

# Victorian Energy Fact Sheet

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.

**ELECTRICITY**OFFER **VICTORIAN DEFAULT OFFER**DISTRIBUTOR **JEMENA**

## About Powershop

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get energy insights and stay in control of your energy use

**OVER 200,000**  
app downloads



Get the best service from our award winning Customer Team

**93%** average  
customer  
satisfaction rating



Get 100% carbon offset energy at no extra cost to you

**OVER 1.8 Million**  
tonnes of carbon offset  
thanks to Powershop customers

## About this offer

The Victorian Default Offer (VDO) is a set of electricity rates set by the Essential Services Commission (ESC).

Most of our other offers are more competitively priced so you should consider signing up to one of them.

Give us a ring if you need some help.

## Need Help?

Visit our help centre:

**[powershop.com.au/help](https://powershop.com.au/help)**

Call us on:

**1800 462 668**

The following pages have been created by the Victorian Energy Compare Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates, tariff and climate zone applies to you.

You can also visit

**[powershop.com.au/vic-energy-fact-sheets](https://powershop.com.au/vic-energy-fact-sheets)**



## Powershop Australia Pty Ltd

- No contract term
- Single rate

- Call 1800 462 668
- [www.powershop.com.au](http://www.powershop.com.au)

### Estimated electricity cost

1 person	<b>LOW</b> 7.2 kWh/day	<b>\$1,110/year</b> No discount conditions apply to this offer
2 to 3 people	<b>MED</b> 11.8 kWh/day	<b>\$1,580/year</b> No discount conditions apply to this offer
4+ people	<b>HIGH</b> 15.5 kWh/day	<b>\$1,960/year</b> No discount conditions apply to this offer

### Features

- No direct debit payment required
- No pay on time discount
- No green power
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD189850SR**.

### Offer details

<b>Distributor</b>	Jemena
<b>Offer type</b>	Victorian Default Offer
<b>Fuel type</b>	Electricity
<b>Customer type</b>	Residential
<b>Release date</b>	01-07-2020
<b>Expiry date</b>	31-12-2020

### Offer eligibility

Eligibility criteria may apply, contact Powershop for details.

### Contract details

<b>Contract term</b>	No contract term
<b>Cooling off period</b>	10 business days
<b>Eligibility criteria</b>	Eligibility criteria may apply, contact Powershop for details.
<b>Prices are not fixed</b>	If the Victorian Default Offer rates are varied we'll include details of the variation with your next bill. The Victoria Default Offer will not be varied more than once every six months.
<b>Contract expiry details</b>	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
<b>Full terms and conditions</b>	We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: <a href="http://www.powershop.com.au/terms-and-conditions">www.powershop.com.au/terms-and-conditions</a>

### Fees

<b>Other fee</b>	(incl. GST) <b>Flat rate: \$0.00</b>
In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page <a href="http://powershop.com.au/fees">powershop.com.au/fees</a>	
<b>Disconnection fee</b>	<b>Flat rate: \$65.41</b>
Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.	

**Disconnection fee****Flat rate: \$11.46**

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

**Additional information**

Additional fees may apply. For more information, please visit the retailers website at [www.powershop.com.au](http://www.powershop.com.au).

**Billing details****Bill frequency**

1 month

**Payment options**

Please contact the retailer to discuss payment options

**Offer rate and details****Local time****Electricity charges (All year)****Tariff (incl. GST)****Daily supply charge**

104.31 c/day

**Peak consumption**

All consumption

27.87c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

**Solar feed-in tariff options**

	<b>Tariff</b>
<b>Current retailer feed-in tariff</b>	10.20 c/kWh
<b>Premium feed-in tariff</b>	70.20 c/kWh

*Climate zone 6: Mild temperate*



## Powershop Australia Pty Ltd

- No contract term
- Two rate: single rate with controlled load

- Call 1800 462 668
- [www.powershop.com.au](http://www.powershop.com.au)

### Estimated electricity cost

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### Features

- No direct debit payment required
- No pay on time discount
- No green power
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD189849SR**.

