

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 13 34 56 and quote this Offer ID GLO220940MR.

# Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	05-10-2020
Expiry date	04-10-2021

# Offer eligibility

For VIC Residential customers on flexible in Citipower area. For eligibility criteria call 133456.

### **Contract details**

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	For VIC Residential customers on flexible in Citipower area. For eligibility criteria call 133456.
Prices are not fixed	We may update your rates from time to time, usually at the same time as the state Government reset the Victorian Default Offer, and review your solar feed-in when the minimum feed-in laws change. We'll always notify you in writing prior to any change
Contract expiry details	No contract term, no exit fees. You can switch to another provider without penalty. We will always notify you before we change your discount percentage or rates.
Full terms and conditions	This offer is for customers who opt-in to Direct Debit with Credit Card, E-Billing and E-Communications. For further information about this offer call GloBird on 133456 or visit www.globirdenergy.com.au or see our full terms and conditions here: www.globirdenergy.com.au/legal/
ESC licence information	Electricity and gas retail licence under GloBird Energy Pty Ltd

# Fees

### **Connection fee**

#### Flat rate: \$22.00

Flat rate: \$22.00

Flat rate: \$2.50

This is smart meter remote re-connection fee. It assumes a smart meter being remotely connected during business hours when we have been given enough prior notice. However the fee can vary depending on the type of meter, the location, and other factors.

#### **Disconnection fee**

This is smart meter remote disconnection fee, however this fee can vary depending on your type of meter, the meter location, and other factors.

### Other fee

Paper Bill. If you have opted to receive a paper bill by post

### Additional information

Additional fees may apply. For more information, please visit the retailers website at www.globirdenergy.com.au.

Billing details		
Bill frequency	1 month	
Payment options	Direct debit	

# Offer rate and details

Local time

Electricity charges - 05/10/2020-04/10/2021 (All year)	Tariff (incl. GST)
Daily supply charge	105.60 c/day
Peak consumption – Mon - Fri, 7am - 11pm	
All consumption usage per month	30.80c/kWh
Off-peak consumption – Mon - Fri, 11pm - 12am; Mon - Fri, 12am - 7am; Sat - Sun, all day	
All consumption usage per month	20.24c/kWh
Controlled load charges	Tariff (incl. GST)
Controlled load consumption	19.36 c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options	
	Tariff
Current retailer feed-in tariff	10.20 c/kWh
Premium feed-in tariff	70.20 c/kWh

Climate zone 6: Mild temperate