



## Diamond Energy Pty Ltd

No contract term

Time of use

Call 1300 838 009

[www.diamondenergy.com.au](http://www.diamondenergy.com.au)

### Estimated Electricity costs

We are unable to provide an estimate for this offer.

Please contact **Diamond Energy Pty Ltd** on **1300 838 009** for pricing details.



### Features

No direct debit payment required

Pay on time discount

Green power

No fixed price contract

Paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 838 009** and quote this Offer ID **DIA221186MS**.

### Offer details

<b>Distributor</b>	AusNet Services (electricity)
<b>Offer type</b>	Market offer
<b>Fuel type</b>	Electricity
<b>Customer type</b>	Small business
<b>Release date</b>	01-10-2020
<b>Expiry date</b>	30-09-2022

### Offer eligibility

Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation... more details below

### Discounts and incentives

#### Conditional discounts

(incl. GST)

**Direct Debit discount (ongoing)** **Percentage of bill amount: 3.00%**

An ongoing discount of 3% to daily supply and consumption charges where full payment is made by automated direct debit.

**Pay On Time discount (ongoing)** **Percentage of bill amount: 3.00%**

An ongoing discount of 3% to daily supply and consumption charges for customers who agree to receive invoices by email and full payment is made by the due date. The Pay on Time discount may appear as a credit on your next bill.

**Renewable Energy Discount (ongoing)** **Percentage of bill amount: 4.00%**

An ongoing discount of 4% to daily supply and consumption charges for customers who agree to receive invoices by email and full payment is made by automated direct debit.

### Contract details

<b>Contract term</b>	No contract term
<b>Cooling off period</b>	10 business days

<b>Eligibility criteria</b>	Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. This offer is not available to customers with solar-PV systems.
<b>Prices are not fixed</b>	Electricity charges may be updated on the day that is one month after network tariff price changes. We may vary discounts, solar feed-in rates and other charges from time to time and notify you in accordance with applicable regulations.
<b>Contract expiry details</b>	This is an ongoing agreement with ongoing benefits and continues until you or we end it.
<b>Full terms and conditions</b>	Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration.
<b>ESC licence information</b>	Electricity retail licence under Diamond Energy Pty Ltd

## Fees

	(incl. GST)
<b>Account establishment fee</b>	<b>Flat rate: \$22.00</b>
<b>Credit card payment processing fee</b>	<b>Percentage of bill: 0.60%</b>
<b>Cheque dishonour payment fee</b>	<b>Flat rate: \$20.00</b>
<b>Direct debit dishonour payment fee</b>	<b>Flat rate: \$10.00</b>
<b>Disconnection fee</b>	<b>Flat rate: \$21.48</b>
A \$21.48 (GST Incl) fee may apply when your property is disconnected (including when you move). This fee is passed through from your distributor and may vary. Please visit your distributor's website to find out the current fee.	
<b>Reconnection fee</b>	<b>Flat rate: \$21.48</b>
A \$21.48 (GST Incl) fee may apply when your property is reconnected (including when you move). This fee is passed through from your distributor and may vary. Please visit your distributor's website to find out the current fee.	
<b>Reconnection fee</b>	<b>Flat rate: \$7.35</b>
A \$7.35 (GST Incl) fee may apply when your property is reconnected remotely (including when you move). This fee is passed through from your distributor and may vary. Please visit your distributor's website to find out the current fee.	
<b>Additional information</b>	
Charges passed through from your distributor which can vary from time to time. Other fees may also apply. Visit <a href="http://diamondenergy.com.au/service-fees-charges/">http://diamondenergy.com.au/service-fees-charges/</a> for more information.	

## Billing details

<b>Bill frequency</b>	3 months
<b>Payment options</b>	Please contact the retailer to discuss payment options

## Offer rate and details

Local time

<b>Electricity charges (All year)</b>	<b>Tariff (incl. GST)</b>
<b>Daily supply charge</b>	211.75 c/day
<b>Peak consumption</b> – Everyday, 7am - 11pm	
First 333.00 kWh usage per month	31.63c/kWh
Remaining usage per month	35.20c/kWh
<b>Off-peak consumption</b> – Everyday, 12am - 7am; Everyday, 11pm - 12am	
All consumption usage per month	23.16c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
<b>100% GreenPower</b>	For 5.5c / kWh inc. GST we ensure energy equal to 100% of your consumption will be fed into the grid from Accredited GreenPower generators	5.50 cents per kWh
<b>50% GreenPower</b>	For 2.75 c / kWh inc. GST we ensure energy equal to 50% of your consumption will be fed into the grid from Accredited GreenPower generators	2.75 cents per kWh