



EnergyAustralia

## EnergyAustralia Pty Ltd

- No contract term
- Time of use

- Call 1800 104 928
- [www.energyaustralia.com.au](http://www.energyaustralia.com.au)

### Estimated electricity cost

<p>1 person</p>	<p><b>LOW</b></p> <p>7.2 kWh/day</p>	<p><b>\$1,220/year</b></p> <p>No discount conditions apply to this offer</p>
<p>2 to 3 people</p>	<p><b>MED</b></p> <p>11.8 kWh/day</p>	<p><b>\$1,740/year</b></p> <p>No discount conditions apply to this offer</p>
<p>4+ people</p>	<p><b>HIGH</b></p> <p>15.5 kWh/day</p>	<p><b>\$2,150/year</b></p> <p>No discount conditions apply to this offer</p>

### Features

- No direct debit payment required
- No pay on time discount
- Green power
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1800 104 928** and quote this Offer ID **TRU220468SR**.

### Offer details

<b>Distributor</b>	AusNet Services (electricity)
<b>Offer type</b>	Standing offer
<b>Fuel type</b>	Electricity
<b>Customer type</b>	Residential
<b>Release date</b>	08-10-2020
<b>Expiry date</b>	Contact the retailer

### Offer eligibility

The details presented in this fact sheet are for a residential customer located in the distribution area outlined with a metering configuration as described. Unless otherwise specified, 'Peak Only' is the default meter type.

### Discounts and incentives

#### Incentives

##### PowerResponse program rebate

You may be eligible for our PowerResponse program, and by participating in events, you may be eligible for rebates which may change over time. See website [energyaustralia.com.au/power-response](http://energyaustralia.com.au/power-response) for details on eligibility criteria, T&C's and rebates.

### Contract details

<b>Contract term</b>	No contract term
<b>Cooling off period</b>	10 business days
<b>Eligibility criteria</b>	The details presented in this fact sheet are for a residential customer located in the distribution area outlined with a metering configuration as described. Unless otherwise specified, 'Peak Only' is the default meter type.
<b>Prices are not fixed</b>	The rates for Basic Home may vary when we are directed to change regulated rates. We'll notify you before any rate change occurs
<b>Contract expiry details</b>	This contract continues for as long as you remain on the plan.
<b>Full terms and conditions</b>	Please refer to our website <a href="http://www.energyaustralia.com.au">www.energyaustralia.com.au</a> for solar feed-in eligibility and full terms and conditions.

**ESC licence information**

Electricity and gas retail licence under EnergyAustralia Pty Ltd

**Fees**

	(incl. GST)
<b>Disconnection fee</b>	<b>Flat rate: \$22.04</b>
Disconnecting electricity to your property or reading your meter where applicable - Business hours	
<b>Disconnection fee</b>	<b>Flat rate: \$7.54</b>
Remote Disconnection fee - Business hours	
<b>Reconnection fee</b>	<b>Flat rate: \$22.04</b>
Reconnection fee - Business hours	
<b>Reconnection fee</b>	<b>Flat rate: \$7.54</b>
Remote Reconnection fee - Business hours	
<b>Other fee</b>	<b>Flat rate: \$400.70</b>
Solar meter installation fee	
<b>Other fee</b>	<b>Flat rate: \$22.04</b>
Special Meter Read fee	
<b>Other fee</b>	<b>Flat rate: \$1.60</b>
Remote Special Meter Read Fee	
<b>Additional information</b>	
Additional fees may apply. For more information, please visit the retailers website at <a href="http://www.energyaustralia.com.au">www.energyaustralia.com.au</a> .	

**Billing details**

<b>Bill frequency</b>	3 months
<b>Payment options</b>	Please contact the retailer to discuss payment options

**Offer rate and details**

Local time

<b>Electricity charges (All year)</b>	<b>Tariff (incl. GST)</b>
<b>Daily supply charge</b>	114.08 c/day
<b>Peak consumption</b> – Mon - Fri, 7am - 11pm All consumption usage per day	37.35c/kWh
<b>Off-peak consumption</b> – Everyday, 11pm - 12am; Everyday, 12am - 7am; Sat - Sun, 7am - 11pm All consumption usage per day	23.58c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

**Solar feed-in tariff options**

	<b>Tariff</b>
<b>Current retailer feed-in tariff</b>	12.00 c/kWh
<b>Premium feed-in tariff</b>	66.00 c/kWh

## GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
<b>10% GreenPower</b>	PureEnergy 10% = \$0.0495 x (10% x total usage)	4.95 cents per kWh
<b>20% GreenPower</b>	PureEnergy 20% = \$0.0495 x (20% x total usage)	4.95 cents per kWh
<b>100% GreenPower</b>	PureEnergy 100% = \$0.0495 per kWh	4.95 cents per kWh

*Climate zone 6: Mild temperate*