### Offer details

<b>Distributor</b>	Jemena
<b>Offer type</b>	Victorian Default Offer
<b>Fuel type</b>	Electricity
<b>Customer type</b>	Residential
<b>Release date</b>	01-07-2020
<b>Expiry date</b>	31-12-2020

### Offer eligibility

Eligibility criteria may apply, contact Powershop for details.

### Contract details

<b>Contract term</b>	No contract term
<b>Cooling off period</b>	10 business days
<b>Eligibility criteria</b>	Eligibility criteria may apply, contact Powershop for details.
<b>Prices are not fixed</b>	If the Victorian Default Offer rates are varied we'll include details of the variation with your next bill. The Victoria Default Offer will not be varied more than once every six months.
<b>Contract expiry details</b>	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
<b>Full terms and conditions</b>	We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: <a href="http://www.powershop.com.au/terms-and-conditions">www.powershop.com.au/terms-and-conditions</a>

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**Additional information**

Additional fees may apply. For more information, please visit the retailers website at [www.powershop.com.au](http://www.powershop.com.au).

**Billing details**

**Bill frequency** 1 month

**Payment options** Please contact the retailer to discuss payment options

**Offer rate and details**

Local time

**Electricity charges (All year)**

**Tariff (incl. GST)**

**Daily supply charge**

104.31 c/day

**Peak consumption**

All consumption

27.87c/kWh

**Controlled load charges**

**Tariff (incl. GST)**

**Controlled load consumption**

20.86 c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

**Solar feed-in tariff options**

	<b>Tariff</b>
<b>Current retailer feed-in tariff</b>	10.20 c/kWh
<b>Premium feed-in tariff</b>	70.20 c/kWh

*Climate zone 6: Mild temperate*



## Powershop Australia Pty Ltd

- No contract term
- Single rate

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- [www.powershop.com.au](http://www.powershop.com.au)

### Estimated Electricity costs

This plan includes demand charges.

We are unable to provide an estimate for this offer.

Please contact **Powershop Australia Pty Ltd** on **1800 462 668** for pricing details.



### Features

- No direct debit payment required
- No pay on time discount
- No green power
- No fixed price contract
- No paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD189842SR**.

### Offer details

<b>Distributor</b>	Jemena
<b>Offer type</b>	Standing offer
<b>Fuel type</b>	Electricity
<b>Customer type</b>	Residential
<b>Release date</b>	01-07-2020
<b>Expiry date</b>	31-12-2020

### Offer eligibility

Eligibility criteria may apply, contact Powershop for details.

### Contract details

<b>Contract term</b>	No contract term
<b>Cooling off period</b>	10 business days
<b>Eligibility criteria</b>	Eligibility criteria may apply, contact Powershop for details.
<b>Prices are not fixed</b>	If the Victorian Default Offer rates are varied we'll include details of the variation with your next bill. The Victoria Default Offer will not be varied more than once every six months.
<b>Contract expiry details</b>	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
<b>Full terms and conditions</b>	We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: <a href="http://www.powershop.com.au/terms-and-conditions">www.powershop.com.au/terms-and-conditions</a>

### Fees

<b>Other fee</b>	(incl. GST) <b>Flat rate: \$0.00</b>
In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page <a href="http://powershop.com.au/fees">powershop.com.au/fees</a>	
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**Disconnection fee****Flat rate: \$11.46**

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

**Additional information**

Additional fees may apply. For more information, please visit the retailers website at [www.powershop.com.au](http://www.powershop.com.au).

**Billing details**

**Bill frequency** 1 month

**Payment options** Please contact the retailer to discuss payment options

**Offer rate and details**

Local time

**Electricity charges (All year)****Tariff (incl. GST)****Daily supply charge**

104.31 c/day

**Peak consumption**

All consumption

23.06c/kWh

**Demand charge – Mon - Fri, 3pm - 9pm**

18.04 cents per kW per Day

Demand Charge

Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri.

Applies per Month on the maximum kW demand for all usage.

