

# Simply Energy

No contract term

Two rate: single rate with controlled load

■ Call 1800 280 599

www.simplyenergy.com.au

# **Estimated electricity cost**



1 person

LOW 7.2 kWh/day \$990/year

No discount conditions apply to this

2 to 3 people

**MED** 11.8 kWh/day \$1,400/year

No discount conditions apply to this

4+ people

HIGH 15.5 kWh/day \$1,740/year No discount conditions apply to this

**Features** 



No direct debit payment required



No pay on time discount



No green power



No fixed price contract



Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <a href="https://compare.energy.vic.gov.au">https://compare.energy.vic.gov.au</a>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 280 599 and quote this Offer ID SIM196677MR.

## Offer details

Distributor Jemena Offer type Market offer Fuel type Electricity **Customer type** Residential Release date 24-08-2020 **Expiry date** 01-07-2021

# Offer eligibility

You are not eligible for our offer unless we have market contract rates for residential customers with your meter type in your distribution area. You must meet our creditworthiness and other eligibility criteria.

# **Discounts and incentives**

## **Guaranteed discounts**

(incl. GST)

# **Guaranteed Discount**

You'll receive a 11% guaranteed discount off our electricity usage and supply charges.

Percentage of bill amount: 11.00%

Contract details	
Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	You are not eligible for our offer unless we have market contract rates for residential customers with your meter type in your distribution area. You must meet our creditworthiness and other eligibility criteria.
Prices are not fixed	We may vary your rates and charges at any time, including if any underlying information is incorrect, you get a new meter or your distributor changes your tariff. We'll give you advance notice of any change, which may be on your bill.
Contract expiry details	Ongoing energy plan until you or we end it. We may end this energy plan at any time by giving you 20 Business Days' notice.

Full terms and conditions	Direct debit payments, electronic bills and communications are features we'd like you to use. If these are not arranged at the time of sign up we may contact you with instructions on how to set these up. nIf you don't set these up, you may be charged applicable fees as described under Fees. We'll bill you monthly if circumstances allow, otherwise every 3 months
ESC licence information	Electricity and gas retail licence under Simply Energy

#### **Fees**

(incl. GST)

Credit card payment processing fee Percentage of bill: 0.42%

You may be charged credit card fees in all channels (other than direct debit) of 0.42% for Visa.

Credit card payment processing fee Percentage of bill: 0.36%

You may be charged credit card fees in all channels (other than direct debit) of 0.36% for Mastercard.

Other fee Flat rate: \$1.65

A \$1.65 (inc. GST) charge will apply to paper bills sent in the post.

Direct debit dishonour payment fee Flat rate: \$9.00

You may also be charged a dishonour fee for direct debit of \$9.00 (incl GST).

Other fee Flat rate: \$2.50

You may be charged payment channel fees of \$2.50 (incl GST) for Australia Post over the counter payments.

Other fee Flat rate: \$0.40

You may be charged payment channel fees of \$0.40 (incl GST) for payments made via Cheque

Other fee Flat rate: \$0.34

You may be charged payment channel fees of \$0.34 (incl GST) for payments made via Bpay.

## Additional information

Additional fees may apply. For more information, please visit the retailers website at www.simplyenergy.com.au.

# **Billing details**

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

## Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 104.31 c/day

Peak consumption

All consumption usage per day 27.87c/kWh

Controlled load charges Tariff (incl. GST)

## **Controlled load consumption**

20.86 c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

# Solar feed-in tariff options Tariff Current retailer feed-in tariff 10.20 c/kWh Premium feed-in tariff 60.00 c/kWh

Climate zone 6: Mild temperate