

Diamond Energy Pty Ltd

No contract term

Two rate: single rate with controlled load

■ Call 1300 838 009

www.diamondenergy.com.au

Estimated electricity cost



1 person

2 to 3 people

4+ people

LOW 7.2 kWh/day

MED

11.8 kWh/day

\$960/year

\$1,070 if you do not meet your discount conditions

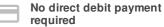
__ \$1,370/year

\$1,530 if you do not meet your discount conditions

HIGH 15.5 kWh/day \$1,730/year

\$1,920 if you do not meet your discount conditions

Features



Pay on time discount



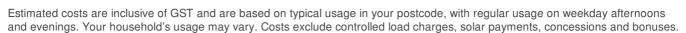
Green power



No fixed price contract



Paper bills available



A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 838 009 and quote this Offer ID DIA191904MR.

Offer details

DistributorUnited EnergyOffer typeMarket offerFuel typeElectricityCustomer typeResidentialRelease date01-07-2020Expiry date01-04-2021

Offer eligibility

Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation... more details below

Discounts and incentives

Conditional discounts

(incl. GST)

Direct Debit discount (ongoing)

An ongoing discount of 3% to daily supply and consumption charges where full payment is made by automated direct debit.

Pay On Time discount (ongoing)

An ongoing discount of 3% to daily supply and consumption charges for customers who agree to receive invoices by email and full payment is made by the due date. The Pay on Time discount may appear as a credit on your next bill.

Renewable Energy Discount (ongoing)

Percentage of bill amount: 4.00%

Percentage of bill amount: 3.00%

Percentage of bill amount: 3.00%

An ongoing discount of 4% to daily supply and consumption charges for customers who agree to receive invoices by email and full payment is made by automated direct debit.

Contract details

Contract term No contract term

Cooling off period 10 business days

Eligibility criteria	Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. This offer is also available to customers with eligible solar-PV systems.	
Prices are not fixed	Electricity charges may be updated on the day that is one month after network tariff price changes. We may vary discounts, solar feed-in rates and other charges from time to time and notify you in accordance with applicable regulations.	
Contract expiry details	This is an ongoing agreement with ongoing benefits and continues until you or we end it.	
Full terms and conditions	For full terms & conditions and solar feed in tariff eligibility, visit our website www.diamondenergy.com.au. For each customer / property you refer during your agreement with us, you receive additional Thrive Discounts on daily supply charge and usage rates of 2% (for first 2yrs they are with us) and then 1% (for further years they are with us). Your friend receives \$35 (incl. GST) sign up credit. Additional credits are also available.	

Fees

(incl. GST)

Account establishment fee Flat rate: \$22.00

Credit card payment processing fee Percentage of bill: 0.60%

Cheque dishonour payment fee Flat rate: \$20.00

Direct debit dishonour payment fee Flat rate: \$10.00

Disconnection fee Flat rate: \$53.12

A \$53.12 (GST Incl) fee may apply when your property is disconnected (including when you move). This fee is passed through from your distributor and may vary. Please visit your distributor's website to find out the current fee.

Reconnection fee Flat rate: \$53.12

A \$53.12 (GST Incl) fee may apply when your property is reconnected (including when you move). This fee is passed through from your distributor and may vary. Please visit your distributor's website to find out the current fee.

Reconnection fee Flat rate: \$11.96

A \$11.96 (GST Incl) fee may apply when your property is reconnected remotely (including when you move). This fee is passed through from your distributor and may vary. Please visit your distributor's website to find out the current fee.

Additional information

Other fees may apply including for such items as meter special reads, meter installation, reconfiguration, energisation and deenergisation. Visit http://diamondenergy.com.au/service-fees-charges/ for more information

Billing details

Bill frequency 3 months

Payment options Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 97.90 c/day

Peak consumption

First 340.00 kWh usage per month 27.07c/kWh
Remaining usage per month 29.10c/kWh

Controlled load charges Tariff (incl. GST)

Controlled load consumption

20.04 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
100% GreenPower	For 5.5c / kWh inc. GST we ensure energy equal to 100% of your consumption will be fed into the grid from Accredited GreenPower generators	5.50 cents per kWh
50% GreenPower	For 2.75 c / kWh inc. GST we ensure energy equal to 50% of your consumption will be fed into the grid from Accredited GreenPower generators	2.75 cents per kWh
20% GreenPower	For 1.1c / kWh inc. GST we ensure energy equal to 20% of your consumption will be fed into the grid from Accredited GreenPower generators	1.10 cents per kWh

Climate zone 6: Mild temperate