

# **Energy** Australia

# **EnergyAustralia Pty Ltd**

🐧 1 Year

Time of use

# Call 1800 104 928

www.energyaustralia.com.au

# **Estimated electricity cost**



1 person

**LOW** 7.2 kWh/day

\$990/year

No discount conditions apply to this

offer

2 to 3 people

MED 11.8 kWh/day \$1,420/year

No discount conditions apply to this

offer

4+ people

HIGH

15.5 kWh/day

\$1,760/year

No discount conditions apply to this

#### **Features**



No direct debit payment required



No pay on time discount



Green power



**Fixed price contract** 



Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <a href="https://compare.energy.vic.gov.au">https://compare.energy.vic.gov.au</a>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 104 928 and quote this Offer ID TRU193248MR.

## Offer details

DistributorUnited EnergyOffer typeMarket offerFuel typeElectricityCustomer typeResidentialRelease date01-08-2020Expiry dateContact the retailer

# Offer eligibility

The details presented in this fact sheet are for a residential customer located in the distribution area outlined with a metering configuration as described. Unless otherwise specified, 'Peak Only' is the default meter type.

Percentage of bill amount: 11.00%

# **Discounts and incentives**

## **Guaranteed discounts**

(incl. GST)

# **Guaranteed Whole of Bill Discount**

Guaranteed total energy bill discount. Discount applies to GST exclusive usage and supply charges, and not to fees and other charges such as late payment fees or Greenpower

# **Contract details**

Cooling off period

10 business days

The details presented in this fact sheet are for a residential customer located in the distribution area outlined with a metering configuration as described. Unless otherwise specified, 'Peak Only' is the default meter type.

#### Prices are fixed

Contract expiry details

The Benefit Period for this plan is for 1 year. We will provide you with notice of your options prior to the end of the Benefit Period. Your contract will continue until it is ended by either party.

Full terms and conditions	Please refer to our website www.energyaustralia.com.au for solar feed-in eligibility and full terms and conditions.
ESC licence information	Electricity and gas retail licence under EnergyAustralia Pty Ltd

#### **Fees**

(incl. GST)

Credit card payment processing fee Percentage of bill: 0.36%

Credit card merchant service fee of 0.36% for all payments with Visa or Mastercard.

Credit card payment processing fee Percentage of bill: 1.50%

Credit card merchant service fee of 1.5% for all payments with American Express.

Disconnection fee Flat rate: \$54.52

Disconnecting electricity to your property or reading your meter where applicable - Business hours

Disconnection fee Flat rate: \$12.28

Remote Disconnection fee - Business hours

Reconnection fee Flat rate: \$54.52

Reconnection fee - Business hours

Reconnection fee Flat rate: \$12.28

Remote Reconnection fee - Business hours

Other fee Flat rate: \$72.69

Solar meter installation fee

Other fee Flat rate: \$25.60

Special Meter Read fee

Other fee Flat rate: \$0.98

Remote Special Meter Read fee

Other fee Flat rate: \$1.69

Paper bill fee incl. GST per bill effective from 6 April 2020. Refer to www.energyaustralia.com.au/home/help-and-support/faqs/paper-bill-fee for details.

#### **Additional information**

Additional fees and charges may apply. Please refer to www.energyaustralia.com.au/conditions-and-pricing/other-charges. You can avoid the payment processing fees by paying from your bank account using direct debit or Bpay.

# **Billing details**

Bill frequency 3 months

Payment options Please contact the retailer to discuss payment options

## Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 101.25 c/day

Peak consumption - Mon - Fri, 7am - 11pm

All consumption usage per day 35.32c/kWh

Off-peak consumption - Everyday, 11pm - 12am; Everyday, 12am - 7am; Sat - Sun, 7am -

11pm

All consumption usage per day 21.04c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

# Solar feed-in tariff options Tariff Current retailer feed-in tariff 12.00 c/kWh Premium feed-in tariff 66.00 c/kWh

# **GreenPower options**

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
10% GreenPower	PureEnergy 10% = \$0.0495 x (10% x total usage)	4.95 cents per kWh
20% GreenPower	PureEnergy 20% = \$0.0495 x (20% x total usage)	4.95 cents per kWh
100% GreenPower	PureEnergy 100% = \$0.0495 per kWh	4.95 cents per kWh

Climate zone 6: Mild temperate