

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <u>https://compare.energy.vic.gov.au</u>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 768 611 and quote this Offer ID AGD204340MR.

# Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	17-09-2020
Expiry date	Contact the retailer

# Offer eligibility

Offer only available to customers with Seniors Card and an applicable network tariff. This offer applies to customers with an applicable network tariff. For solar feed-in tariff eligibility, or for further information about... more details below

## **Discounts and incentives**

## Incentives

#### \$50 sign up credit

This is a one-off (GST incl) credit which will appear on your first bill. Customers are eligible for only one upfront credit on an account in any 12 month period. This credit is not transferable

# **Contract details**

Contract term	1 Year	
Cooling off period	10 business days	
Eligibility criteria	Offer only available to customers with Seniors Card and an applicable network tariff. This offer applies to customers with an applicable network tariff. For solar feed-in tariff eligibility, or for further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit agl.com.au.	
Prices are fixed		
Contract expiry details	This is a Fixed Term Contract. We will notify you prior to the end of your term that the Market Contract will terminate and the supply of electricity will continue under a Standard Retail Contract.	

Rates are fixed and will not vary for the duration of your Fixed Term Contract. Your rates may differ from AGL's published variable rates and other fixed rates that AGL may offer from time to time. Although rates are fixed, other charges and applicable tariffs may vary with notice to you. For more information about the terms & conditions applicable to this energy offer, please contact AGL on 131 245 or visit agl.com.au.

ESC licence information

Electricity and gas retail licence under AGL Sales Pty Limited

# Fees

#### (incl. GST)

Flat rate: \$41.79

Flat rate: \$42.42

Percentage of bill: 0.45%

Percentage of bill: 0.39%

Percentage of bill: 0.79%

#### **Reconnection fee**

Fee may be charged when reconnecting or reading your meter when you move into a property or change retailer. Includes GST. Fees may vary.

#### **Disconnection fee**

Fee may be charged when disconnecting or reading your meter when you move out of a property or change retailer. Includes GST. Fees may vary.

#### Payment processing fee

The amount is GST inclusive and applies to card payments made at Australia Post outlets

## Payment processing fee

The amount is GST inclusive and applies to payments made by debit cards.

#### Payment processing fee

The amount is GST inclusive and applies to payments made by credit cards.

#### Additional information

Additional fees and charges may apply. Please see the AGL fee schedules at agl.com.au/fees

## **Billing details**

Bill frequency	1 month
Payment options	Please contact the retailer to discuss payment options

# Offer rate and details

Local time

Season 1 electricity charges - Summer (01-Dec - 31-Mar)	Tariff (incl. GST)	
Daily supply charge	104.05 c/day	
Peak consumption		
All consumption usage per day	19.48c/kWh	
Demand charge – Mon - Fri, 3pm - 9pm	31.50 cents per kW per Day	
Summer Demand		
Demand calculation is based on the maximum measured interval consumption occurring		
between 3pm - 9pm Mon - Fri.		
Applies per Day on the maximum kW demand for all usage.		
Season 2 electricity charges - Non-Summer (01-Apr - 30-Nov)	Tariff (incl. GST)	
Daily supply charge	104.05 c/day	
Peak consumption		
All consumption usage per day	19.48c/kWh	
Demand charge – Mon - Fri, 3pm - 9pm	10.81 cents per kW per Day	
Non-Summer Demand		
Demand calculation is based on the maximum measured interval consumption occurring		
between 3pm - 9pm Mon - Fri.		

This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options	
	Tariff
Current retailer feed-in tariff	10.20 c/kWh
Premium feed-in tariff	70.20 c/kWh

# **GreenPower options**

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
10% GreenPower	For \$1.10 / week inc. GST we ensure energy equal to 10% of your consumption will be fed into the grid from Accredited GreenPower generators.	1.10 dollars per week
20% GreenPower	For \$1.80 / week inc. GST we ensure energy equal to 20% of your consumption will be fed into the grid from Accredited GreenPower generators.	1.80 dollars per week
100% GreenPower	For 5.5c / kWh inc. GST we ensure energy equal to 100% of your consumption will be fed into the grid from Accredited GreenPower generators.	5.50 cents per kWh