

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au. Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 768 611 and quote this Offer ID AGD198756MR.

Offer details

Distributor	AusNet Services (electricity)
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	03-09-2020
Expiry date	Contact the retailer

Offer eligibility

This offer applies to customers with an applicable network tariff. For solar feed-in tariff eligibility, or for further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit agl.com.au.

Discounts and incentives

Incentives

\$50 sign up credit

This is a one-off (GST incl) credit which will appear on your first bill. Customers are eligible for only one upfront credit on an account in any 12 month period. This credit is not transferable

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This offer applies to customers with an applicable network tariff. For solar feed-in tariff eligibility, or for further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit agl.com.au.
Prices are not fixed	This plan also includes variable rates, retail fees and charges, which can change at any time with notice to you. If we vary your rates, we will give you at least 5 business days prior notice of the variation. Other charges may be varied with notice
Contract expiry details	Your market contract is ongoing and has no contract term.

This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.

Full terms and conditions	Offer only available in areas where AGL operates. For customers with solar panel system installed, the solar feed-in rate is available on the Time of Use and/or Demand Tariff offers. For further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit agl.com.au
ESC licence information	Electricity and gas retail licence under AGL Sales Pty Limited
Fees	
Fees	(incl. GST)
Fees Reconnection fee	(incl. GST) Flat rate: \$22.04
Reconnection fee Fee may be charged	
Reconnection fee Fee may be charged Fees may vary.	Flat rate: \$22.04 when reconnecting or reading your meter when you move into a property or change retailer. Includes GST.
Reconnection fee Fee may be charged Fees may vary. Disconnection fee	Flat rate: \$22.04

The amount is GST inclusive and applies to card payments made at Australia Post outlets	
Other fee	Flat rate: \$1.75
A paper bill fee may apply for each bill sent by post. Includes GST	
Other fee	Flat rate: \$2.00
An over the counter payment fee may apply for payments made in-person at a Post Office. Includes GST	
Payment processing fee	Percentage of bill: 0.39%
The amount is GST inclusive and applies to payments made by debit cards.	
Payment processing fee	Percentage of bill: 0.79%
The amount is GST inclusive and applies to payments made by credit cards.	
Additional information	

Additional fees and charges may apply. Please see the energy offer terms and conditions at agl.com.au

Billing details Bill frequency Payment options	1 month Please contact the retailer to discuss payment options

Offer rate and details

Local time

Season 1 electricity charges - Non-Summer (01-Apr - 30-Sep)	Tariff (incl. GST)
Daily supply charge	108.58 c/day
Peak consumption – Mon - Fri, 3pm - 9pm	
All consumption usage per day	33.09c/kWh
Shoulder consumption – Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am -	
10pm	
All consumption usage per day	29.46c/kWh
Off-peak consumption – Everyday, 10pm - 12am; Everyday, 12am - 7am	
All consumption usage per day	21.45c/kWh
Season 2 electricity charges - Summer (01-Oct - 31-Mar)	Tariff (incl. GST)
Daily supply charge	108.58 c/day
Peak consumption – Mon - Fri, 3pm - 9pm	
All consumption usage per day	33.09c/kWh

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10pm	
All consumption usage per day	29.46c/kWh
Off-peak consumption – Everyday, 10pm - 12am; Everyday, 12am - 7am	
All consumption usage per day	21.45c/kWh
Daily supply charge: a charge that applies for supplying electricity to your premises for how much electricity is used.	r each day of the billing period, regardless of
kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity	bill.
Solar feed-in tariff options	
	Tarif

Current retailer feed-in tariff	10.20 c/kWh
Premium feed-in tariff	70.20 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
10% GreenPower	For \$1.10 / week inc. GST we ensure energy equal to 10% of your consumption will be fed into the grid from Accredited GreenPower generators.	1.10 dollars per week
20% GreenPower	For \$1.80 / week inc. GST we ensure energy equal to 20% of your consumption will be fed into the grid from Accredited GreenPower generators.	1.80 dollars per week
100% GreenPower	For 5.5c / kWh inc. GST we ensure energy equal to 100% of your consumption will be fed into the grid from Accredited GreenPower generators.	5.50 cents per kWh

Climate zone 6: Mild temperate