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

**Solar feed-in tariff options**

	<b>Tariff</b>
<b>Current retailer feed-in tariff</b>	10.20 c/kWh
<b>Premium feed-in tariff</b>	70.20 c/kWh



## Powershop Australia Pty Ltd

- No contract term
- Time of use

- Call 1800 462 668
- [www.powershop.com.au](http://www.powershop.com.au)

### Estimated electricity cost

1 person	<b>LOW</b> 7.2 kWh/day	<b>\$1,110/year</b> No discount conditions apply to this offer
2 to 3 people	<b>MED</b> 11.8 kWh/day	<b>\$1,580/year</b> No discount conditions apply to this offer
4+ people	<b>HIGH</b> 15.5 kWh/day	<b>\$1,960/year</b> No discount conditions apply to this offer

### Features

- Direct debit payment required
- No pay on time discount
- No green power
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD189375SR**.

### Offer details

<b>Distributor</b>	Jemena
<b>Offer type</b>	Victorian Default Offer
<b>Fuel type</b>	Electricity
<b>Customer type</b>	Residential
<b>Release date</b>	01-07-2020
<b>Expiry date</b>	31-12-2020

### Offer eligibility

Eligibility criteria may apply, contact Powershop for details.

### Contract details

<b>Contract term</b>	No contract term
<b>Cooling off period</b>	10 business days
<b>Eligibility criteria</b>	Eligibility criteria may apply, contact Powershop for details.
<b>Prices are not fixed</b>	We may vary your prices at any time. If we vary your prices we'll give you advance notice, usually by email.
<b>Contract expiry details</b>	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
<b>Full terms and conditions</b>	We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: <a href="http://www.powershop.com.au/terms-and-conditions">www.powershop.com.au/terms-and-conditions</a>

### Fees

<b>Early termination fee</b>	(incl. GST) <b>Flat rate: \$0.00</b>
This Powershop offer has no exit fees	
<b>Credit card payment processing fee</b>	<b>Flat rate: \$0.00</b>
Powershop do not charge credit card fees.	



**Disconnection fee****Flat rate: \$65.41**

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

**Disconnection fee****Flat rate: \$11.46**

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

**Additional information**

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**Billing details**

<b>Bill frequency</b>	1 month
<b>Payment options</b>	Direct debit

**Offer rate and details****Local time****Electricity charges (All year)****Tariff (incl. GST)**

<b>Daily supply charge</b>	104.31 c/day
<b>Peak consumption</b> – Mon - Fri, 7am - 11pm All consumption	32.95c/kWh
<b>Off-peak consumption</b> – Mon - Fri, 11pm - 12am; Mon - Fri, 12am - 7am; Sat - Sun, all day All consumption	22.34c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

*Climate zone 6: Mild temperate*



## Powershop Australia Pty Ltd

- No contract term
- Time of use with controlled load

- Call 1800 462 668
- [www.powershop.com.au](http://www.powershop.com.au)

### Estimated electricity cost

1 person	<b>LOW</b> 7.2 kWh/day	<b>\$1,110/year</b> No discount conditions apply to this offer
2 to 3 people	<b>MED</b> 11.8 kWh/day	<b>\$1,580/year</b> No discount conditions apply to this offer
4+ people	<b>HIGH</b> 15.5 kWh/day	<b>\$1,960/year</b> No discount conditions apply to this offer

### Features

- Direct debit payment required
- No pay on time discount
- No green power
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD189377SR**.

### Offer details

<b>Distributor</b>	Jemena
<b>Offer type</b>	Victorian Default Offer
<b>Fuel type</b>	Electricity
<b>Customer type</b>	Residential
<b>Release date</b>	01-07-2020
<b>Expiry date</b>	31-12-2020

### Offer eligibility

Eligibility criteria may apply, contact Powershop for details.

### Contract details

<b>Contract term</b>	No contract term
<b>Cooling off period</b>	10 business days
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Powershop do not charge credit card fees.	

