Tango Energy Pty Ltd

No contract term

Time of use

Call **1800 010 648**

tangoenergy.com

Estimated electricity cost

1 person	**LOW** 7.2 kWh/day	$1,150/year No discount conditions apply to this offer
2 to 3 people	**MED** 11.8 kWh/day	$1,600/year No discount conditions apply to this offer
4+ people	**HIGH** 15.5 kWh/day	$1,950/year No discount conditions apply to this offer

Features

- **No direct debit payment required**
- **No pay on time discount**
- **No green power**
- **Fixed price contract**
- **Paper bills available**

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 010 648** and quote this Offer ID **TAN193546MR**.

Offer details

Distributor	Powercor
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	04-08-2020
Expiry date	Contact the retailer

Offer eligibility

This offer is only available to residential customers who have purchased a solar system from a Tango Energy preferred solar retailer. Preferred retailers are listed on our website and may be varied from time-to-time. If your... more details below

Discounts and incentives

Incentives

solar PLUS

You will receive a 20c/kWh feed-in tariff (inclusive of the standard 10.2c/kWh) for the first 3.5kWh of daily solar export for at least 12 months. You will receive our general feed-in tariff of 10.2c/kWh for any additional daily solar export.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This offer is only available to residential customers who have purchased a solar system from a Tango Energy preferred solar retailer. Preferred retailers are listed on our website and may be varied from time-to-time. If your distributor changes your network tariff, we may adjust your rates at any time in accordance with our Market Agreement Terms.
Prices are fixed	
Contract expiry details	Your electricity rates (usage and supply charges, but not your general feed-in tariff and other charges) are fixed for at least 12 months, subject to offer eligibility criteria. After this period, we may vary your electricity rates and feed-in incentive.

Full terms and conditions	This contract is ongoing and may be terminated by you or us in accordance with the terms of our Market Agreement. The full terms and conditions applicable to this offer are available at http://tangoenergy.com/terms-and-conditions. For further information about this offer, our market terms or solar feed-in eligibility call Tango Energy on 1800 010 648.
ESC licence information	Electricity and gas retail licence under Tango Energy Pty Ltd

Fees

(incl. GST)

Other fee — **Flat rate: $0.00**

There are no exit fees associated with this offer. We may vary the Charges and fees at any time by notice to you, including by message on your bill. Details about Charges and fees are set out under the terms and conditions of your Market Agreement.

Disconnection fee — **Flat rate: $65.55**

This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.

Reconnection fee — **Flat rate: $61.66**

This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.

Credit card payment processing fee — **Percentage of bill: 0.78%**

0.78% for credit card payments made by MasterCard or Visa where we incur a merchant services fee. Not applicable to direct debit payments by credit card. Payment by AMEX not accepted.

Payment processing fee — **Percentage of bill: 0.32%**

0.32% for debit card payments made by MasterCard or Visa where we incur a merchant services fee. Not applicable to direct debit payments by debit card. Payment by AMEX not accepted.

Other fee — **Flat rate: $2.00**

Paper bill fee. $2.00 (inc. GST) for each paper bill.

Other fee — **Flat rate: $7.50**

Dishonour fee. $7.50 (exc. GST) if your payment is dishonoured or reversed.

Additional information

Usage aggregated according to Australian Eastern Standard Time (AEST). Your usage may be adjusted for local time (Australian Daylight Savings Time). Further information on our charges is available at: http://tangoenergy.com/additional-charges

Billing details

Bill frequency	1 month
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year)	**Tariff (incl. GST)**
Daily supply charge	125.40 c/day
Peak consumption – Mon - Fri, 7am - 11pm	
All consumption usage per day	31.90c/kWh
Off-peak consumption – Mon - Fri, 12am - 7am; Mon - Fri, 11pm - 12am; Sat - Sun, all day	
All consumption usage per day	20.57c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	10.20 c/kWh
Premium feed-in tariff	60.00 c/kWh

Climate zone 6: Mild temperate