

Disconnection fee**Flat rate: \$42.42**

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee**Flat rate: \$12.04**

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional informationAdditional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.**Billing details**

Bill frequency	1 month
Payment options	Direct debit

Offer rate and details

Local time

Season 1 electricity charges - Summer (01-Jan - 31-Mar)**Tariff (incl. GST)**

Daily supply charge	113.30 c/day
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Peak consumption

All consumption	18.01c/kWh
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Demand charge – Mon - Fri, 3pm - 9pm	29.49 cents per kW per Day
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Summer Demand Charge

Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri.

Applies per Month on the maximum kW demand for all usage.

Season 2 electricity charges - Non-Summer (01-Apr - 30-Nov)**Tariff (incl. GST)**

Daily supply charge	113.30 c/day
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Peak consumption

All consumption	18.01c/kWh
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Demand charge – Mon - Fri, 3pm - 9pm	10.02 cents per kW per Day
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Non-Summer Demand Charge

Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri.

Applies per Month on the maximum kW demand for all usage.

Season 3 electricity charges - Summer (01-Dec - 31-Dec)**Tariff (incl. GST)**

Daily supply charge	113.30 c/day
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Peak consumption

All consumption	18.01c/kWh
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Demand charge – Mon - Fri, 3pm - 9pm	29.49 cents per kW per Day
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Summer Demand Charge

Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri.

Applies per Month on the maximum kW demand for all usage.

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	10.20 c/kWh
Premium feed-in tariff	70.20 c/kWh



Powershop Australia Pty Ltd

- No contract term
- Time of use

- Call 1800 462 668
- www.powershop.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$970/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,330/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,610/year No discount conditions apply to this offer

Features

- Direct debit payment required
- No pay on time discount
- No green power
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD242067SR**.

Offer details

Distributor	Citipower
Offer type	Victorian Default Offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2021
Expiry date	31-12-2021

Offer eligibility

Eligibility criteria may apply, contact Powershop for details.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	We may vary your prices at any time. If we vary your prices we'll give you advance notice, usually by email.
Contract expiry details	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Full terms and conditions	We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: www.powershop.com.au/terms-and-conditions
ESC licence information	Electricity and gas retail licence under Powershop Australia Pty Ltd

Fees

Early termination fee	(incl. GST) Flat rate: \$0.00
This Powershop offer has no exit fees	

Credit card payment processing fee **Flat rate: \$0.00**
Powershop do not charge credit card fees.

Disconnection fee **Flat rate: \$42.42**
Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee **Flat rate: \$12.04**
Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

Billing details

Bill frequency 1 month
Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year) **Tariff (incl. GST)**

Daily supply charge 113.30 c/day

Peak consumption – Mon - Fri, 7am - 11pm
All consumption 24.67c/kWh

Off-peak consumption – Mon - Fri, 11pm - 12am; Mon - Fri, 12am - 7am; Sat - Sun, all day
All consumption 17.48c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	10.20 c/kWh
Premium feed-in tariff	70.20 c/kWh

Climate zone 6: Mild temperate



Powershop Australia Pty Ltd

- No contract term
- Time of use with controlled load

- Call 1800 462 668
- www.powershop.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$970/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,330/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,610/year No discount conditions apply to this offer

Features

- Direct debit payment required
- No pay on time discount
- No green power
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD242069SR**.

Offer details

Distributor	Citipower
Offer type	Victorian Default Offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2021
Expiry date	31-12-2021

Offer eligibility

Eligibility criteria may apply, contact Powershop for details.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	We may vary your prices at any time. If we vary your prices we'll give you advance notice, usually by email.
Contract expiry details	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Full terms and conditions	We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: www.powershop.com.au/terms-and-conditions
ESC licence information	Electricity and gas retail licence under Powershop Australia Pty Ltd

Fees

Early termination fee	(incl. GST) Flat rate: \$0.00
This Powershop offer has no exit fees	

Credit card payment processing fee **Flat rate: \$0.00**
Powershop do not charge credit card fees.

Disconnection fee **Flat rate: \$42.42**
Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee **Flat rate: \$12.04**
Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

Billing details

Bill frequency 1 month
Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year) **Tariff (incl. GST)**

Daily supply charge 113.30 c/day

Peak consumption – Mon - Fri, 7am - 11pm

All consumption 24.67c/kWh

Off-peak consumption – Mon - Fri, 11pm - 12am; Mon - Fri, 12am - 7am; Sat - Sun, all day

All consumption 17.48c/kWh

Controlled load charges **Tariff (incl. GST)**

Controlled load consumption 16.29 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	10.20 c/kWh
Premium feed-in tariff	70.20 c/kWh

Climate zone 6: Mild temperate



Powershop Australia Pty Ltd

- No contract term
- Flexible Pricing

- Call 1800 462 668
- www.powershop.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$970/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,330/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,620/year No discount conditions apply to this offer

Features

- Direct debit payment required
- No pay on time discount
- No green power
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD242068SR**.

Offer details

Distributor	Citipower
Offer type	Victorian Default Offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2021
Expiry date	31-12-2021

Offer eligibility

Eligibility criteria may apply, contact Powershop for details.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	We may vary your prices at any time. If we vary your prices we'll give you advance notice, usually by email.
Contract expiry details	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Full terms and conditions	We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: www.powershop.com.au/terms-and-conditions
ESC licence information	Electricity and gas retail licence under Powershop Australia Pty Ltd

Fees

Early termination fee	(incl. GST) Flat rate: \$0.00
This Powershop offer has no exit fees	

Credit card payment processing fee **Flat rate: \$0.00**
Powershop do not charge credit card fees.

Disconnection fee **Flat rate: \$42.42**
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Disconnection fee **Flat rate: \$12.04**
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Additional information

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Billing details

Bill frequency 1 month
Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year) **Tariff (incl. GST)**

Daily supply charge 113.30 c/day

Peak consumption – Mon - Fri, 3pm - 9pm
All consumption 26.92c/kWh

Shoulder consumption – Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am - 10pm
All consumption 21.57c/kWh

Off-peak consumption – Everyday, 12am - 7am; Everyday, 10pm - 12am
All consumption 16.15c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	10.20 c/kWh
Premium feed-in tariff	70.20 c/kWh

Climate zone 6: Mild temperate



Powershop Australia Pty Ltd

- No contract term
- Flexible Pricing with controlled load

- Call 1800 462 668
- www.powershop.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$970/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,330/year No discount conditions apply to this offer
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Features

- Direct debit payment required
- No pay on time discount
- No green power
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Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD242070SR**.

Offer details

Distributor	Citipower
Offer type	Victorian Default Offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2021
Expiry date	31-12-2021

Offer eligibility

Eligibility criteria may apply, contact Powershop for details.

Contract details

Contract term	No contract term
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Fees

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Billing details

Bill frequency 1 month
Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year) **Tariff (incl. GST)**

Daily supply charge 113.30 c/day

Peak consumption – Mon - Fri, 3pm - 9pm
All consumption 26.92c/kWh

Shoulder consumption – Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am - 10pm
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Off-peak consumption – Everyday, 12am - 7am; Everyday, 10pm - 12am
All consumption 16.15c/kWh

Controlled load charges **Tariff (incl. GST)**

Controlled load consumption 16.29 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	10.20 c/kWh
Premium feed-in tariff	70.20 c/kWh

Climate zone 6: Mild temperate