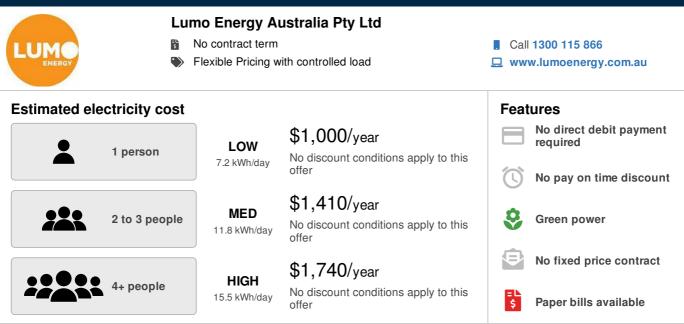
Lumo Energy Australia Pty Ltd — Lumo Basic



Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au. Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 115 866 and quote this Offer ID LU2182455MR.

Offer details

| Distributor | Jemena | |
|---------------|----------------------|--|
| Offer type | Market offer | |
| Fuel type | Electricity | |
| Customer type | Residential | |
| Release date | 01-07-2020 | |
| Expiry date | Contact the retailer | |

Offer eligibility

This offer is available to Residential customers and is subject to the identification of the network tariff and metering requirements. For solar feed-in eligibility, please visit http://www.lumoenergy.com.au/greenenergy/solar-energy-buy-back/vic

Offer ID: LU2182455MR

Discounts and incentives

Incentives

Low Rates

Low rates U can count on

| Contract details | No contract term | |
|-------------------------|--|--|
| Cooling off period | 10 business days | |
| Eligibility criteria | This offer is available to Residential customers and is subject to the identification of the network tariff and metering requirements. For solar feed-in eligibility, please visit http://www.lumoenergy.com.au/green- energy/solar-energy-buy-back/vic | |
| Prices are not fixed | We may vary your rates in line with our Terms and Conditions at any time by written notice to you. Notice will be given at least 5 business days prior to the variation. | |
| Contract expiry details | Your contract is ongoing until it is ended by you or us. | |

For full terms and conditions applicable to this offer, please visit http://www.lumoenergy.com.au/helpcentre/useful-docs. All times are in Australian Eastern Standard Time (AEST), unless you have an interval Meter or a Smart Meter, in which case, times will be adjusted to Australian Eastern Daylight Time during daylight savings periods.

Fees

| | | (incl. GST) |
|--|--|---------------------------------|
| Connection fee | | Flat rate: \$42.39 |
| Business Hours Manual | | |
| Connection fee | | Flat rate: \$11.46 |
| Business Hours Remote | | |
| Additional information | | |
| For the full schedule of f on 1300 11 58 66. | ees applicable to this offer, please visit http://www.lumoenergy.com.au/help-cent | tre/fee-schedule-vic or call us |
| Billing details | | |
| Bill frequency | 1 month | |
| Payment options | Please contact the retailer to discuss payment options | |
| ., | | |
| Offer rate and deta | ails | |
| Local time | | |
| Electricity charges (All | l year) | Tariff (incl. GST) |
| Daily supply charge | | 98.89 c/day |
| Peak consumption – M | /on - Fri, 3pm - 9pm | |
| All consumption | | 28.47c/kWh |
| Shoulder consumptior | n – Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am - | |
| 10pm | | |
| All consumption | | 26.29c/kWh |
| Off-peak consumption | I – Everyday, 10pm - 12am; Everyday, 12am - 7am | |
| All consumption | | 18.08c/kWh |
| Controlled load charge | es | Tariff (incl. GST) |
| Controlled load consu | mption | 18.08 c/kWh |
| Daily supply charge: a how much electricity is u | charge that applies for supplying electricity to your premises for each day of the ised. | billing period, regardless of |

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

| Tariff |
|-------------|
| 10.20 c/kWh |
| 66.00 c/kWh |
| |

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.

| Option | Description | Price (incl. GST) |
|----------------|---|--------------------|
| 10% GreenPower | For an extra 6.6 cents per kWh Lumo will purchase 10% of your consumption from GreenPower accredited sources. | 6.60 cents per kWh |

Climate zone 6: Mild temperate