



## Tango Energy Pty Ltd

No contract term

 Call 1800 010 648  
 [tangoenergy.com](http://tangoenergy.com)

## Estimated gas cost



1 person

**LOW**

92 MJ/day

**\$900/year**

No discount conditions apply to this offer



2 to 3 people

**MED**

159 MJ/day

**\$1,230/year**

No discount conditions apply to this offer



4+ people

**HIGH**

201 MJ/day

**\$1,430/year**

No discount conditions apply to this offer

## Features

**No direct debit payment required****No pay on time discount****Fixed price contract****Paper bills available**

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Prices exclude concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 010 648** and quote this Offer ID **TAN239212MR**.

## Offer details

|                      |                       |
|----------------------|-----------------------|
| <b>Distributor</b>   | AusNet Services (gas) |
| <b>Offer type</b>    | Market offer          |
| <b>Fuel type</b>     | Gas                   |
| <b>Customer type</b> | Residential           |
| <b>Release date</b>  | 04-12-2020            |
| <b>Expiry date</b>   | Contact the retailer  |

## Offer eligibility

This offer is only available to residential customers in the stated distribution area with an eligible meter type. If your meter is changed by your distributor, we may adjust your fees and charges at any time in accordance... more details below

## Contract details

|                                  |                                                                                                                                                                                                                                                                                                   |
|----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Contract term</b>             | No contract term                                                                                                                                                                                                                                                                                  |
| <b>Cooling off period</b>        | 10 business days                                                                                                                                                                                                                                                                                  |
| <b>Eligibility criteria</b>      | This offer is only available to residential customers in the stated distribution area with an eligible meter type. If your meter is changed by your distributor, we may adjust your fees and charges at any time in accordance with our Market Agreement Terms.                                   |
| <b>Prices are fixed</b>          |                                                                                                                                                                                                                                                                                                   |
| <b>Contract expiry details</b>   | Your gas rates (daily supply charge and usage rates) are fixed for a minimum of 12 months, subject to the above eligibility criteria. After this period, we may change your gas prices.                                                                                                           |
| <b>Full terms and conditions</b> | This contract is ongoing and may be terminated by you or us in accordance with the terms of our Market Agreement. The full terms and conditions applicable to this offer are available at <a href="http://tangoenergy.com/terms-and-conditions">http://tangoenergy.com/terms-and-conditions</a> . |
| <b>ESC licence information</b>   | Electricity and gas retail licence under Tango Energy Pty Ltd                                                                                                                                                                                                                                     |

## Fees

(incl. GST)

|                                                                                                                                                                                                                                                                                                                   |                                  |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|
| <b>Payment processing fee</b>                                                                                                                                                                                                                                                                                     | <b>Percentage of bill: 0.32%</b> |
| 0.32% for debit card payments made by MasterCard or Visa where we incur a merchant services fee. Payment by AMEX not accepted.                                                                                                                                                                                    |                                  |
| <b>Credit card payment processing fee</b>                                                                                                                                                                                                                                                                         | <b>Percentage of bill: 0.78%</b> |
| 0.78% for credit card payments made by MasterCard or Visa where we incur a merchant services fee. Payment by AMEX not accepted.                                                                                                                                                                                   |                                  |
| <b>Reconnection fee</b>                                                                                                                                                                                                                                                                                           | <b>Flat rate: \$66.63</b>        |
| \$66.63 Standard rates only apply during business hours. Fees are subject to change and will be quoted when services are requested.                                                                                                                                                                               |                                  |
| <b>Disconnection fee</b>                                                                                                                                                                                                                                                                                          | <b>Flat rate: \$66.63</b>        |
| \$66.63 Standard rates only apply during business hours. Fees are subject to change and will be quoted when services are requested.                                                                                                                                                                               |                                  |
| <b>Other fee</b>                                                                                                                                                                                                                                                                                                  | <b>Flat rate: \$10.33</b>        |
| Special Meter Read                                                                                                                                                                                                                                                                                                |                                  |
| <b>Additional information</b>                                                                                                                                                                                                                                                                                     |                                  |
| There are no exit fees associated with this offer. We may vary the fees and charges by providing notice to you, including by message on your bill. Further information on our fees and charges is available at: <a href="http://tangoenergy.com/additional-charges">http://tangoenergy.com/additional-charges</a> |                                  |

## Billing details

|                        |                                                        |
|------------------------|--------------------------------------------------------|
| <b>Bill frequency</b>  | 2 months                                               |
| <b>Payment options</b> | Please contact the retailer to discuss payment options |

## Offer rate and details

|                                                                 |                           |
|-----------------------------------------------------------------|---------------------------|
| <b>Season 1 gas charges - Summer Peak (01-Jan - 31-May)</b>     | <b>Tariff (incl. GST)</b> |
| <b>Daily supply charge</b>                                      | 110.00 c/day              |
| <b>Consumption</b>                                              |                           |
| First 100.00 MJ usage per day                                   | 1.32c/MJ                  |
| Next 100.00 MJ usage per day                                    | 1.21c/MJ                  |
| Next 1,200.00 MJ usage per day                                  | 1.16c/MJ                  |
| Remaining usage per day                                         | 1.10c/MJ                  |
| <b>Season 2 gas charges - Non-Summer Peak (01-Jun - 30-Sep)</b> | <b>Tariff (incl. GST)</b> |
| <b>Daily supply charge</b>                                      | 110.00 c/day              |
| <b>Consumption</b>                                              |                           |
| First 100.00 MJ usage per day                                   | 1.65c/MJ                  |
| Next 100.00 MJ usage per day                                    | 1.49c/MJ                  |
| Next 1,200.00 MJ usage per day                                  | 1.38c/MJ                  |
| Remaining usage per day                                         | 1.32c/MJ                  |
| <b>Season 3 gas charges - Summer Peak (01-Oct - 31-Dec)</b>     | <b>Tariff (incl. GST)</b> |
| <b>Daily supply charge</b>                                      | 110.00 c/day              |
| <b>Consumption</b>                                              |                           |
| First 100.00 MJ usage per day                                   | 1.32c/MJ                  |
| Next 100.00 MJ usage per day                                    | 1.21c/MJ                  |
| Next 1,200.00 MJ usage per day                                  | 1.16c/MJ                  |
| Remaining usage per day                                         | 1.10c/MJ                  |

**Daily supply charge:** a charge that applies for supplying gas to your premises for each day of the billing period, regardless of how much gas is used.

**MJ:** a 'MJ' stands for megajoule and is the unit of measurement for your gas bill.

This gas offer is only available if you have reticulated gas supply at your premises.

