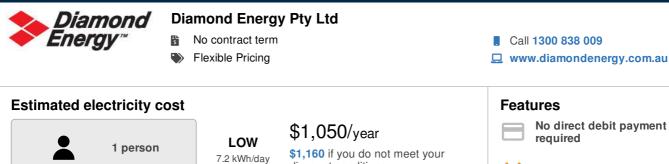
Diamond Energy Pty Ltd - Everyday Renewable Saver



i person	7.2 kWh/day	\$1,160 if you do not meet your discount conditions	\bigcirc	Pay on time discount
2 to 3 people	MED 11.8 kWh/day	\$1,450/year \$1,620 if you do not meet your discount conditions	\$	Green power
		\$1,790/year		No fixed price contract
4+ people	HIGH 15.5 kWh/day	\$1,990 if you do not meet your discount conditions	=L \$	Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au. Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 838 009 and quote this Offer ID DIA221166MR.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-10-2020
Expiry date	30-09-2022

Discounts and incentives

Conditional discounts

Direct Debit discount (ongoing)

(incl. GST) Percentage of bill amount: 3.00%

An ongoing discount of 3% to daily supply and consumption charges where full payment is made by automated direct debit.

Pay On Time discount (ongoing)

An ongoing discount of 3% to daily supply and consumption charges for customers who agree to receive invoices by email and full payment is made by the due date. The Pay on Time discount may appear as a credit on your next bill.

Renewable Energy Discount (ongoing)

An ongoing discount of 4% to daily supply and consumption charges for customers who agree to receive invoices by email and full payment is made by automated direct debit.

Contract details	ntract details	
Contract term	No contract term	
Cooling off period	10 business days	

This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.

Offer eligibility

Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation... more details below

Percentage of bill amount: 3.00%

Percentage of bill amount: 4.00%

Offer ID: DIA221166MR

www.diamondenergy.com.au

Eligibility criteria	Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. This offer is also available to customers with eligible solar-PV systems.
Prices are not fixed	Electricity charges may be updated on the day that is one month after network tariff price changes. We may vary discounts, solar feed-in rates and other charges from time to time and notify you in accordance with applicable regulations.
Contract expiry details	This is an ongoing agreement with ongoing benefits and continues until you or we end it.
Full terms and conditions	Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. This offer is also available to customers with eligible solar-PV systems.
ESC licence information	Electricity retail licence under Diamond Energy Pty Ltd

Fees

	(incl. GST)
Account establishment fee	Flat rate: \$22.00
Credit card payment processing fee	Percentage of bill: 0.60%
Cheque dishonour payment fee	Flat rate: \$20.00
Direct debit dishonour payment fee	Flat rate: \$10.00
Disconnection fee	Flat rate: \$41.33

Disconnection fee

A \$41.33 (GST Incl) fee may apply when your property is disconnected (including when you move). This fee is passed through from your distributor and may vary. Please visit your distributor's website to find out the current fee.

Reconnection fee

A \$40.72 (GST Incl) fee may apply when your property is reconnected (including when you move). This fee is passed through from your distributor and may vary. Please visit your distributor's website to find out the current fee.

Flat rate: \$40.72

Flat rate: \$11.74

Reconnection fee

A \$11.74 (GST Incl) fee may apply when your property is reconnected remotely (including when you move). This fee is passed through from your distributor and may vary. Please visit your distributor's website to find out the current fee.

Additional information

Charges passed through from your distributor which can vary from time to time. Other fees may also apply. Visit http://diamondenergy.com.au/service-fees-charges/ for more information.

Billing details	
Bill frequency	3 months
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Local time	
Electricity charges (All year)	Tariff (incl. GST)
Daily supply charge	124.30 c/day
Peak consumption – Mon - Fri, 3pm - 9pm	
All consumption usage per month	33.11c/kWh
Shoulder consumption – Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am -	
10pm	
All consumption usage per month	27.72c/kWh
Off-peak consumption – Everyday, 10pm - 12am; Everyday, 12am - 7am	
All consumption usage per month	21.12c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of

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kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options	
	Tariff
Current retailer feed-in tariff	10.20 c/kWh
Premium feed-in tariff	70.20 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
100% GreenPower	For 5.5c / kWh inc. GST we ensure energy equal to 100% of your consumption will be fed into the grid from Accredited GreenPower generators	5.50 cents per kWh
50% GreenPower	For 2.75 c / kWh inc. GST we ensure energy equal to 50% of your consumption will be fed into the grid from Accredited GreenPower generators	2.75 cents per kWh

Climate zone 6: Mild temperate