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**Billing details**

<b>Bill frequency</b>	1 month
<b>Payment options</b>	Direct debit

**Offer rate and details****Local time****Electricity charges (All year)****Tariff (incl. GST)****Daily supply charge**

104.31 c/day

**Peak consumption** – Mon - Fri, 7am - 11pm

All consumption

32.95c/kWh

**Off-peak consumption** – Mon - Fri, 11pm - 12am; Mon - Fri, 12am - 7am; Sat - Sun, all day

All consumption

22.34c/kWh

**Controlled load charges****Tariff (incl. GST)****Controlled load consumption**

20.86 c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

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*Climate zone 6: Mild temperate*



## Powershop Australia Pty Ltd

- No contract term
- Flexible Pricing

- Call 1800 462 668
- [www.powershop.com.au](http://www.powershop.com.au)

### Estimated electricity cost

1 person	<b>LOW</b> 7.2 kWh/day	<b>\$1,110/year</b> No discount conditions apply to this offer
2 to 3 people	<b>MED</b> 11.8 kWh/day	<b>\$1,580/year</b> No discount conditions apply to this offer
4+ people	<b>HIGH</b> 15.5 kWh/day	<b>\$1,960/year</b> No discount conditions apply to this offer

### Features

- Direct debit payment required
- No pay on time discount
- No green power
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD189376SR**.

### Offer details

<b>Distributor</b>	Jemena
<b>Offer type</b>	Victorian Default Offer
<b>Fuel type</b>	Electricity
<b>Customer type</b>	Residential
<b>Release date</b>	01-07-2020
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### Offer eligibility

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### Contract details

<b>Contract term</b>	No contract term
<b>Cooling off period</b>	10 business days
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<b>Prices are not fixed</b>	We may vary your prices at any time. If we vary your prices we'll give you advance notice, usually by email.
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**Billing details**

<b>Bill frequency</b>	1 month
<b>Payment options</b>	Direct debit

**Offer rate and details****Local time****Electricity charges (All year)****Tariff (incl. GST)**

<b>Daily supply charge</b>	104.31 c/day
<b>Peak consumption</b> – Mon - Fri, 3pm - 9pm All consumption	33.01c/kWh
<b>Shoulder consumption</b> – Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am - 10pm All consumption	27.85c/kWh
<b>Off-peak consumption</b> – Everyday, 12am - 7am; Everyday, 10pm - 12am All consumption	23.56c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

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*Climate zone 6: Mild temperate*



## Powershop Australia Pty Ltd

- No contract term
- Flexible Pricing with controlled load

- Call 1800 462 668
- [www.powershop.com.au](http://www.powershop.com.au)

### Estimated electricity cost

1 person	<b>LOW</b> 7.2 kWh/day	<b>\$1,110/year</b> No discount conditions apply to this offer
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### Features

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- No pay on time discount
- No green power
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD189378SR**.

### Offer details

<b>Distributor</b>	Jemena
<b>Offer type</b>	Victorian Default Offer
<b>Fuel type</b>	Electricity
<b>Customer type</b>	Residential
<b>Release date</b>	01-07-2020
<b>Expiry date</b>	31-12-2020

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<b>Full terms and conditions</b>	We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: <a href="http://www.powershop.com.au/terms-and-conditions">www.powershop.com.au/terms-and-conditions</a>

### Fees

<b>Early termination fee</b>	(incl. GST) <b>Flat rate: \$0.00</b>
This Powershop offer has no exit fees	
<b>Credit card payment processing fee</b>	<b>Flat rate: \$0.00</b>
Powershop do not charge credit card fees.	

**Disconnection fee** **Flat rate: \$65.41**

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

**Disconnection fee** **Flat rate: \$11.46**

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

**Additional information**

Additional fees may apply. For more information, please visit the retailers website at [www.powershop.com.au](http://www.powershop.com.au).

**Billing details**

**Bill frequency** 1 month  
**Payment options** Direct debit

**Offer rate and details**

Local time

**Electricity charges (All year)** **Tariff (incl. GST)**

**Daily supply charge** 104.31 c/day

**Peak consumption** – Mon - Fri, 3pm - 9pm  
All consumption 33.01c/kWh

**Shoulder consumption** – Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am - 10pm  
All consumption 27.85c/kWh

**Off-peak consumption** – Everyday, 12am - 7am; Everyday, 10pm - 12am  
All consumption 23.56c/kWh

**Controlled load charges** **Tariff (incl. GST)**

**Controlled load consumption** 20.86 c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

*Climate zone 6: Mild temperate*