

Victorian Energy Fact Sheet

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.



OFFER STANDING DISTRIBUTOR AUSNET ZONE ADJOINING CENTRAL

About Powershop

We sell gas to homes and businesses in Victoria. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get energy insights and stay in control of your energy use

200,000 app downloads



Get the best service from our award winning Customer Team

93% average customer satisfaction rating



Get 100% carbon offset energy at no extra cost to you

§1.8 Million

tonnes of carbon offset thanks to Powershop customers

About this offer

This is a Standing Offer which we're required to have by the Australian Energy Regulator.

We have other offers which are generally more competitively priced so you should consider signing up to one of them.

Give us a ring if you need some help.

Need Help?

Visit our help centre:

powershop.com.au/help

Call us on:

1800 462 668

The following pages have been created by the Victorian Energy Compare Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates and tariff applies to you.

You can also visit powershop.com.au/vic-energy-fact-sheets



Powershop Australia Pty Ltd

No contract term

Call 1800 462 668

www.powershop.com.au

Estimated Gas costs

We are unable to provide an estimate for this offer.

Please contact **Powershop Australia Pty Ltd** on **1800 462 668** for pricing details.



Features

Direct debit payment required

No pay on time discount

No fixed price contract

No paper bills available

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Prices exclude concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD242182SS.

Offer details

Distributor AusNet Services (gas)

Offer type Standing offer

Fuel type Gas

Customer typeSmall businessRelease date01-01-2021Expiry date31-12-2021

Offer eligibility

Eligibility criteria may apply, contact Powershop for details.

Contract details	
Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	We may update your prices from time to time and no more than once every six months. We will always notify you of any price change
Contract expiry details	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Full terms and conditions	Powershop offer bi-monthly bills and do not issue paper bills. We require a credit card or bank details. For further information in relation to Powershop and this offer - see our full terms and conditions at: powershop.com.au/terms-and-conditions
ESC licence information	Electricity and gas retail licence under Powershop Australia Pty Ltd

Fees

(incl. GST)

Other fee Flat rate: \$0.00

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

Disconnection fee Flat rate: \$66.40

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

Additional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.

Billing details

Bill frequency 2 months
Payment options Direct debit

Offer rate and details

Season 1 gas charges - Peak (01-Jun - 30-Sep)

Tariff (incl. GST)

Daily supply charge 109.15 c/day

Consumption

All consumption 2.20c/MJ

Season 2 gas charges - Off Peak (01-Oct - 31-May)

Tariff (incl. GST)

Daily supply charge 109.15 c/day

Consumption

All consumption 2.17c/MJ

Daily supply charge: a charge that applies for supplying gas to your premises for each day of the billing period, regardless of how much gas is used.

MJ: a 'MJ' stands for megajoule and is the unit of measurement for your gas bill.

This gas offer is only available if you have reticulated gas supply at your premises.