## AGL Sales Pty Limited — Residential Seniors Plus Offer ID: AGD198877MR AGL Sales Pty Limited No contract term Call 1300 768 611 Ę Single rate 🖵 www.agl.com.au **Estimated Electricity costs** Features No direct debit payment required This plan includes demand charges. No pay on time discount We are unable to provide an estimate for this offer. Green power Please contact AGL Sales Pty Limited No fixed price contract on 1300 768 611 for pricing details. Paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <u>https://compare.energy.vic.gov.au</u>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 768 611 and quote this Offer ID AGD198877MR.

# Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	03-09-2020
Expiry date	Contact the retailer

## Offer eligibility

Offer only available to customers with Seniors Card and an applicable network tariff. For solar feed-in tariff eligibility please contact AGL on 131 245 or visit agl.com.au

## **Discounts and incentives**

#### Incentives

#### \$50 sign up credit

This is a one-off (GST incl) credit which will appear on your first bill. Customers are eligible for only one upfront credit on an account in any 12 month period. This credit is not transferable

### **Contract details**

Contract term	No contract term	
Cooling off period	10 business days	
Eligibility criteria	Offer only available to customers with Seniors Card and an applicable network tariff. For solar feed-in tariff eligibility please contact AGL on 131 245 or visit agl.com.au	
Prices are not fixed	This plan also includes variable rates, retail fees and charges, which can change at any time with noti to you. If we vary your rates, we will give you at least 5 business days prior notice of the variation. Oth charges may be varied with notice	
Contract expiry details	Your market contract is ongoing and has no contract term.	
Full terms and conditions	Offer only available in areas where AGL operates. For further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit agl.com.au	

This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.

### Fees

# (incl. GST) Flat rate: \$41.79

Flat rate: \$42.42

Percentage of bill: 0.45%

Percentage of bill: 0.39%

Percentage of bill: 0.79%

19.05c/kWh

31.50 cents per kW per Day

10.81 cents per kW per Day

#### **Reconnection fee**

Fee may be charged when reconnecting or reading your meter when you move into a property or change retailer. Includes GST. Fees may vary.

#### **Disconnection fee**

Fee may be charged when disconnecting or reading your meter when you move out of a property or change retailer. Includes GST. Fees may vary.

#### Payment processing fee

The amount is GST inclusive and applies to card payments made at Australia Post outlets

#### Payment processing fee

The amount is GST inclusive and applies to payments made by debit cards.

#### Payment processing fee

The amount is GST inclusive and applies to payments made by credit cards.

#### Additional information

Additional fees and charges may apply. Please see the AGL fee schedules at agl.com.au/fees

Peak consumption		
Daily supply charge		101.78 c/day
Season 1 electricity ch	n 1 electricity charges - Summer (01-Dec - 31-Mar) Ta	
Local time		
Offer rate and deta	ails	
· · ·		
Payment options	Please contact the retailer to discuss payment options	
Bill frequency	1 month	
Billing details		

All consumption usage per day

Demand charge - Mon - Fri, 3pm - 9pm

Summer Demand

Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri. Applies per Day on the maximum kW demand for all usage.

Season 2 electricity charges - Non-Summer (01-Apr - 30-Nov)	Tariff (incl. GST)
Daily supply charge	101.78 c/day
Peak consumption	
All consumption usage per day	19.05c/kWh

Demand charge - Mon - Fri, 3pm - 9pm

Non-Summer Demand

Demand calculation is based on the maximum measured interval consumption occurring

between 3pm - 9pm Mon - Fri.

Applies per Day on the maximum kW demand for all usage.

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Tariff
10.20 c/kWh
70.20 c/kWh

# **GreenPower options**

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
10% GreenPower	For \$1.10 / week inc. GST we ensure energy equal to 10% of your consumption will be fed into the grid from Accredited GreenPower generators.	1.10 dollars per week
20% GreenPower	For \$1.80 / week inc. GST we ensure energy equal to 20% of your consumption will be fed into the grid from Accredited GreenPower generators.	1.80 dollars per week
100% GreenPower	For 5.5c / kWh inc. GST we ensure energy equal to 100% of your consumption will be fed into the grid from Accredited GreenPower generators.	5.50 cents per kWh